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metrorail

YOUR FREE NEWSPAPER

GOLDEN FUTURE FOR GOLDEN GATE

An area formerly plagued by crime, vandalism of its rail reserve and an unemployment rate of 90% has turned a new leaf, thanks to a powerful partnership. **Feroza Miller-Isaacs**

The sky's the limit for the community of Netreg.

Netreg Station and surrounds got a face lift when residents from Netreg/Golden Gate, Metrorail and community stakeholders joined hands to clean up and inject new life into the area.

After thorough planning, preparation and prayers, everyone swung into gear for the Netreg Golden Gate Community cleaning campaign, which took place on 7 July. The City of Cape Town's Solid Waste assisted, as well as the Passenger Rail Agency of South Africa (PRASA) and PRASA Cres.

Among others, vegetation and trees next to the station were cut, the Golden Gate Bridge was painted and every scrap of rubbish around the railway station was picked up.

The clean up forms part of the Peace My City initiative started by the International Peace Youth Group (IPYG) to promote cleaner, more peaceful communities on the Cape Flats, explains George Kiewiets, Metrorail special projects manager.

Engaging in uplifting projects will change negative perception of the area, says George. Already, the community is changing their mindsets and through this initiative the youth is being pulled closer. "They are seeing the light, seeing there is something better out there."

For Golden Gate, this signals an exciting new beginning. The commitment and involvement of residents, in particular young people, in

cleaning up is a step in the right direction towards eradicating crime and poverty and encouraging the youth to steer clear of drugs.

Acknowledging people like Cleo Baartman of IPYG, George says: "She has been very supportive in terms of spreading the message of world peace. One of her dreams is to turn Netreg Station into a peace zone through the "Peace My Station, Peace my Metrorail Train" initiative."

He adds: "Zuko Langa, Metrorail facility coordinator Area Central is key to this initiative. He has new ideas that drive transformation." The Golden Gate community survives mostly from collecting and selling scrap and Zuko will help show them how to keep their area clean and arrange for a skip where urban waste can be taken to. The City of Cape Town will remove this waste.

George thanks all organisations, roleplayers and stakeholders, namely the IPYG, Combined Private Investigators (CPI), the Joint Peace Forum, Bonteheuwel Ratepayers' and Tenants' Association, Bonteheuwel Walking Ladies, Junior Chambers International, Golden Gate community leader Pastor Patrick Anderson, the City of Cape Town, Let's Do It, the Amy Biehl Foundation, Ward 31 Councillor Jonathan Cupido and office project manager Ashley Warren Ross.

He also expresses gratitude towards Food for Life for providing snacks throughout the clean up,



A scene like this will be something of the past for residents of Golden Gate.

THANK YOU FROM THE WARD 31 OFFICE:

"We would like to thank all officials involved that made the Golden Gate bridge cleanup a success. We witnessed a community, with the support of various organisations, take ownership of the area that also serves as the entrance to the community. A cleanup project like this plays an important part; not just to change the appearance but also to take pride in their community. Dear colleagues without your support, contributions and labour, the level of success would not have been possible. Thank you."

and to Carlo Johannes of CPI for "his compassion to others".

CPI's role is to combat cable theft in Netreg and the company is committed to the upliftment of the community of Golden Gate.

George welcomes all community engagement which will add value. **To be part of this process, contact George on 021 507 2232 or gkiewiets@metrorail.co.za.**

GOUE TOEKOMS VIR GOLDEN GATE

Netreg-stasie en omgewing het 'n gesighek gekry toe inwoners van Netreg / Golden Gate, Metrorail en gemeenskapsbelanghebbendes hande gevat het om skoon te maak en nuwe lewe in die omgewing te spuit.

Na deeglike beplanning, voorbereiding en gebede het almal deelgeneem aan die Netreg Golden Gate-gemeenskapsreinigingsveldtog, wat op 7 Julie plaasgevind het. Die Stad Kaapstad se Solid Waste het gehelp, sowel as die Passasierspooragentskap van Suid-Afrika (PRASA) en PRASA Cres.

Onder andere is die plantegroei en bome langs die stasie gesny, die Golden Gate-brug is geverf en elke afval rondom die stasie is opgetel.

Die opruiming vorm deel van die Vredes My City-inisiatief wat deur die Peace My City initiative (IPYG) gestig is om skoon en meer vreedsame gemeenskappe op die Kaapse Vlakte te bevorder, verduidelik George Kiewiets, Metrorail se spesiale projektebestuurder.

