

# ENFORCEMENT UNIT WILL COMBAT CRIME

PRASA Rail, the City of Cape Town and the Western Cape government will be establishing a dedicated enforcement unit to focus on the safety and security of Metrorail commuters and infrastructure in the region. **Alicia English**

**T**he establishment of the enforcement unit stems from an urgent rail summit that was attended by representatives from PRASA Rail, the city's Transport and Urban Development Authority (TDA), the Western Cape Department of Transport and Public Works, rail experts and business leaders on Friday, 9 February 2018.

It will cost an estimated R45 million to operate the unit for a period of 12 months. PRASA Rail will contribute R3 million per month to the city for the training and efficient deployment of about 1 500 security personnel. In addition, Metrorail Western Cape will be making use of the National Department of Environmental Affairs' new product for building a wall along the critical sections of the Central Line to secure the infrastructure that has been under constant attack over the past few months.

A memorandum of agreement (MOA) between the three parties, outlining details of how the unit will be funded, established and managed, will be signed in the next few weeks. Meanwhile, Councillor Brett Herron, the city's mayoral committee member for transport and urban development, has committed R16 million to get the plan off the ground.

## UNITED EFFORTS

Mthuthuzeli Swartz, acting chief executive of PRASA Rail, says working together with all role players is important to address the safety and security on the railways.

"The city is better equipped to efficiently deploy the security personnel than we are at this stage. If we use the product from the National Department of Environmental Affairs, we can save R20 million. This is money we can contribute to implement the pilot security plan to improve the safety of rail



PRASA Rail will contribute R3 million per month to the city for the training and efficient deployment of about 1 500 security personnel.

commuters and to protect our rail infrastructure and assets. Also, all of our efforts are focused on reinstating the Central Line service. We will deploy drone technology within days, which should assist us to monitor any criminal activity on the system," says Mthuthuzeli.

Metrorail Western Cape regional manager, Richard Walker, has welcomed the landmark addition of surveillance technology to increase the rate of conviction in the region.

"Now that criminals can be successfully caught and convicted, we call on communities to increase their reporting of criminal activity in and around railway precincts," he says.

**AREA CENTRAL'S GREAT WALL**  
The section of the Central Line that is most vulnerable to vandalism and cable theft stretches for nearly 15km. It will cost about R45 million to build the 30km wall needed to fence off both sides of the track. The wall will be constructed with alien plant biomass and is fire-resistant, bulletproof, strong, quicker to build, and cheaper than other options considered to date.

## ONS SLAAN MISDAAD HOK

PRASA Spoor, die Stad Kaapstad en die Wes-Kaapse regering is besig met die inwerkingstelling van 'n toegewyde taakmag wat op die veiligheid en sekuriteit van Metrorail pendelaars sal fokus. Dit sal 'n beraamde R45 miljoen kos om die eenheid vir 'n periode van 12 maande aan die gang te hou. PRASA Spoor sal 'n bydrae van R3 miljoen aan die stad beskikbaar stel vir die opleiding en effektiewe uitplaaas van ongeveer 1500 sekuriteitspersoneel. Mthuthuzeli Swartz, waarnemende uitvoerende hoof van PRASA Spoor, meen dat die samewerking tussen al die rolspelers van kardinale belang is om die sekuriteit en veiligheid op treine met sukses uit te voer. "Die geld wat bespaar word ('n beraamde R20 miljoen) deur gebruik te maak van die produk van die Nasionale Departement van Omgewingsake, sal ons in staat stel om 'n bydrae te maak tot die implementering van 'n loodssekuriteitsplan om die veiligheid van pendelaars te verseker en om ons infrastruktuur te beskerm."



Search for the Cape Metrorail page on Facebook to receive instant updates.



Follow @CapeTownTrains on Twitter for instant updates.



