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metrorail

YOUR FREE NEWSPAPER

STROLLING DOWN MEMORY LANE

Although the Southern Line is not the oldest, the stations between Cape Town and Simon's Town each have a unique story to tell. Here are interesting facts about some of the stations on this route.

Mandisa Nduli



Cape Town Station in 1896.



Rondebosch Station looking down the line towards Cape Town.

MORE HISTORY ON RAIL

Look out for a historical overview of stations between Kenilworth and Simon's Town in an upcoming issue of *MyLine*.

SEPTEMBER IS ERFENISMAAND

Alhoewel die Suidelike Lyn nie die oudste is nie, het die stasies tussen Kaapstad en Simonstad elk 'n unieke storie om te vertel. Hier is 'n paar interessante feite oor sommige van die stasies op hierdie roete.

Kaapstadstasie, gebou in 1861, is die eerste stasie wat in die Kaap gebou was. Die oorspronklike stasiegebou was 'n klein

CAPE TOWN

Cape Town Station, built in 1861, was the first station in the Cape. Although today it stands as a tall brick building, it was first a small wooden structure that looked nothing like it does today.

WOODSTOCK

Woodstock Station was originally named Papendorp, after a man who lived there in the 18th century. It was around this time Woodstock was one of the most popular beaches in the city.

SALT RIVER

Salt River Station, or Zout Rivier as named by the Dutch settlers because of the salinity in the water, was built for the convenience of railway users. Today, it still connects the Northern and Southern Lines.

OBSERVATORY

Observatory Station was the first stop on the Wynberg Line. Although today Observatory is most notable for its student culture, it has a rich history of diamond and gold rush notoriety.

MOWBRAY

In 1724, Mowbray Station was named Drie Koppen following the beheading of three slaves found guilty of murder. The name Mowbray was then given to the station after the England hometown of the new owner of Mowbray House.

ROSEBANK

Rosebank Station was named after Rosebank House which was a post office at the time the station was open. The station supplied wood to the Rosebank match factory and was considered quite industrial.

RONDEBOSCH

Situated in the suburb famous for its schools still fully operational today, Rondebosch Station was the only station built on the eastern side of the line due to the number of residents in that area at the time.

NEWLANDS

Newlands is situated around some of the oldest and most famous buildings including the Newlands Rugby Stadium, the Newlands Cricket Grounds and the Josephine Mill, which is the city's only functioning watermill, despite being built in 1840.

CLAREMONT

Claremont Station, then known as Butlers Swamp, was opened in 1881. It got its current name in 1883 by the Cape Colony Premier, Sir John Molten. Interestingly, the name Claremont is French for 'clear mountain'.

HARFIELD ROAD

Harfield Road Station opened in 1931 and its name comes from Harfield Cottage, built in 1831 and which was popular for its proximity to public transport.

houtstruktuur wat vandag heel anders lyk.

Woodstockstasie was eers Papendorp vernoem, na 'n man wat daar in die 18de eeu gewoon het. Dis ook in hierdie tyd dat Woodstock een van die gewildste strande in die stad gehad het.

Soutrivierstasie of Zoutrivier, soos dit deur die Hollandse setlaars as gevolg van die soutgehalte in die water genoem was, is vir die gerief van pendelaars gebou. Vandag verbind dit steeds die Noordelike en Suidelike Lyne.

INFRASTRUCTURE

PRIORITISING SIGNAL REPAIRS

Vandalism and theft continue to be the main causes of train delays and cancellations. With the most recent incident causing signalling issues between Woodstock and Cape Town, Metrorail took swift action to get the train service back on track. **Mandisa Nduli**

DID YOU KNOW?

- There are two transmission lines called the A highway and the C highway. When one is faulty, the other automatically acts as a backup.
- Copper cables can be sold, at most, for R70 per kilogram but, once stolen, it has a far-reaching impact on train operations, affecting commuters.
 - Fibre optic cables work on frequencies.

The damages to Metrorail's copper transmission cables have had a great impact on train operations in recent weeks. However, Metrorail technicians worked around the clock to resolve the signalling issues in just a few weeks.

HOW TRANSMISSION LINES WORK
Metrorail trains operate on two transmission lines, with one line being a backup in case of any incidents. This enabled Metrorail to provide a temporary solution for the signalling issue between Woodstock and Cape Town. "We used one cable, while the other one was faulty," explains Shaun Davids, acting regional

engineer of signals at Metrorail. Metrorail has starting introducing fibre optic cables in response to the increase in vandalism and theft of copper transmission cables. "The copper cables get stolen because of its value, whereas fibre has no value," adds Shaun.