George bedank alle organisasies, rolspelers en belanghebbendes, naamlik IPYG, Combined Private Investigators (CPI), Joint Peace Forum, Bonteheuwel

Belastingbetalers-en Huurdersvereniging, Bonteheuwel Walking Ladies, Food for Life, Junior Chambers International, Golden Gate-gemeenskapsleier, Pastoor Patrick Anderson, die Stad Kaapstad, Let's Do It, die Amy Biehl Foundation, Wyk 31-raadslid Jonathan Cupido en kantoorprojektebestuurder Ashley Warren Ross.

Om deel te wees van hierdie proses, kontak George by 021 507 2232 of gkiewiets@metrorail.co.za.

SPECIAL PROJECTS

BUSY BELLVILLE UNDER THE SPOTLIGHT

Commuters welcomed the innovative way in which they received information pertaining to their safety during a day-long campaign at a busy northern station. **Feroza Miller-Isaacs**

Commuters came out in full support of Metrorail's safety campaign at Bellville Station. The successful initiative took place on 6 July and consisted of two parts: an early morning campaign focusing on personal safety, and an afternoon drive about operational safety.

Bellville is home to many, including students from the University of the Western Cape (UWC) and Cape Peninsula University of Technology (CPUT), as well as several private tertiary institutions such as Northlink and Boston colleges. The area is one of the busiest in the northern suburbs, with heavy traffic around the station precinct. Shosholozza Meyl's Mainline Passenger Services and the long distance trains, local buses, taxis are all located here; with many adjoining industrial areas.

THE CAMPAIGN GOALS FOCUSED ON THE FOLLOWING:

Personal safety awareness: Particularly criminal activities such as pick pocketing, rape, assault, domestic violence and bullying at schools.
Operational safety awareness: Targeted commuters who contravene the Legal Succession Act by compromising the safety of others in cases such as smoking in the rail space, standing between coaches, unauthorised entry at stations and travelling without a valid train ticket.

The success of the campaign was ascribed to the collaboration, efforts and co-ordination of the



Metrorail's safety campaign at Bellville Station kicked off with a parade by members of Metrorail's Protection Services Unit and the Rapid Rail Protection Unit (RRPU).

Marketing & Communication department, joined by Business Risk, Protection Services and the Rapid Rail Police Unit (RRPU).

Highlights included:

- Commuters displayed a vast knowledge during a quiz on rail safety matters.
- There was a positive attitude from commuters who co-operated and interacted with the campaign team.
- Feedback from the RRPU that crime drops significantly over the weekend following safety campaigns.
- Larger crowds and increased participation during promotional draws.



A commuter from Khayelitsha won a 2015 Jazz Festival music CD and a drawstring bag with safety messages.

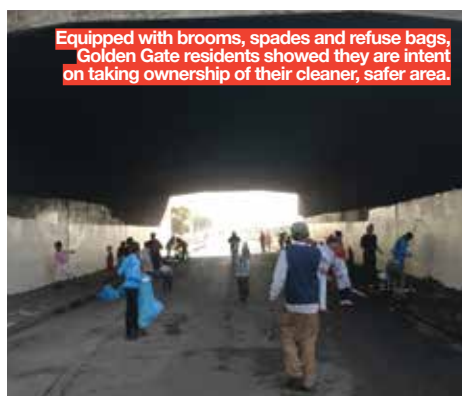
CHANGE BEGINS WITH US

Netreg residents, supported by local organisations and Metrorail have begun transforming their area in earnest, starting with cleaning up the station. The initiative forms part of a project aimed at creating clean spaces, deterring young people from crime and drugs and encouraging residents to take pride and ownership of their community.

Feroza Miller-Isaacs



Some of the partners and roleplayers committed to the upliftment of Golden Gate.



Equipped with brooms, spades and refuse bags, Golden Gate residents showed they are intent on taking ownership of their cleaner, safer area.



United in their vision for their area.



Everyone played a part in ensuring a successful clean up of Golden Gate.

IMAGES: SUPPLIED

IMAGES: SUPPLIED

OPERATIONS

ALL STATIONS FISH HOEK TO SIMON'S TOWN

After a weekend of testing between Fish Hoek and Simon's Town, Metrorail declared the line safe and trains began operating as of Monday. The line was closed for a few months to allow for sand removal from railway tracks. The schedule below provides details of services between the two stations from Monday to Sunday. **Feroza Miller-Isaacs**



Sand covering tracks between Fish Hoek and Simon's Town stations.