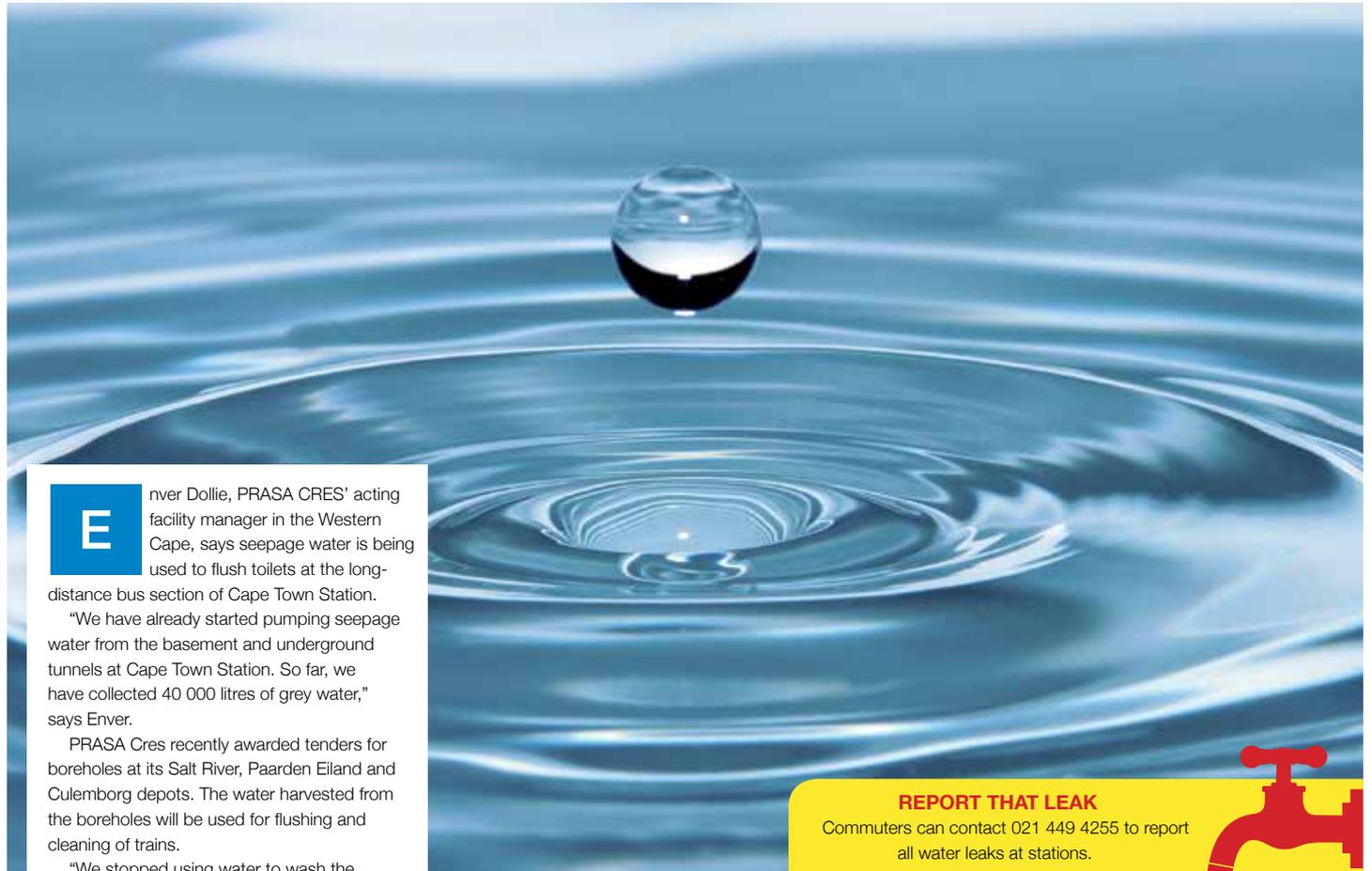
Visit our blog on [capetowntrains.freeblog.site](http://capetowntrains.freeblog.site).

GENERAL INTEREST

# HELP US AVOID #DAYZERO

PRASA CRES, which manages all PRASA facilities, has heeded the call to save water and delay #DayZero.

Alicia English and Zimkitha Ngcunguwe



**E**nver Dollie, PRASA CRES' acting facility manager in the Western Cape, says seepage water is being used to flush toilets at the long-distance bus section of Cape Town Station.

"We have already started pumping seepage water from the basement and underground tunnels at Cape Town Station. So far, we have collected 40 000 litres of grey water," says Enver.

PRASA CRES recently awarded tenders for boreholes at its Salt River, Paarden Eiland and Culemborg depots. The water harvested from the boreholes will be used for flushing and cleaning of trains.

"We stopped using water to wash the exterior of our trains six months ago and only use buckets of water to clean the interior," he explains.

Another tender has been awarded for the purchasing of water tanks, which will be used to collect seepage water at stations with subways.