DAMAGE CONTROL
Metrorail commissioned cable repairs, which took two weeks to complete. Although the repair of signals is not a lengthy process, external factors such as rain impacted the date of completion. "Failure on the copper cables also occurs when it rains and the cables get wet," Shaun explains further.

Safety is our concern

SAFETY CORNER
When a train is full, especially during delays, rather wait for the next one. If you hang outside the door, you may lose your grip and sustain fatal injuries.

EMERGENCY NUMBERS

PROTECTION SERVICES
021 449 4336

CLAIMS OFFICE
021 449 2041/3645

TRANSPORT INFO NUMBER
0800 65 64 63

RAILWAY POLICE STOCK ROAD
021 370 1005

CAPE TOWN
021 443 4325

BELLVILLE
021 941 6800

RETREAT
021 710 5129

24-HOUR OPERATIONAL ROOM
021 443 4309 /10



IMAGES: SUPPLIED

METRO MATTERS

TRAIN CANCELLATIONS SIMPLIFIED

Metrorail's train service has been plagued by cancellations in recent weeks, due to vandalism and cable theft. We find out what it really means when a train trip is cancelled. *Jaye-Dee Jansen*

TRAIN SETS VS TRAIN TRIPS

Metrorail operates 60 train sets; each set makes about five trips a day. When one train set is damaged due to vandalism or cable theft, it means that up to five train trips are affected.

Seventeen train sets operate daily on the Southern Line, 26 on the Northern Line and 17 on the Central Line. When commuters hear reports of, for example, 30 train cancellations, it means that about six train sets were cancelled.

IN FOR REPAIRS

Since October 2015, Metrorail has lost 101 carriages due to vandalism and arson. This has forced the rail operator to reduce

the number of train trips, and run shorter trains.

"In addition, 60 to 70 carriages have been in and out of workshops due to cable theft," explains Riana Scott, marketing and communications manager of Metrorail. "Points machines and other apparatus also get vandalised daily," she adds.

