

## APCO 2019 Annual Conference Call for Papers

[View Online](#)



What is more fun than attending an APCO Conference?  
*Presenting at an APCO Conference!*

Are you curious what it's like to be a speaker? [Check out this article](#) written by Robert Bloom, a past speaker and next year's conference chair, to get a first-hand experience of what it's like to present at an APCO conference.

### Speaker Benefits

As a presenter or co-presenter, you'll receive one complimentary full conference registration which includes the following:

- Access to all professional development tracks Sunday through Wednesday
- Entrance into the exhibit hall Monday and Tuesday

- Two \$10 lunch credits redeemable at the convention center food outlets in the exhibit hall on Monday and Tuesday
- Attendee Bag
- Attendee Gift

[Submit a Proposal](#)

**SUBMISSION CLOSING DATE:** December 18, 2018

## **APCO Institute Schedule and Upcoming APCO Institute Courses**



**Where Public Safety Turns to Learn**

The APCO Institute offers a variety of certification and CDE courses online and at agencies around the country. All are taught by the Institute's adjunct instructor corps, who bring a wealth of real-world experience to the classroom. See what [live courses](#) are coming to your area. Or, view the upcoming [online course](#) listing. For more information, [contact](#) the Institute.

## **Manage Your Training Records Online**

Register for courses, track your training and recertify online using [APCO's Training Central](#). All your training information, all in one place, and accessible 24/7

## APCO First “Teammates in Action” Recipient



Kellie Parsons, Orange County Sheriff's Office, Florida

APCO International is proud to acknowledge PST Kellie Parsons for her efforts and thus recognize her as the first “Teammates in Action” recipient for her lifesaving work that night.

On the evening of July 16, 2018, a despondent male, who wanted to harm himself, called 9-1-1 and PST Kellie Parsons answered. The caller was hysterical and very difficult to understand, but Parsons learned the man had been drinking and wanted to hang himself. He was on his third floor balcony and had already placed something around his neck. For the next 41 minutes, Parsons used calming techniques and a reassuring tone of voice, and thus built a rapport with the man, eventually getting him to remove the cord from around his neck. She continually redirected the caller's attention and helped him focus on positive aspects of his life.

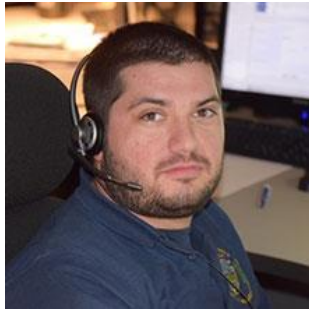
As deputies arrived, the man became emotional again and refused to leave his balcony. Parson's continued to stay on the line with him and with the assistance of deputies on scene, coaxed him inside where was secured and transported to receive the mental help he needed. The man referred to Kellie that day as “his angel,” and said she was saving his life.

Public safety telecommunicators play a crucial role in achieving a successful resolution in situations like this. Kellie Parsons showed firsthand how the actions of 9-1-1 telecommunicators can result in lifesaving outcomes.

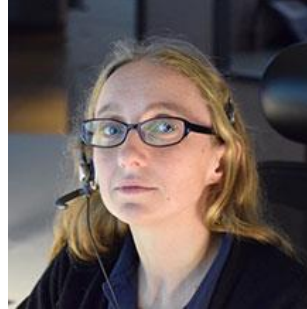
*Nominate someone you know for the Teammates in Action recognition.* [Teammates In Action](#)

## APCO “Teammates in Action”

### #TeammatesInAction: Entire Communications Platoon of the Chester County, PA, Department of Emergency Service



JJ Evans  
Chester County PA,  
Department of Emergency Service



Molly Peterson  
Chester County PA,  
Department of Emergency Service

Domestic calls can be some of the most dangerous incidents first responders go to. Public safety telecommunicators play a vital role in ensuring communications and information stays up to date so everyone remains informed. On September 19, 2018, the entire communications platoon of the Chester County, PA, Department of Emergency Services put on a master class for how it should go.

A series of unfolding events started when the sounds of gunshots were reported at a location within their jurisdiction, during the early evening. It was discovered that a male subject attempted to shoot his ex-wife, and was thankfully unsuccessful. He then proceeded to a secondary location where he unfortunately shot and killed both of his parents. He then fled this location, by vehicle, and a county-wide manhunt ensued. He was spotted later on by police officers, who started pursuit and took fire from him several times. He proceeded back to the original crime scene and crashed into the residence, at which point the scene was finally secured, more than 7 hours later.