A view from the road shows how deeply the sand had built up.



SOUTH: SIMON'S TOWN AND FISH HOEK

TRAIN NO	TIME	FROM	TO	ARRIVAL
0302	04:30	SIMONS TOWN	FISH HOEK	04:50
0303	05:00	FISH HOEK	SIMONS TOWN	05:20
0304	05:30	SIMONS TOWN	FISH HOEK	05:50
0305	06:00	FISH HOEK	SIMONS TOWN	06:20
0306	06:30	SIMONS TOWN	FISH HOEK	06:50
0307	06:00	FISH HOEK	SIMONS TOWN	07:20
0308	06:30	SIMONS TOWN	FISH HOEK	07:50
0309	06:00	FISH HOEK	SIMONS TOWN	08:20
0310	06:30	SIMONS TOWN	FISH HOEK	08:50
0311	09:00	FISH HOEK	SIMONS TOWN	09:50
0312	09:30	SIMONS TOWN	FISH HOEK	09:50
0313	10:00	FISH HOEK	SIMONS TOWN	10:20
0314	10:30	SIMONS TOWN	FISH HOEK	10:50
0315	11:00	FISH HOEK	SIMONS TOWN	11:20
0316	11:30	SIMONS TOWN	FISH HOEK	11:50
0317	12:00	FISH HOEK	SIMONS TOWN	12:20
0318	12:30	SIMONS TOWN	FISH HOEK	12:50
0319	13:00	FISH HOEK	SIMONS TOWN	13:20
0320	13:30	SIMONS TOWN	FISH HOEK	13:50
0321	14:00	FISH HOEK	SIMONS TOWN	14:20
0322	14:30	SIMONS TOWN	FISH HOEK	14:50
0323	15:00	FISH HOEK	SIMONS TOWN	15:20
0324	15:30	SIMONS TOWN	FISH HOEK	15:50
0325	16:00	FISH HOEK	SIMONS TOWN	16:20
0326	16:30	SIMONS TOWN	FISH HOEK	16:50
0327	17:00	FISH HOEK	SIMONS TOWN	17:20
0328	17:30	SIMONS TOWN	FISH HOEK	17:50
0329	18:00	FISH HOEK	SIMONS TOWN	18:20
0330	18:30	SIMONS TOWN	FISH HOEK	18:50
0331	19:00	FISH HOEK	SIMONS TOWN	19:20
0332	19:30	SIMONS TOWN	FISH HOEK	19:50
0333	20:00	FISH HOEK	SIMONS TOWN	20:20

HAVE YOUR SAY

FAR FROM WATER UNDER THE BRIDGE

To recover from the water deficit caused by the drought, the City of Cape Town will implement a water delivery charge of R115 or less per month to 95% of households. The City's water demand has been lowered to about 500 million litres per day, which means it's selling half the water it used to, but must still provide the same delivery services. Commuters express their views on the water crisis. **Zimkitha Ngunguwe and Lungisa Mqwazi**



SANDA MZONGWANA FROM KHAYELITSHA

"We are not off the hook yet and I think this will teach some people a lesson who do not obey the rules of water usage. This extra cost will affect unemployed households negatively but if one uses only 50 litres per day, things will slowly get better. Everyone must co-operate. Even though we had rain, one can't say it's enough."



ANELISIWE MBOIYANA FROM DU NOON

"I think when there is scarcity of water, they should purify seawater and create more dams that will accommodate the rainfall. At home, we are already paying the water tariff monthly. Pensioners should be given a limited amount of litres free and they should be taught how to use water sparingly, but the water should not be stopped at all."



ZETHU PHALAZA FROM FISH HOEK

"It's unfair for the City of Cape Town to charge this; they should consider people who depend on social grants, they won't survive having more to pay. It's going to affect the unemployed in a very negative way because they have no source of income. Many people put food on their tables by doing laundry so it's bad for them now."



CRANSTON PHIRI FROM SOMERSET WEST

"It's safe to say that R115 is okay. It's not fair for unemployed people but we have to get it from the perspective of the council; the people who have to deal with this issue. They have to gather water into dams, put it through pipelines, purify it ... a lot of work has to be done. Think of all the costs in all of that before we say drop water tariffs."



