



10 Victor Avenue  
Margate,  
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Tel: 07792 173 854  
Email: [sadie@missgreenclean.com](mailto:sadie@missgreenclean.com)  
Company Number: 10925981

### **Miss Green Clean Ltd and Customer Agreement**

By accessing and using this service you are agreeing and bound to the terms and provisions of this agreement. Any participation of this service will constitute acceptance of this agreement.

#### **Payment**

Deep Cleans/One Off/End of Tenancy cleaning require a 30% deposit prior to the clean, to secure the booking and is non-refundable, the remittance must be paid on or within 7 days of completions of the clean.

For customers who have a regular booking with Miss Green Clean must pay on the date of the invoice or within 7 days. Failure to do so will incur additional charges at 8% interest, charged on the first day of account arrears. Invoices are emailed from the 1<sup>st</sup> to the last day of the calendar month.

#### **Cancellation**

We require 24 hours cancellation notice for our regular bookings, failure to do so will incur a charge in full.

There is a two week cancellation notice for our customers who have fixed bookings with Miss Green Clean Ltd.

#### **The Green Team**

Our cleaners will always arrive fully equipped with products and equipment.

#### **Our Ethos**

Under no circumstances will we use chemicals. Some household cleaners are among the most toxic products found in the home. There are many different alternatives to bleach and sprays. We use environmentally friendly cleaning methods and products, healthier for you, children, pets and the environment.

Terms and conditions are subject to change.