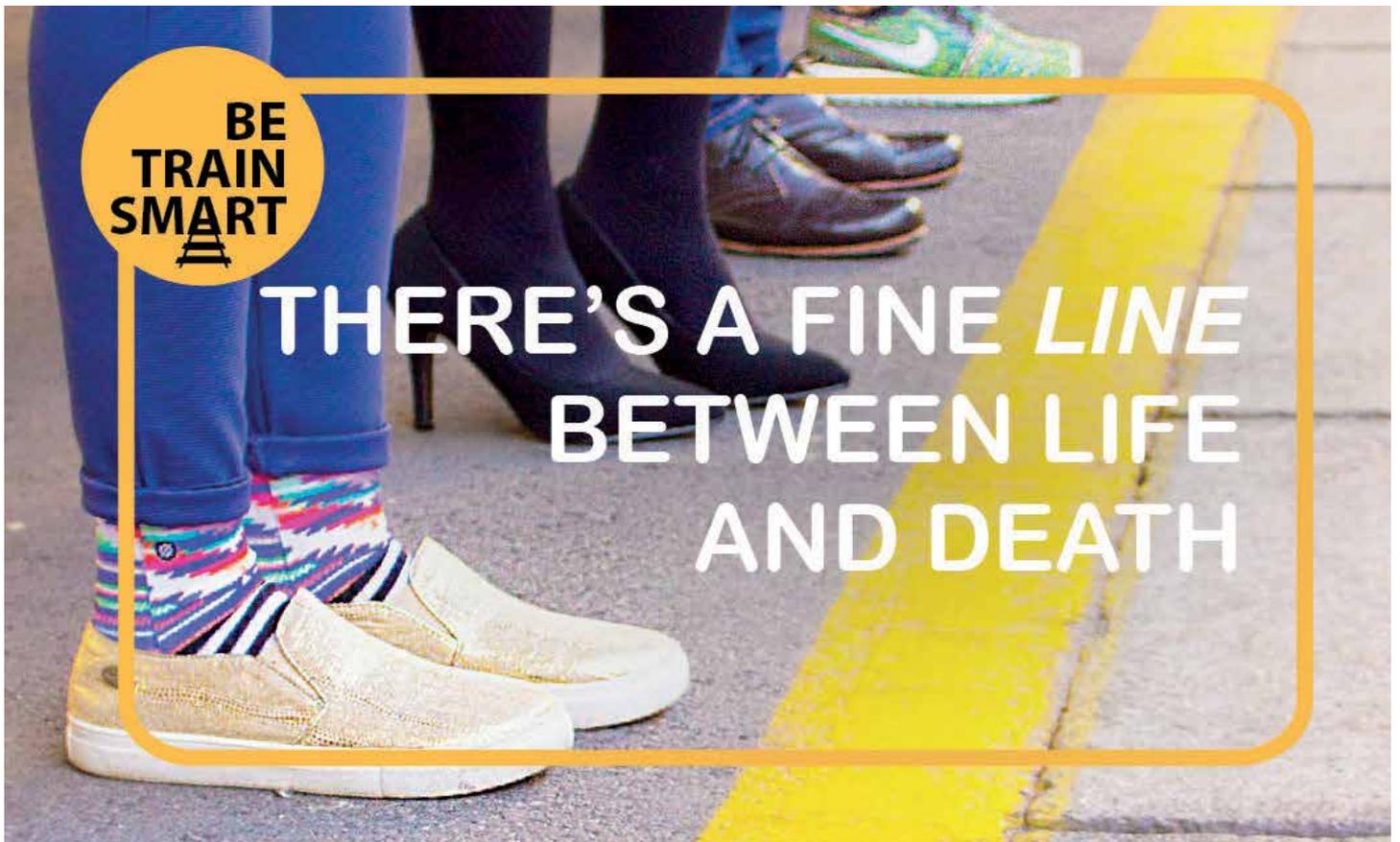
REMEDY FOR RAIL WOES

All is not lost though. Metrorail has put various safety and infrastructure measures in place to help prevent these attacks. It is working closely with law enforcement agencies to combat cable theft and improve security. It is also replacing copper cables with fibre optic cables.



For regular service updates

- Twitter: @CapeTownTrains
- Facebook: Cape Metrorail
- Download the GoMetro mobi-app on www.gometro.com or visit the online site for regular service updates.
- You can also call the 24/7 Transport Information Centre on 0800 65 64 63 (toll-free).



BE TRAIN SMART

THERE'S A FINE LINE BETWEEN LIFE AND DEATH

Your safety matters. Stand behind the yellow line until the train comes to a complete stop.



SAFETY



Metrarail and Transnet Freight Rail representatives were up in the early hours to help raise awareness at the Muldersvlei level crossing.

TAKING SAFETY TO ANOTHER LEVEL

The start of spring saw Metrorail partnering with Transnet Freight Rail (TFR) and the Stellenbosch traffic services department for another successful safety campaign, this time at Muldersvlei level crossing. **Jaye-Dee Jansen**

Level crossing safety is one of the most important factors to consider when using the railways. The recent level crossing campaign at Muldersvlei was one of 16 rail safety awareness campaigns facilitated by the Metrorail's marketing and communication department.

The group, which included Transnet Freight Rail (TFR) and traffic officials, managed to reach more than 300 level crossing users. The joint campaign targeted pedestrians, motorists and scholars and educated them on rail safety.

Some of the activities included the distribution of promotional items and flyers with safety messages.

