



Erik Nugent

13719 Longtree Dr.
Little Rock, Arkansas
72212
781.526.3677
erik@nugentflutes.com

Instrument Home Trial Form

Thank you for your interest in trying an instrument from Nugent Flutes. I am happy to offer you the opportunity to try out one of our great flutes at home.

Trial Period Rules

- The trial period is 7 days.
- Rings and jewelry can easily damage an instrument. Please remove all jewelry before playing.
- Removal of scratches and dents will be charged at \$90 per hour.
- Dry the inside of the flute after playing with the cleaning rod and a lint-free cloth.
- After playing, carefully wipe the head joint, foot joint, body and keys to remove all fingerprints.
- Keep the instrument in the case when not being played.
- You must be 21 years or older to request a trial.
- If the instrument is lost, stolen, or damaged, you agree to pay the full purchase price within 48 hours of the incident.
- You will submit a copy of the front and back of your driver's license.

Trial Charges

When a trial must be shipped to you I charge \$55 per instrument and \$25 per head joint trial. This covers shipping and insurance. At the completion of the trial period, please pack the flute in the box provided and return it to us by 2nd Day shipping. Should you choose to purchase a flute, piccolo or head joint directly from us within 30 days of your trial, we will apply the trial fee as a credit towards your purchase. If your trial involves local pickup there will be no charge for the trial.

Please be extremely careful with the trial instrument. Any damage due to accident or neglect will be charged to you at the rate of \$90 per hour. Fingerprints left on the flute may tarnish more quickly than you might realize. To avoid repair fees, be sure to return the trial instrument in the condition in which you received it.

End of Trial

At the end of 7 days (or by an agreed upon date) I will attempt to get in contact with you to find out your decision. I would love to hear what you think about the flute. If I do not hear from you in 24 hours I will assume that you wish to purchase the instrument using the payment method listed on this form.

Warranty and Guarantee

All purchases come with a 1 year warranty. Most problems that could occur in the first year can be fixed by me while you wait, a very small percentage of problems would have to be returned to the manufacturer.

All purchases come with a 30 day money back guarantee. If you wish to return the instrument for any reason in the first 30 days I will offer you a full refund. If the instrument is damaged upon return the repairs will be charged at \$90 an hour and taken from the refund amount before it is issued.

Free COA

Purchase of any flute with a solid silver body tube or greater comes with the first years COA **FREE**. This is a \$199 value for an intermediate instrument and a \$299 value for a professional or handmade instrument. Just call, e-mail, or text me approximately 11 months from your purchase. We will then set up an appointment approximately 12 months from your purchase.

To request your trial please complete the following and submit it with a copy of the front and back of your driver's license.

___ Flute (\$55 shipped, Free local pickup) Head Joint Descriptions: _____

___ Head Joint (\$25 shipped, Free local pickup) _____

___ Piccolo (\$55 shipped, Free local pickup) _____

Flute Model & Description: _____

First Name: _____ Last Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Cell Phone: _____

Email: _____

Payment: (Visa, MasterCard, American Express) Credit Card #: _____

Exp Date: _____ Sec. Code: _____ I agree to the terms and conditions of the 7 day trial as outlined above:

Signature: _____ Date: _____