PAOLA NDOLO FROM MUIZENBERG

"I can afford the R115 but I'm worried about those who cannot. I have to do what I have to do as a citizen to get water and get clean water. It will be a burden for the unemployed. There is a need for citizens to pay R115 because even after the rain we had, we aren't sure how many dams are filled and if those dams will have water for the next few years."



BERNADETTE VALENSKY FROM BELHAR

"I don't agree with that because we had a lot of rain this past weekend and the previous week so I don't agree with paying for water delivery whereas there is water now, and the dams are fuller than they were before. It will be bad for the unemployed to pay this R115 because most people don't have money. They are already paying for stuff they need."

5 MINUTES WITH



**BONGILE MTAYISI
ADMIN ASSISTANT, METRORAIL MARKETING
AND COMMUNICATION**

What do you love about your job?

The excitement of knowing every day there will be something different to do or a different challenge to engage in; with different people to see, in particular working with the youth.

Who/what inspires you?

I'm inspired by a number of things; one being the youth making a way to stay away from the negative things that happen in the streets. People like Nkosinathi Maphumulo (Black Coffee) who are out there doing their thing with their God-given talents, yet they still find time to plant back the seed of hope through community outreach programmes.

What do you find fascinating about your work?

Delivering content and assistance that is helpful to both the commuter and the company with a positive work ethic from the team. The fact that we can move thousands of people to their places of work and back, while we are facing a number of challenges, but we never give up.

How is your interaction with commuters?

As a person who's always around commuters, be it on trains or community engagement projects, I find that our commuters are friendly and approachable either with assisting or engaging in meaningful discussions that assist both the company and them.



Tell us about your colleagues and team.

Although at times we may have our differences, we are always in good spirits and have cool vibes because everyone understands that when it's time to put the work in we go all out. Sometimes they do call me from home and ask me to cut short my leave or just because they "miss me", but don't tell them I said that.

What value do you feel you bring to your job?

With the ever-evolving world of communication and marketing, I bring a youthful and up-to-date approach to the department while remaining grounded by the basics of public relations and keeping an open-minded work ethic.

Safety is our concern

SAFETY CORNER

1. Be aware of your surroundings and the people around you.
2. Stay in well-lit and protected areas where security officers are present.
3. Look out for trains travelling in both directions.
4. Always wait until the warning signals or lights stop and the boom gates go up.
5. Always stand behind the yellow line when trains enter or leave a station.

SPECIAL PROJECTS

SPRUCE UP FOR SUBWAY

Commuters were greeted with all things clean and beautiful at Lower Pierce Road subway in Wynberg. Wynberg East Neighbourhood Watch and youth from the community did the clean up. George Kiewiets, Metrorail special projects manager commended them, saying: "We have supported each other as stakeholders to add value to the community and combat illegal activities in the Wynberg rail reserve and surrounding community." These pictures show the before, during and after.



GENERAL INTEREST

SERVING UP BOWLS OF LOVE

A caring community is making sure that hungry homeless people are receiving nourishing meals and a whole lot more.

Lungisa Mngqazi

An Observatory businesswoman is using her Italian cooking skills to feed the homeless in her community. Kimon Bisogno, 34, is the owner of Ferdinando's Pizza in Lower Main Road. In answer to the need in her area, she started the Obs Pasta Kitchen to feed the area's underprivileged. Together with some volunteers, Kiki, as she is also known, feeds scores of homeless people. And, in a break from traditional soup kitchens, nourishing bowls of freshly cooked pasta are served every Wednesday at 6pm, at St Michael's Church.

Kiki says the motivation behind this initiative is to help the homeless and give them a sense of belonging. "There are a lot of homeless people in Observatory and lots of people were asking me for food every night at my restaurant. A pizza restaurant doesn't have leftovers which is why I began doing this."

The Obs Pasta Kitchen is more than just a bowl of pasta; it's about the community showing support and care for the homeless, as well as getting to know them and being part of their lives. "Observatory is a small, loving community, always willing to help," says Kiki. But feeding the homeless is not the extent of Kiki's kindness. Shelter, addiction and unemployment are some of the issues close to her and her community's hearts. During winter, shelter is a huge problem facing the homeless. "We strive to get them to permanent shelters and to help rebuild their confidence so they can reunite with their families."



Kimon Bisogno's pasta warms hearts and tummies.

Kiki explains: "Not all leave home by choice, but because of circumstances." The biggest challenge is drug addiction, which she explains is the cause of many people becoming homeless. "Or, to numb their pain, others learn the habit while on the streets." She adds that some homeless steal and prostitute themselves to survive or to pay their way into a shelter. "People confuse homeless people with criminals. They aren't criminals, just people in need."