IN PLAIN SIGHT

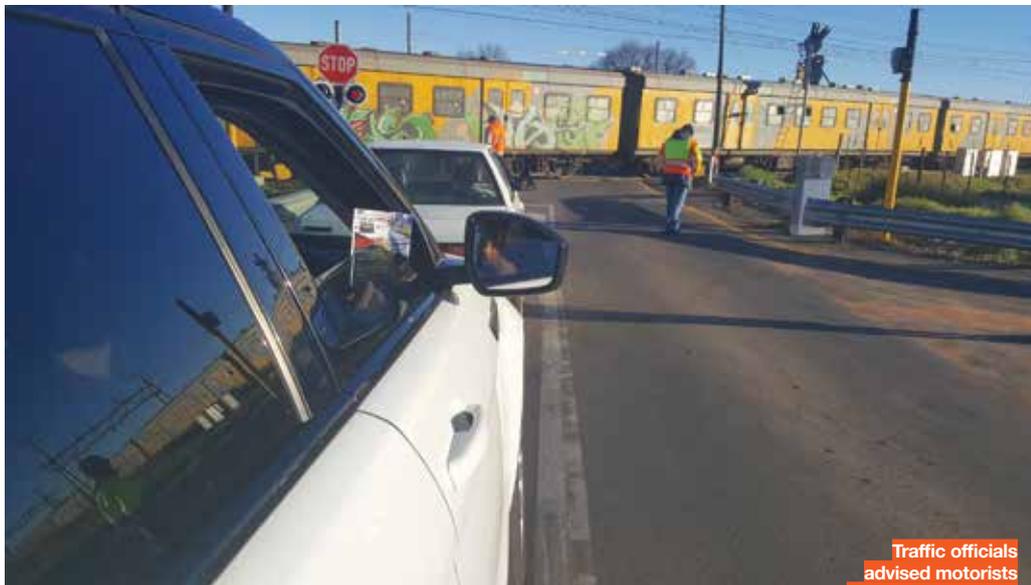
Stellenbosch traffic officials activated their vehicle's blue lights during the early hours of the morning to increase visibility and create some excitement for the new season.

Superintendent Hermien Swanepoel from Stellenbosch traffic services interacted with motorists at the level crossing and explained the objectives of the campaign.

Another highlight of the day was when traffic officials fined an unlicensed driver R7 000 for failure to display a vehicle licence disk and produce a public driver's permit (PDP).

Failure to do so by any driver poses a big threat to the safety of road and level crossing users.

Metrorail and its partners are confident that such campaigns create raised awareness among level crossing users and that people will be more safety-minded.



Traffic officials advised motorists to be extra cautious when approaching a level crossing.



Superintendent Hermien Swanepoel of the Stellenbosch traffic services department speaks about safety to a group of children who cross the level crossing on foot each day.



FASHION

MICHELLE LUDEK IS FIERCE THIS SPRING

It was all bright colours and bubbles at Michelle Ludek's spring fashion line launch. Her collection *Fierce* was just that. We were there to see it first at her newly revamped store in the Watershed. **Mandisa Nduli**



The Michelle Ludek store opened at the Watershed in 2013 and has since undergone a makeover. With elegant gold and white accents, the store is a true embodiment of the Michelle Ludek brand and is the perfect space for the launch of the *Fierce* collection.

THE COLLECTION

Inspired by the season of spring, the bright-coloured, flowy and elegant designs are worth the spend.

"What we did with the collection is have this first print which comes in for September. In October we will introduce a new print and every single month there will be a new print as it goes along," says Michelle. Each collection will have its own title, inspired

by the styles, materials and designs. "This collection, specifically, I have called *Fierce*. It feels very strong with the high contrasts on the prints," she explains.

The all-new designs and colours take centre stage and command your attention upon entering the store and will continue to do so with every upcoming collection.

THE FIERCE WOMAN

Although Michelle designs primarily for herself, her designs are ones many women would want to own. With beautiful prints and materials, the *Fierce* collection can last well beyond the season of spring, which provides value for money. Be fierce this spring and shop the collection in-store or online.