"We have identified 30 stations along our rail network where seepage water is normally pumped from the subways into the stormwater system. This water will now be collected to flush toilets at these stations," adds Enver.

## TRICKLING DOWN

PRASA CRES is currently consulting Metrorail regarding further water-saving efforts at stations across its rail network. Look out for details in upcoming issues of *Myline*.

Meanwhile, it has halted the use of potable water for gardening and has closed all outside taps at stations to prevent vandalism.

Pierre Cronje, project manager at PRASA CRES, has encouraged commuters to use water sparingly at stations.

"We ask commuters to ensure that they close the taps at all times and that they report leaking taps to the station staff immediately," adds Pierre.

**REPORT THAT LEAK**  
Commuters can contact 021 449 4255 to report all water leaks at stations.



## HAVE YOUR SAY

We asked commuters at Cape Town Station what they are doing to save water at home. Here's what they had to say.



**Ayanda Mfuji**

"I don't use a shower, but normally boil a kettle of water to wash my body in a bucket. I then use

the grey water for flushing."



**Alisa Adidi**

"We buy water from the supermarkets and use a bucket for bathing instead of taking a shower. We also don't open our taps unnecessarily."



**Zakithi Mabaso**

"The water crisis doesn't really affect me. I recently moved to Cape Town and where I stay we have limited access to water. I sometimes do my laundry in my bathwater. My limited water supply can last the whole day because I am not always at home."



**Icheraam van Rheenen**

"When we use the washing machine, we don't let the water down the drain. Instead, we collect the water in a 15-litre bucket, which we use for flushing. We also use a bucket in the shower to collect the cold water, which we reuse. We also only spend a few minutes in the shower."



**Serepta Jacobs**

"When I wash my body, I use the grey water to flush the toilet and do my laundry."

**SAFETY**

# SWIFT ACTION LEADS TO FIVE ARRESTS

Metrorail's protection officers are closing the net on criminals who are plaguing the railway service. *Alicia English*

**P**rotection officers arrested two suspected cable thieves during a special operation between Netreg and Bonteheuwel on Thursday, 1 February 2018. The men were still in possession of stolen railway cables when they were arrested at 8.30am.

Less than two hours later, officers apprehended three more suspects in the same area. The trio was in possession of stolen railway components. All the men were handed to the Bishop Lavis police. "Scores of tip offs reach our offices and we follow up on each one; most yield positive results," says Richard Walker, regional manager of Metrorail Western Cape. A multi-functional team

comprising engineering, technical, train operations, and safety and security personnel is working around the clock to ensure that Metrorail's service recovery plan for the suspended Central Line is implemented as soon as safely possible.

Meanwhile, stations on the Central Line remain closed until further notice, with no tickets being sold. Commuters are requested to use alternative modes of public transport.

The public is encouraged to continue reporting suspected criminal activity to the police. Full anonymity of the information sources is guaranteed and a reward of up to R25 000 is payable for any information leading to a successful conviction.



**Safety alert**  
Communities surrounding the railway lines are advised that the overhead electricity remains live as technicians are working on the line. "Traction power is 11kV and is 50 times more potent than domestic electricity. Any interference with the system can lead to electrocution," warns Richard.

## EXTENDED TRAVEL TIMES

Metrorail continues to implement speed restrictions, temporary route and platform deviations, and manual authorisations to minimise the impact of the vulnerable rail system and ensure commuter safety. Let's take a look at the new average extended travel times in your areas.



Contact the City of Cape Town's Traffic Information Call Centre on 0800 65 6463 (toll-free) to find out about any last-minute changes.

