

QUALITY POLICY

1 Purpose

Timberlink Australia | New Zealand's objective is to satisfy the requirements of our market and enhance the satisfaction of our customers by consistently providing products and services that comply with all relevant requirements in a timely manner, within budget. To meet this objective, Timberlink Australia | New Zealand is committed to maintaining Quality Management Systems based on the requirements of AS/NZS ISO 9001:2015 on production sites.

2 Scope

The Quality policy applies to all operations of Timberlink Australia | New Zealand.

3 References

- AS/NZS ISO9001:2015

4 Definitions

N/A

5 Procedural Principles

Timberlink Australia | New Zealand adopts a process approach in developing, implementing and continually improving an effective quality management system with the following key components:

- Compliance with all relevant legislative requirements, regulations, codes of practice and certification standards.
- Development and implementation of policies and procedures which ensure production sites understand their responsibilities to achieve required specifications for products and service delivery.
- Appropriate use, calibration, maintenance and storage of equipment used for monitoring and measurement purposes to ensure accurate testing and measurement of product quality.
- Transparent communication on quality matters that may impact upon customers.
- Require all employees to actively support and comply with all quality management systems implemented throughout each business unit.
- Continually measuring and monitoring the effectiveness of the Quality Management System, and implementing improvements where appropriate

6 Revision History

This document is identified as '**Quality Policy**'. A new version will be issued whenever significant changes occur.

Version	Changes	Date
V2.0	Reformatted and Renumbered in line with SHEQ System restructuring	Oct 2013
V3.0	Reviewed and updated to include New Zealand	March 2016

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