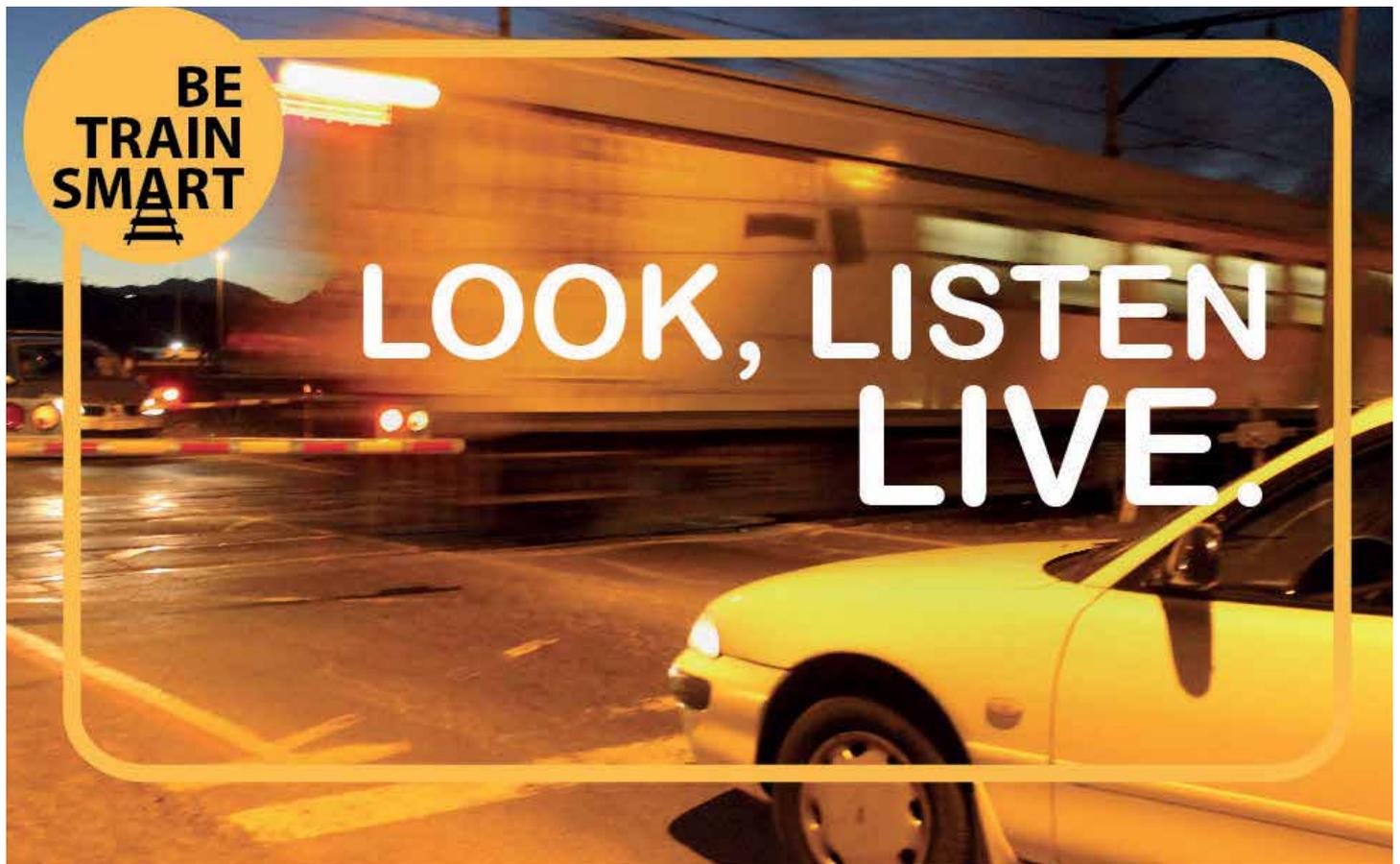


Michelle Ludek's (left) spring fashion range comprises bright colours and bold prints.



TALK TO US

Tell us about your favourite local designers. Perhaps you're an entrepreneur or aspiring designer, musician or artist with an interesting story to tell. We would love to hear from you. Email myline@mikatekmedia.co.za.





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GENERAL INTEREST

LET'S GO CYCLING

Whether it's for a fun day out with your family, a good workout or to save money on travelling costs, cycling has a lot of benefits.

If you are tired of the same workout and feel that you need to develop some new skills, trying out a new activity or sport may be your answer.

Taking up a new sport may seem challenging at first, but there is a lot to gain in the long-run. Expect to improve your fitness level, develop new skills, improve your balance and coordination, and make new friends along the way. Be patient with yourself while you get used to your new sport and try sticking with it for at least a month before you decide it's not for you.

Choose what is best for you. Whether it is cycling alone to escape the stress of everyday life, joining a club and making new friends, or enjoying the thrill of competing in a cycling race.

FIVE REASONS TO GET ON THAT BIKE:

Lift your mood

Exercise releases the body's natural feel good chemicals (known as endorphins) that help control stress and make you feel happier. A quick 10-minute cycle will improve your mood and lower fatigue.

Quality time

Get your partner to join you and make a cycling date every week. Get fit while spending time with the person you love.

A good addiction

Replace your bad habits, such as smoking, drinking alcohol or eating chocolate, with a more positive one like cycling. Get your fitness fix and boost and stay healthy.

Save the planet

Save on travelling costs and cycle to work. If you usually walk to work, travel three times faster on your bike and use the same amount of energy.

Sleep deeply

Regular exercise can improve the quality of your sleep.

DID YOU KNOW?