Just following along with the story is a daunting task. The communications personnel that evening faced a continual uphill battle at each and every step. The entire platoon worked feverishly and flawlessly to keep all communications fluid and up to date. They initiated reverse 911 notifications to protect and inform the public, and kept clear lines of communication between many different Police, Fire, and EMS agencies, spanning a vast number of miles across the county. Patching radio groups, manning the Mobile Communications Vehicle, and disseminating information to the News and Social Media outlets are just a small example of the extra tasks put upon the center that evening. Even with this ever expanding incident occurring, the center was abuzz with normal everyday calls that they still had to field and dispatch. Under some of the most unimaginable circumstances, the communications staff rose to the occasion and their performance shined. They aided in a safe ending for all the first responders involved and the public.

APCO International applauds the work and coordination of the two primary telecommunicators involved in this incident, JJ Evans and Molly Peterson, along with the entire communications platoon of the Chester County, PA, Department of Emergency Services, and humbly bestow upon them the official Teammates in Action recognition for a job well done.

## 2018 Upcoming APCO Webinars



- **December 20, 2018:** Introduction to the New CAPRAD System for 700 MHz and 800 MHz NPSPAC Applications

Registration and more information at: <https://www.apcointl.org/webinars>

Cost: **FREE**

### ***MISSED A WEBINAR?***

CHECK OUT THE **Recorded Webinars** <https://www.apcointl.org/webinars>

## Membership Information

| Member Type                           | 11/1/2017     | 11/1/2018     |
|---------------------------------------|---------------|---------------|
| Associate                             | 3067          | 2996          |
| Full Member                           | 5530          | 5223          |
| Full Group Members                    | 5690          | 6247          |
| Online Group Members                  | 15,771        | 16,217        |
| Commercial                            | 698           | 614           |
| Commercial Group Members              | 254           | 254           |
| <b>Total Number of Members</b>        | <b>31,010</b> | <b>31,551</b> |
| <b>Total Number of Group Agencies</b> | <b>919</b>    | <b>1067</b>   |
| <b>Commercial Group</b>               | <b>45</b>     | <b>54</b>     |

## Commercial Members Corner

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Call for  
Papers

Commercial members it's time to put your thinking caps on as APCO is looking for speakers for APCO's Annual Conference & Expo taking place August 11-14, 2019 in Baltimore, MD. Members want to hear from the experts and by all means as a commercial member you **are** the expert! Review the Call for Speakers article in this newsletter for more information.



## 2019 National Public Telecommunicator Week

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Every year during the second week of April, the telecommunications personnel in the public safety community are honored. This week-long event, [initially set up in 1981 by Patricia Anderson of the Contra Costa County Sheriff's Office in California](#), is a time to celebrate and thank those who dedicate their lives to serving the public. It is a week that should be set aside so everyone can be made aware of their hard work and dedication.

What will your center do in 2019 to celebrate and honor yourselves, your co-workers, your bosses and your employees? Check out ideas from past years and start planning for 2019 now! <https://www.npstw.org/>



## 2020 Annual Conference Host Committee Chairperson Nominations



The Conference and Exposition Committee (CEC) is accepting nominations to serve as the chairperson for the 2020 Annual Conference Host Committee. The 2020 Annual Conference and Expo will be held in Orlando, Florida on August 2-5, 2020.

Please submit your nomination no later than December 1, 2018.

The nomination packet will consist of the following three items:

1. A letter of interest from the candidate.
2. A letter of support from the candidate's employer to acknowledge the candidate's involvement with:
  - a. Monthly conference calls beginning October or November of 2019.
  - b. Two site visits, one in the fall and one in the spring, prior to the conference.
  - c. Arrival on Friday prior to the start of the 2019 Conference for an orientation on Saturday morning with the CEC, and attendance at the Pre-Conference meeting that follows the orientation.
  - d. To shadow the 2019 conference host committee members.
  - e. To attend the Post Conference meeting on Wednesday afternoon or Thursday morning during the 2019 conference with the CEC and 2019 Host Committee members.
  - f. Any additional involvement as listed in the Annual Conference & Expo Manual
3. Letters of recommendation from the candidate's Executive Council Representative and Chapter President.