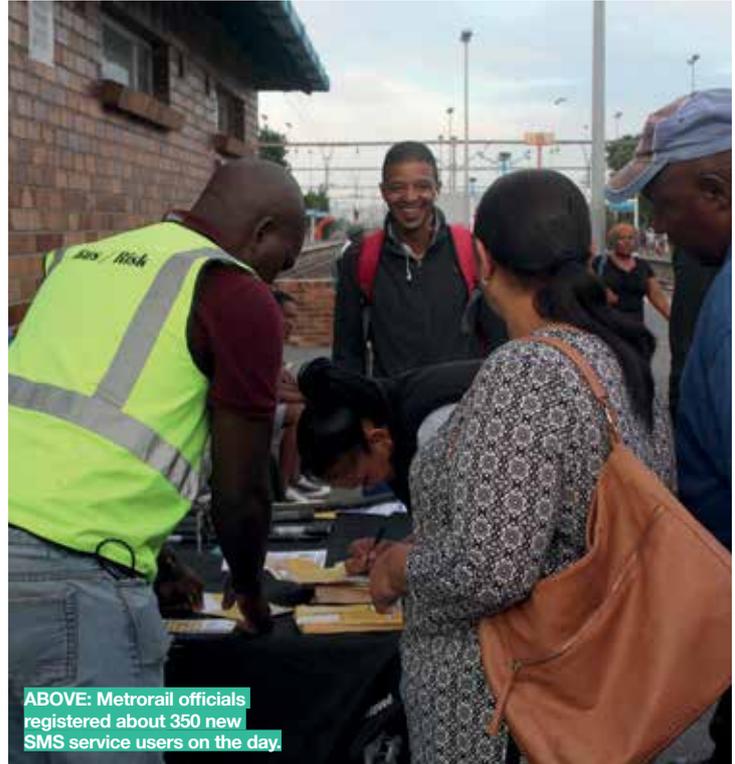


SAFETY



ABOVE: Police officers advised commuters to be alert and safeguard their valuables.

BELOW: The collective effort by Metrorail, the Rapid Rail Police Unit and a top-level police delegation from Pretoria contributed to a successful campaign.



ABOVE: Metrorail officials registered about 350 new SMS service users on the day.



# #TAKEBACKPRASA

Metrorail officials continue their efforts to drive the #TakeBackPrasa campaign, which addresses the ongoing onslaught on the region's rail infrastructure and commuters.

Alicia English

Officials' latest efforts were supported by a top-level delegation of police representatives from Pretoria during two campaigns at Bellville Station.

On 2 and 9 February, Metrorail officials and members of the Rapid Rail Police Unit turned their focus on highlighting the prevalence of

pickpocketing and vandalism at Bellville Station.

"We have seen an increase in incidents of pickpocketing and advised our commuters to keep a watchful eye on their belongings at all times. We also encouraged commuters to continue reporting acts of vandalism as it hampers the service, which affects them directly. Both operations form part of our #TakeBackPrasa campaign," says Mongezi Manka, from Metrorail's marketing and communication department.

## PRIORITISING SAFETY

Zino Mihi, corporate affairs manager in Metrorail's marketing and communication

department, says the rail operator has seen an increase in reports of crime on the Northern Line, following the suspension of the Central Line service last month.

"Criminals are opportunistic, which is why we saw the need to advise our commuters to take extra care while travelling to and from work and school. These campaigns are all about safety and our customers," says Zino.

## TRAVEL SAFELY

Mongezi, who also travels by train to work, encourages commuters to keep their backpacks and bags on their laps, and tuck their cellphones and wallets in an inside pocket.

SPECIAL PROJECTS



# GET READY FOR THE #ATOBCHALLENGE

Metrorail has thrown its weight behind Open Streets Cape Town's #AtoBChallenge on 25 February 2018. **Alicia English**

**T**he rail operator's rail tourism department has called on commuters to ditch their cars on 25 February and take the train to Cape Town Station in support of Open Streets Main Road, which will be held on Main Road between Observatory and Cape Town.

Open Streets marshals will lead commuters and their families and friends to the tourism information kiosk on the Strand Street

Concourse at Cape Town Station. From there, commuters will be guided towards the 'walking bus', which will take them to the event.

The walking bus is a fun and interactive initiative, which enables groups of people to walk together to and from the various Open Streets locations.

**PARTICIPATE AND WIN**

The 2018 #AtoBChallenge is open to all ages; participants stand a

chance of winning, among others, a new bicycle and safety gear. Here's what you should do:

- Take a picture or video of yourself commuting to Open Streets Main Road on the 25 February.
- Post your picture on social media with the hashtag #AtoBChallenge and tag @OpenStreetsCT (Twitter) or @OpenStreetsCapeTown (Facebook, Instagram).
- Share your feedback when you get to Open Streets Main Road.

You will receive a small gift at the Open Streets info booth opposite Aberdeen Park.