Metrorail's Bikes on Board policy permits commuters to travel with their bicycles on board trains during off-peak periods at an additional baggage fee cost of R20.



Get service updates via SMS



Register for Metrorail's free SMS service to receive updates on train delays and cancellations. You can register immediately by calling the Transport Information Centre on 0800 65 64 63 or complete the form below and submit it at your nearest train station.

Personal details

Name:

.....

Surname:

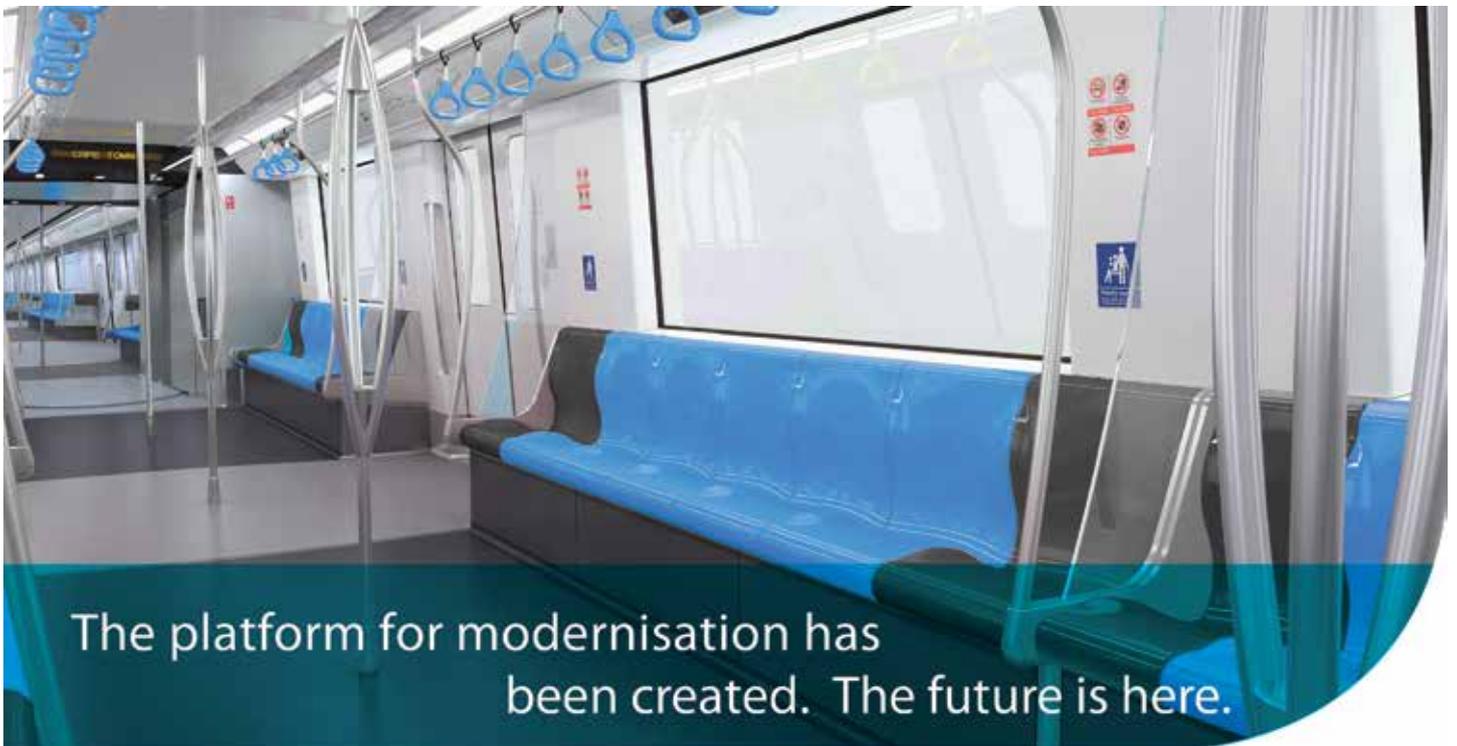
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Cellphone number:

.....

Select the route you travel on and wish to receive updates for.

- 1. Bellville via Esplanade and Lavistown
- 2. Bellville via Monte Vista
- 3. Cape Flats
- 4. Kapteinsklip
- 5. Khayelitsha
- 6. Malmesbury via Bellville
- 7. Muldersvlei via Stellenbosch
- 8. Southern Suburbs
- 9. Strand
- 10. Wellington via Kraaifontein
- 11. Worcester via Bellville



The platform for modernisation has been created. The future is here.