To this end, Kiki says the Observatory Security Development (OBSED) helps to keep the area's homeless safe.

Kiki appeals: "Spend more time with them to understand their situation; and instead of feeding their addiction, feed their stomach."

More donations will help the Obs Pasta Kitchen grow bigger and better. Kiki's dream is to see fewer hungry people.

For more details or to assist, contact Kiki on 064 676 1626, 084 771 0485 or obspastakitch@gmail.com.

HEARTS OF GOLD

90 AND COUNTING...

The Community Chest is celebrating a milestone: nine decades of existence and service. While it reflects on its remarkable achievements, the organisation also looks forward to continuing to positively impact lives. Lungisa Mngqazi

Born out of a desire to help the country prosper at all levels, still to this day the Community Chest is instrumental in fostering hope, freedom and democracy by ensuring that money is invested in the worthiest causes. Taking a look at how far the organisation has come since 1928, Lorenzo Davids, chief executive officer (CEO), says the work they are doing is sufficient inspiration to continue.

Lorenzo paid tribute to his predecessors: Walter Stanford, the first elected chairman and the Bishop of Cape Town, Sydney Lavis. Community Chest's assistance to underprivileged communities extends to providing refuge to children from troubled backgrounds, regardless of colour or creed.

"Strategic partnerships have played a huge role in our success, allowing us to play a more active role in improving the lives of many. Since 2014, we have begun to redefine what impactful philanthropy is, and have ensured that we maximise our donations to achieve this," says Davids.

Since its humble beginnings, the Community Chest



Community Chest is on top of the world. At the helm of the organisation is Lorenzo Davids.

has grown to now employ 32 dedicated staff members who are instrumental in securing R60 million a year in donor funding to support over 200 organisations. They have numerous projects and are currently collecting as many books as possible from different companies to distribute to libraries, crèches and other facilities.



ENTERTAINMENT

PROFOUND DRAMA WILL MOVE YOU

Losing a loved one is something we can all relate to, and the grieving process can be as painful as the loss itself. An American writer has masterfully captured her own experience in writing and dramatisation.

Celebrated South African actress Dorothy Ann Gould stars in The Market Theatre production of *The Year of Magical Thinking*, at the Baxter Theatre's Golden Arrow Studio until 28 July.

The play is based on the memoir of acclaimed American writer Joan Didion. It chronicles the year following the death of Joan's husband, John Gregory Dunne just days after their only child, Quintana, had fallen ill and slipped into a coma.

Faced with the finality of John's death, a normally rational Joan found herself keeping her late husband's shoes, reasoning that he would need them when he returned. Slowly she began to recognise that, although she was going through the motions associated with the rituals of closure, she was longing to perform an impossible trick: to bring John back. Her story is about the year she spent wishing: her year of magical thinking.

Quintana died at the age of 39, and six months after her second tragedy, Joan began turning her memoir into a play. This time she was dealing, not only with the loss of her partner, but with the loss of her entire immediate family.

Although it is Joan's story, she makes her dramatic adaptation as much about her audience as herself. She is a woman who has lived through and survived immense loss and she pulls her audience into that space. The production marks producer, writer and director Mark Graham Wilson's return to theatre after an absence of several years during which he focused on television, including his work as artistic director of Generations, story liner on



Dorothy Ann Gould can be seen in *The Year of Magical Thinking*, a play about the journey of bereavement. The actress recently received the Naledi Innovation in Theatre award for her significant contribution to the advancement and development of South African theatre through her vision and commitment.

Binnelanders, director on *Isidingo* and *7de Laan* and head writer of *Scandal!* Tickets for *The Year of Magical Thinking* are available at Webtickets and selected Pick n Pay stores. There is an age restriction of 13 years. Shows begin at 7.30pm. Ticket prices are R160 (Monday to Wednesday) and R180 (Thursday to Saturday).

WINNING WRITING

First directed by David Hare and performed by Vanessa Redgrave at the Booth Theatre in New York in 2007, *The Year of Magical Thinking* was so popular that it ran for 24 weeks. The book upon which the play is based won the National Book Award in 2005 and was shortlisted for the Pulitzer Prize and the National Book Critics Circle Award.