**GOOD TO KNOW**

If you're taking the walking bus, make sure that you wear brightly coloured clothes and comfortable walking shoes. Bring along your sunscreen and a bottle of water. For more information, visit

[www.openstreets.org.za](http://www.openstreets.org.za)

Advertise your business in Myline and reach tens of thousands of commuters weekly

712 000

PASSENGER JOURNEYS EVERY DAY

**R151 million**

IN TICKET SALES PER ANNUM

673

TRAINS EVERY WEEKDAY

122 STATIONS

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**LIAM MARINUS**  
ADVERTISING SALES MANAGER  
E [liam.marinus@mikatekmedia.co.za](mailto:liam.marinus@mikatekmedia.co.za)  
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## Safety is our concern

**SAFETY CORNER**

Stay behind the yellow line when a train pulls up at the platform. Commuters often huddle together and push forward. When this happens, you may easily slip and fall onto or under the oncoming train.

**EMERGENCY NUMBERS**

Protection services	021 449 4336
Claims office	021 449 2041/3645
Transport info number	0800 65 64 63
<b>RAILWAY POLICE</b>	
Stock Road	021 370 1005
Cape Town	021 443 4325
Bellville	021 941 6800
Retreat	021 710 5129
24-hour operational room	021 443 4309 /10



# GIRL POWER = BOOKS BEFORE BABIES!

If you are sexually active always have safe sex. Empower yourself with education or knowledge that will secure a better future.

## HOW TO CONQUER TEEN PREGANCY:

**How to slay your Back To School like a queen: this is what you need to know. Going back to school is an exciting moment for students and knowing these tips will help you to be better prepared for the school term.**

- The first step is to try as much as possible to delay your first sexual encounter.
- If you are not sexually active, do not give in to pressure from friends, peers, your partner or anyone else to have sex. Its ok to be a virgin.
- Only engage in sexual activities when you are ready and when you have educated yourself about sex.
- Talk to your partner and where possible, someone whom you know, trust and have a good relationship with- like a health care worker or adult, including your parent or caregiver - about safe sex.
- Commit to safer sex by always using contraceptives and condoms to prevent pregnancies.
- Don't engage in any sexual behaviour that makes you feel uncomfortable. Always protect yourself.
- Consistent and correct condom use reduces your risk of unplanned pregnancies.
- Always insist on a condom with your partner. It's your body and your future, after all.
- Say no to sex if you are not ready, abstain.
- Learn about your rights with regard to accessing contraception, sexual reproductive health services and HIV testing.

**Join the She Conquers movement and make a change in your life and in other's lives.**

[www.sheconquerssa.co.za](http://www.sheconquerssa.co.za)

[www.bwisehealth.com](http://www.bwisehealth.com)

She Conquers SA 

She Conquers SA 

# MAKE YOUR OWN RULES LIKE A QUEEN!

MY BODY  MY CHOICES   
NO CONDOM  NO SEX! 

## HOW TO CONQUER HIV AND STI INFECTIONS:

- If you are sexually active, use condoms correctly and consistently every time.
- You have a right to access HIV testing services.
- Talk to your partner and agree on always using contraceptives and condoms.
- Protect yourself and your partner by avoiding multiple sexual partners.
- Using condoms reduces the risk of having unplanned pregnancy, STIs and HIV.
- It's a myth that you can always spot someone who has HIV or an STI. Symptoms are not always visible, therefore always use condoms.
- Avoiding alcohol and illegal drugs reduces the risk of HIV infection and unplanned pregnancies.
- We can prevent HIV and its progression by finding out our status( HIV testing) and using condoms correctly and consistently everytime. We must be responsible for our health.
- If you are HIV-positive and you are sexually active, always use a condom to avoid transmitting the virus to others or acquiring a different strain of HIV, thus worsening your infection.
- A person living with HIV must disclose their status to their partner before engaging in sexual activities. If they really want to be with you and, together you will take the necessary precautions to protect each other from contracting infections.
- HIV positive people must always take their antiretroviral medication to ensure that their viral load remains low or undetectable and your CD 4 count is high. Taking your medication and using a condom reduces your chances of transmitting HIV to others.
- Consider going for couples HIV testing with your partner. Knowing each other's status gives peace of mind and will help you protect and take care of each other's health.

