



QUALITY POLICY

At Senior Aerospace Connecticut quality excellence is the cornerstone of our company culture and is prevalent throughout our entire organization and value stream.

To ensure the satisfaction of every Senior Aerospace Connecticut customer, it is our policy to:

- Meet or exceed all customer quality and delivery expectations
- Be open and proactive in communications with all customers, both internal and external
- Continually invest in our staff, equipment and technology to provide our customers and relevant interested party optimal value
- Assure our quality culture remains prevalent throughout our entire supply chain
- Sustain continuous improvement as integral to our culture
- Sustain a safe and environmentally friendly work place
- Assure our core values are consistent with those of our corporate parent, Senior PLC

Michael Lang

Michael Lang, VP & General Manager

Ken Bernier

Ken Bernier, Quality Manager