Joan's career started at *Vogue* from where she went on to become renowned as the writer whose work defined American culture in the '60s and '70s. For much of her career, she worked closely with John. The two co-wrote many screenplays and screen adaptations, including *Up Close and Personal* (1996) and *A Star is Born* (1976), which is set to be remade for a third time in 2018 starring Lady Gaga and Bradley Cooper. A documentary on her life entitled *Joan Didion: The Centre Will Not Hold* was released on Netflix at the end of 2017.



The platform for modernisation has been created. The future is here.

True to our vision of creating the backbone of public transport, we at PRASA are working tirelessly to improve the whole train travel experience for our people. The construction of modern stations using state-of-the-art architecture, the introduction of swift-operating turnstiles for the ease of passenger flow and the upgrading of security systems are but a few of the many visible changes that we're implementing across 134 of our stations nationwide. This is big change that will take time to complete, but we're proud to say that the platform has been set. Change is happening right now.



MAINTENANCE PROGRAMME 19 – 25 JULY 2018

SOUTH: CAPE TOWN – SIMON'S TOWN AND CAPE FLATS

19 – 25 July 2018	Cape Town – Maitland	09:00 – 14:00	Maintenance between scheduled train service. Train delays of 10 to 15 minutes can be expected.
19 – 25 July 2018	Cape Town – Retreat	09:00 – 14:00	Maintenance between scheduled train service. Train delays of 10 to 15 minutes can be expected.
19 – 25 July 2018	Cape Town Station	09:00 – 14:00	Platform changes will be announced. Train delays of 35 to 40 minutes can be expected.
21 July 2018	Woodstock – Salt River	06:00 – 23:59	Trains terminate at Maitland. Platform changes will be announced. Train delays of 45 to 50 minutes can be expected.
22 July 2018	Woodstock – Salt River	00:01 – 23:59	Suburban trains terminate at Observatory. Make use of the Cape Flats trains to Cape Town. Train delays of 45 to 50 minutes can be expected.

PERFORMANCE
AM ON TIME
19.7%
PM ON TIME
22.1%
CANCELLED (AM + PM)
32.6%

NORTH: CAPE TOWN – MONTE VISTA – BELLVILLE – WELLINGTON – STELLENBOSCH – STRAND

19 – 25 July 2018	Cape Town – Maitland	09:00 – 14:00	Maintenance between scheduled train service. Train delays of 10 to 15 minutes can be expected.
19 – 25 July 2018	Paarl – Wellington	09:00 – 14:00	Maintenance between scheduled train service. Train delays of 10 to 15 minutes can be expected.
19 – 25 July 2018	Paarl – Kraaifontein	07:00 – 17:30	Maintenance between scheduled train service. Train delays of 15 to 20 minutes can be expected.
21 July 2018	Woodstock – Salt River	06:00 – 23:59	Kraaifontein and Wellington train will be rerouted via Monte Vista. (All Monte Vista trains will be cancelled) All other trains will operate from Mutual via Esplanade. Trains terminate at Maitland. Train delays of 45 to 50 minutes can be expected.
22 July 2018	Woodstock – Salt River	00:01 – 23:59	Kraaifontein and Wellington train will be rerouted via Monte Vista. (All Monte Vista trains will be cancelled) All other trains will operate from Mutual via Esplanade. Make use of the Cape Flats trains to Cape Town. Train delays of 45 to 50 minutes can be expected.
22 July 2018	Goodwood – Bellville	08:00 – 18:00	Platform changes will be announced. Train delays of 35 to 40 minutes can be expected.

AM ON TIME
45.0%
PM ON TIME
5.4%
CANCELLED (AM + PM)
17.3%
AM ON TIME
27.8%
PM ON TIME
56.1%
CANCELLED (AM + PM)
22.6%

CENTRAL: CAPE TOWN – KAPTEINSKLIP – KHAYELITSHA – CHRIS HANI – SAREPTA

19 – 25 July 2018	Belhar – Sarepta	09:00 – 14:00	Maintenance between scheduled train service. Train delays of 10 to 15 minutes can be expected.
22 July 2018	Woodstock – Salt River	05:30 – 23:59	All Central trains to run via Mutual. Commuters travelling to Pinelands must make use of the Cape Flats trains. Train delays of 45 to 50 minutes can be expected.
22 July 2018	Langa – Kapteinsklip Langa – Chris Hani	08:00 – 18:00	No buses available so commuters must make use of own alternative transport.

While we try our utmost to do maintenance during off-peak, connecting trains may be subject to delays. Performance reflects week 4 to 10 July 2018.

CUSTOMER SERVICE

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