



ISSUE 17

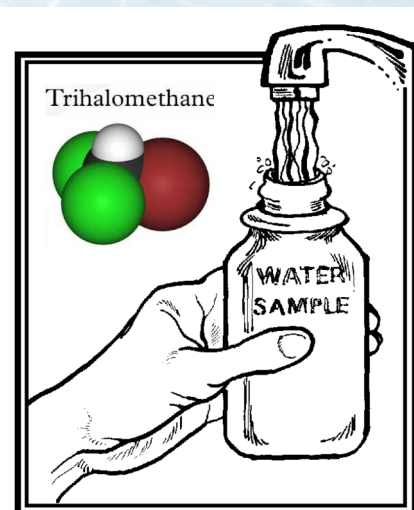
# AQUA PROFESSIONALS, INC.

## Important Info Regarding TTHM and HAA5 for 2017

As you may be aware, Act 605 of the 2016 Regular Session authorized the increase of the Safe Drinking water fee from \$3.20/customer per year to \$12.00/customer per year. With this increase in revenue, LDH will once again collect the monthly bacteriological sample for water systems. In addition, LDH will be able to also collect the total Trihalomethane and Haloacetic acids samples (DBPs). LDH is anticipated to begin this sample collection service on January 1, 2017.

In the past, some water systems opted to collect the monthly bacteriological samples. Therefore we are currently preparing a list of the water systems that will again opt to continue bacteriological sample collection for their water system. It is important to note that opting out of this service does not alleviate the fee requirement.

Please note that the compliance monitoring for TTHMs and HAA5s will be conducted by LDH personnel and there is not an opt out option for this service.



*Happy Holidays from All of  
Us at C & L Aqua Pro*

## GROUND WATER FACTS

- Ground water is a renewable resource found in aquifers.
- Ground water often begins as precipitation and soaks, flows or seeps downward and saturates soil or rock and supplies springs and wells.
- Louisiana has 11 major aquifers that supply water for public use, industry use, power generation, farming and irrigation as well as aquaculture purposes.
- Louisiana has an abundance of high quality groundwater and is the primary source of drinking water for 61% of our residents.



LRWA  
TRAINING  
CALENDAR



### October

6	Arcadia
10-14	Ruston
11	Ringgold
17-20	Alexandria
25-26	Trout

### November

15-16	Bayou Vista
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### December

Merry Christmas



**Louisiana Rural Water Association Conference**  
**Toilet Bowl Races, Las Vegas Night, Bingo, and Carnival**







# Water Audits



## **What is a Water Audit?**

A Water Audit is an evaluation of all water (used and unused) throughout a water system. It determines the amount of “unbilled” and “unaccounted for” water lost for billing purposes.

- ◊Unbilled water is any water for which no financial compensation is obtained: Examples: government use, leaks, inaccurate meters, maintenance, fire fighting and stolen water.
- ◊Unaccounted for water is any amount of water where the destination cannot be determined: Examples: leaks, inaccurate meters and stolen water.

## **Why perform a Water Audit?**

- ◊System Direction: An audit can show you what you need to do to improve your water system. It helps in building revenue responsibility, personal planning, system evaluation and creating repair timelines.
- ◊Increased Revenue: An audit can find which areas of your process can be improved to save money over time. It helps reduce expenses, increase water sales and manage resources.
- ◊Accountability: An audit can provide better accountability throughout your water system. It allows for better public relations, equality between users, financial accountability and personnel efficiency.
- ◊Meet EPA recommendations. The EPA’s recommendation for “unaccounted for” water is 10% or less.

## **Basic Water Audit**

A Basic Water Audit gives a general idea of water production vs. water consumption. It does not differentiate when water is lost. It can let you know whether or not a more comprehensive water audit is needed. It should be performed annually or when production numbers seem high.

## **Comprehensive Water Audit**

A Comprehensive Water Audit gives a more specific idea of water production vs. water consumption. It can let you know where water is being lost. A comprehensive audit should be performed at least every 3-years and whenever a basic audit shows a significant change. It is designed for systems with minimal significant water events such as mainline breaks, irrigation, fires and flushing.



DID YOU KNOW?...

On average it takes 5 barrels of water to make 1 barrel of beer.

### **Yet Another Boudreaux joke:**

Marie walked into de kitchen & saw Boudreaux with a fly killer (Swatter).

She axe him, “Any Luck”?

He said, “Yah, tree males and two females”.

Marie axed, “Mais chere, how can ya tell em apart”?

Boudreaux said, “Mais dats easy...tree were on dat beer can and two were on de telephone”

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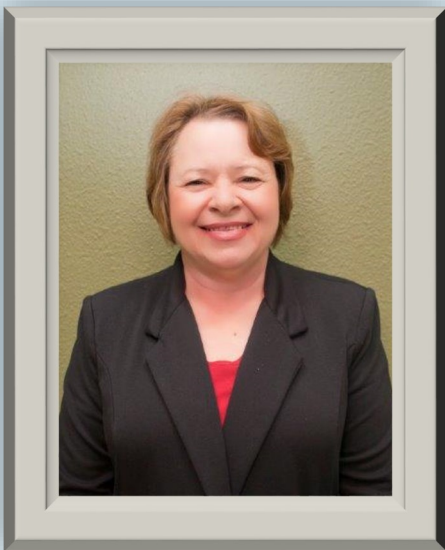
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*From the Desk of Myron Jones...*

*To all of my valued customers that I consider my friends and family,*

*I want to announce my retirement from C & L Aqua Professionals, Inc. Unfortunately, I was unable to visit all of you before my retirement date so I want to take this opportunity to say what a wonderful group of customers you all are! I will miss you all very much. It has been a pleasure and an honor to serve you all these years. Many of you have met Donna and Chip, and I want to say that I feel very confident that you will be pleased with their level of service. Donna is friendly and outgoing and a very conscientious worker. I am certain she will do an excellent job testing your water and staying abreast of your needs. Chip is a certified operator with years of experience that will be helpful when there are problems that would benefit from his expertise. Both these new employees embody the C & L mission, which is to be sure each and every customer experiences the service!*



*Thank You,  
Myron*

**Myron,**

**It was a pleasure working with you for all of these years. You will be greatly missed.  
From All of Us at C & L**