# **Joel Rodrigues**

UX Designer and Researcher

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Class 2016

Class 2013

Class 2012

#### SKILLS

#### **HCI Methods**

Design Sprints (GV adpt) **Competitive Analysis** Heuristic Evaluation Contextual Inquiry Think Aloud Card Sorting Affinity Diagramming Personas / Scenarios Customer Typology Wireframing Storyboarding Usability Testing Iterative Evaluation **Rapid Prototyping** A/B Testing **Statistics** Surveys

#### **Design Tools**

Adobe Photoshop Adobe Illustrator Adobe InDesign Adobe After Effects Adobe Premier Sketch App InVision / Marvel Axure RP Lookback Origami

#### Programming

HTML5 CSS3

#### Languages

Portuguese (Native) English (Fluent)

#### Coursework

User-Centered Research Interaction Design Studio Method. of Visualization Ubiquitous Computing Smart Agents (AI) Programming User Interface Service Design Human Factors Cognitive Psychology Design Studio

#### Awards - First place

*Ericsson Application Awards* 2013, with Sun Monitor app & service.

#### **EDUCATION**

**Carnegie Mellon University (USA)** | **m-iti** Master of Human-Computer Interaction (MHCI Dual Degree)

Madeira Interactive Technologies Institute (PT) Post-Graduation in Human Aspects of Technology (Human Factors)

#### University of Madeira (PT)

Bachelor of Science in Psychology

#### WORK EXPERIENCE

#### June 2016 - September 2016

m-ITI - Step by Step: Evaluating the User Experience in Mixed Reality Storytelling enhanced by Motion Tracking - Usability Researcher Intern

My responsibilities were to recruit users, plan the structure of the experiment session, conduct the experiment, assist in the decision of which validated scales best fit the study purposes, collate the data, help with data interpretation and, build all the materials/resources necessary to perform the study. This work resulted in a article for CHI2017 (in peer review status).

#### August 2013 - December 2013

#### CereProc - PT Phonetics and Speech Lead and Software Engineer

I was part of an interdisciplinary team tasked to produce a Portuguese Text-to-Speech system for CereProc, using speech engine CereVoice. The voices I created were Lucia (PT-PT) and Gabriel (PT-BR). Currently Lucia is being used at Gatwick Airport, UK.

### PROJECTS

## MHCI Capstone Project with EXICTOS - User Research Lead and UX / UI Designer (http://elementary.m-iti.org/)

Designed a solution to improve consumer banking experience: Echo is a transparent banking application that uses learning and prediction to better serve its users. Echo provides clear, manegeable and insightful information about users' finances, and promotes both foresight and user empowerment. Employed various HCI methods for user research, prototyping, usability testing, documentation and algorithym creation for the different states and application resources of Echo.

#### Crescendo - UX / UI Designer and User Researcher

Aims to provide children with High Functioning Autism and their carers with a communication tool. Crescendo guides caregivers on how to teach and stimulate their child through a virtual environment that mimics the real world. Article published at ACM, DOI: 10.1145/2930674.2935997r

#### Sun Monitor - Service Designer and Market Researcher

A Solar Panel (SP) output monitor, that provides accurate, on-the-go readings to users, and helps collect community SP data to aid energy companies adequate fossil fuel consumption, by correlating potential and transferable SP power to national grid with expected consumption, in order to reduce fossil and renewable energy waste.