True to our vision of creating the backbone of public transport, we at PRASA are working tirelessly to improve the whole train travel experience for our people. The construction of modern stations using state-of-the-art architecture, the introduction of swift-operating turnstiles for the ease of passenger flow and the upgrading of security systems are but a few of the many visible changes that we're implementing across 134 of our stations nationwide. This is big change that will take time to complete, but we're proud to say that the platform has been set. Change is happening right now.

PRASA. CHANGE HAS BEGUN. THE FUTURE IS HERE.

MAINTENANCE PROGRAMME 7 TO 13 SEPTEMBER 2017



SOUTH: CAPE TOWN – SIMON'S TOWN AND CAPE FLATS

14 – 20 Sept 2017	Cape Town – Maitland – Hazendal	09:00 – 14:00	Platform changes will be announced. Train delays of 10 to 15 minutes can be expected.
14 – 20 Sept 2017	Cape Town – Woodstock	09:00 – 14:00	Platform changes will be announced. Train delays of 10 to 15 minutes can be expected.
14 – 20 Sept 2017	Cape Town – Mowbray	09:00 – 14:00	Platform changes will be announced. Train delays of 10 to 15 minutes can be expected.
14 – 20 Sept 2017	Salt River – Heathfield	09:00 – 14:00	Platform changes will be announced. Train delays of 25 to 30 minutes can be expected.



NORTH: CAPE TOWN – MONTE VISTA – BELLVILLE – WELLINGTON – STELLENBOSCH – STRAND

14 – 20 Sept 2017	Maitland – Bellville	09:00 – 14:00	Platform changes will be announced. Train delays of 25 to 30 minutes can be expected.
17 Sept 2017	Maitland – Bellville	09:00 – 14:00	Platform changes will be announced. Train delays of 25 to 30 minutes can be expected.



CENTRAL: CAPE TOWN – KAPTEINSKLIP – KHAYELITSHA – CHRIS HANI – SAREPTA

14 – 20 Sept 2017	Philippi Station	09:00 – 14:00	Platform changes will be announced. Train delays of 20 to 25 minutes can be expected.
14 – 20 Sept 2017	Langa – Mutual	09:00 – 14:00	Platform changes will be announced. Train delays of 20 to 25 minutes can be expected.
14 – 20 Sept 2017	Philippi – Nyanga	08:00 – 18:00	Platform changes will be announced. Train delays of 20 to 25 minutes can be expected.
17 Sept 2017	Bonteheuwel – Netreg	09:00 – 14:00	Platform changes will be announced. Train delays of 20 to 25 minutes can be expected.

PERFORMANCE

AM ON TIME

82.3%

PM ON TIME

82.5%

CANCELLED (AM + PM)

26.4%

AM ON TIME

68.4%

PM ON TIME

76.2%

CANCELLED (AM + PM)

8.3%

While we try our utmost to do maintenance during off-peak to minimise possible delays, connecting trains may be subjected to delays on all service lines. Your safety is our concern. We apologise for any inconvenience inadvertently caused. Performance reflects week of 30 August to 5 September 2017.

CUSTOMER NOTICE

Public holiday train service

Customers take note that Metrorail will run a Sunday train service in all areas, excluding Malmesbury on Monday, 25 September 2017. Malmesbury trains will follow a Saturday schedule on this day.



Central line shuttle service

Planned maintenance will take place from 8am to 6pm on Sunday, 17 September 2017. A normal train service will operate from Cape Town to Langa, followed by a bus service from Langa to Nyanga. A train shuttle service will operate from Nyanga to Kapteinskclip and from Nyanga to Chris Hani on the day.

AM ON TIME

25.1%

PM ON TIME

34.1%

CANCELLED (AM + PM)

45.3%

In case you missed it

Here are the contact details for Metrorail's customer service area managers in your areas.

AREA IKAPA
Herschel Smith
078 142 5033 / hsmith@metrorail.co.za

AREA SOUTH
Herdia Wicomb
082 420 3352 / hwicomb@metrorail.co.za

AREA CENTRAL
Cyril Bauer
083 351 2715 / cbauer@metrorail.co.za

AREA NORTH
Luleka Ndzuvo
082 376 0252 / lndzuvo@metrorail.co.za



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