**Join the She Conquers movement and make a change in your life and in other's lives.**

[www.sheconquerssa.co.za](http://www.sheconquerssa.co.za)

[www.bwisehealth.com](http://www.bwisehealth.com)

She Conquers SA 

She Conquers SA 

MAINTENANCE PROGRAMME 15 TO 21 FEBRUARY 2018



**SOUTH: CAPE TOWN – SIMON'S TOWN AND CAPE FLATS**

15 – 21 Feb 2018	Cape Town – Salt River	09:00 – 14:00	Maintenance between scheduled train service. Train delays of 10 to 15 minutes can be expected.
15 – 21 Feb 2018	Wetton – Heatfield	09:00 – 14:00	Platform changes will be announced. Train delays of 10 to 15 minutes can be expected.
15 – 21 Feb 2018	Plumstead – Heatfield	09:00 – 14:00	Platform changes will be announced. Train delays of 10 to 15 minutes can be expected.
18 Feb 2018	Cape Town Station	09:00 – 18:00	Platform changes will be announced. Train delays of 25 to 30 minutes can be expected.

PERFORMANCE

AM ON TIME

34.2%

PM ON TIME

39.5%

CANCELLED (AM + PM)

34.4%

AM ON TIME

48.5%

PM ON TIME

35.6%

CANCELLED (AM + PM)

23.8%

AM ON TIME

\*N/A

PM ON TIME

\*N/A

CANCELLED (AM + PM)

\*N/A



**NORTH: CAPE TOWN – MONTE VISTA – BELLVILLE – WELLINGTON – STELLENBOSCH – STRAND**

15 – 21 Feb 2018	Maitland – Bellville	09:00 – 14:00	Platform changes will be announced. Train delays of 25 to 30 minutes can be expected.
15 – 21 Feb 2018	Kraaifontein – Paarl	09:00 – 14:00	Platform changes will be announced. Train delays of 30 to 35 minutes can be expected.
15 – 21 Feb 2018	Acasia Park – Bellville	09:00 – 15:00	Platform changes will be announced. Train delays of 30 to 35 minutes can be expected.
18 Feb 2018	Goodwood – Bellville	08:00 – 18:00	Platform changes will be announced. Train delays of 25 to 30 minutes can be expected.



**CENTRAL: CAPE TOWN – KAPTEINSKLIP – KHAYELITSHA – CHRIS HANI – SAREPTA**

15 – 21 Feb 2018	Mutual – Ysterplaat	09:00 – 14:00	Platform changes will be announced. Train delays of 20 to 25 minutes can be expected.
15 – 21 Feb 2018	Philippi – Nyanga	09:00 – 14:00	Platform changes will be announced. Train delays of 20 to 25 minutes can be expected.
18 Feb 2018	Mutual – Paarden Eiland	08:00 – 18:00	Platform changes will be announced. Train delays of 20 to 25 minutes can be expected.

While we try our utmost to do maintenance during off-peak hours to minimise possible delays, connecting trains may be subject to delays on all service lines. Your safety is our concern. We apologise for any inconvenience inadvertently caused. Performance reflects week of 31 January to 5 February 2018. \*The service on Area Central was suspended from 11 January 2018 due to severe, ongoing vandalism and theft.

CUSTOMER NOTICE

**Area Central update**

The Bishop Lavis/Chris Hani/Kapteinskclip routes on the Central Line service remain suspended. A multi-faceted service recovery plan is underway, with technical-engineering repairs and maintenance being done on the line. Ticket offices remain closed during this time and commuters are requested to use alternative modes of transport.

The Golden Arrow Bus Services concession ended on Wednesday, 31 January 2018. Commuters who choose to continue using buses will have to pay for their bus tickets.

For regular updates, follow @CapeTownTrains (Twitter) and Cape Metrorail (Facebook). Visit [www.gometro.com](http://www.gometro.com) or download the GoMetro app. You can also call the 24/7 Transport Information Centre on 0800 65 64 63 (toll-free).

SERVE AND PROTECT

**In case you missed it**

The following area security managers have been deployed in your areas:

**AREA IKAPA**  
Donald Ngqoba  
021 449 2260

**AREA SOUTH**  
Paul Jonkers  
021 507 2319

**AREA CENTRAL**  
Percy Makapela  
076 652 4093

**AREA NORTH**  
Thembisile Blom  
021 940 2144



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Liam Marinus  
Advertising Sales Manager  
Phone 021 417 1130  
Cell 071 291 4446  
[liam.marinus@mikatekocomedia.co.za](mailto:liam.marinus@mikatekocomedia.co.za)



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Phone 021 417 1142  
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