A nominee must be a member of the Association in good standing in order to serve as chairperson of the host committee. Although preference may be given to applicants from the chapter in which the conference is being held, any member in good standing may be nominated to serve. Additional preference will be given to a member who has chaired, or has been actively involved in the execution of a previous national, regional, or state conference.

The CEC will make its recommendation for the Conference Host Committee Chair by January 5, 2019. The final selection and appointment will be made by the Board of Directors no later than January 31, 2019.

Completed nomination packets must be sent to [kostin594@gmail.com](mailto:kostin594@gmail.com). Again, the deadline for making a nomination is December 1, 2018.

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Kim D. Ostin CEC Chair  
[kostin594@gmail.com](mailto:kostin594@gmail.com)

## 2019 APCO ENVISION

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### ENVISION: THE FUTURE OF EMERGENCY COMMUNICATIONS – TAMPA

Tampa, FL | January 15, 2019

**What:** Intensive, one-day training focused on cybersecurity and Next Generation 9-1-1

**Why attend as a public safety practitioner:** Using a variety of interactive simulations, scenarios and exercises, attendees will learn important concepts helpful for addressing issues related to cybersecurity and NG9-1-1.

**Why attend as a commercial member:** Learn about the very latest developments that will influence the products and services needed in the future emergency communications environment.

*This training is worth seven (7) CEUs.*

<https://www.apcoenvision.org/home/envision-tampa/>



## 2019 Missouri Public Safety Communication Conference



### SPRING 2019 MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE

MARCH 10-19, 2019

Tan-Tar-A Resort – Lake of the Ozarks

A promotional banner for the Missouri Public Safety Communication Conference. The background is a collage of three images: a man speaking at a podium, a man in a uniform, and a woman speaking. Overlaid on the images is the text "MISSOURI PUBLIC SAFETY COMMUNICATION CONFERENCE" at the top, "CALL FOR SPEAKERS NOW OPEN!" in large blue letters in the center, "DEADLINE: DECEMBER 31, 2018" in a blue box below that, and "ADDITIONAL INFORMATION AT WWW.MPSCC911.ORG" at the bottom.

MISSOURI PUBLIC SAFETY COMMUNICATION CONFERENCE

**CALL FOR SPEAKERS  
NOW OPEN!**

**DEADLINE: DECEMBER 31, 2018**

**ADDITIONAL INFORMATION AT  
[WWW.MPSCC911.ORG](http://WWW.MPSCC911.ORG)**

2019 Ohio Chapter NENA/APCO Conference

# Ohio NENA/APCO Joint Conference

April 14, 2019 - April 17, 2019

*OHIO 9-1-1... RACING TO THE FINISH*

Registration is just \$100 for 3 full days of education, networking, and vendor show...With special room rates.



Visit [www.ohioapco.org](http://www.ohioapco.org) or [www.ohionena.org](http://www.ohionena.org)

More information and details coming soon...





## 2019 Florida Chapter APCO Conference

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Florida APCO is going to gorgeous Daytona Beach

April 29, 2019- May 2, 2019.

**Mark your calendars!**



## 2019 Michigan NENA/APCO Conference

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### 2019 Michigan Public Safety Telecommunications Conference



JOIN US AT MISSION POINT  
ON MACKINAC ISLAND

**MAY 20-23, 2019**



Call for Papers now open until 1/31/2019

<https://www.miapco.org/2018-apco-nena-conference>

## 2019 APCO Chapter Conferences

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## Committee Members and Chapter Assignments

| NAME                    | CHAPTER ASSIGNMENT                    | EMAIL ADDRESS  |
|-------------------------|---------------------------------------|--|
| McCandless, Nonie       | Group Leader                          | <a href="mailto:nmccandless@douglasnv.us">nmccandless@douglasnv.us</a>               |
| LaMonica, Brian E. RPL  | Chair                                 | <a href="mailto:Svpsd116@gmail.com">Svpsd116@gmail.com</a>                           |
| Stroh, Melissa          | Vice Chair                            | <a href="mailto:Melissa.stroh@isp.idaho.gov">Melissa.stroh@isp.idaho.gov</a>         |
| Anderson, Jeryl         | Arkansas, Missouri                    | <a href="mailto:janderson@orangecountync.gov">janderson@orangecountync.gov</a>       |
| Cole, Robert            | Georgia, Florida, Alabama             | <a href="mailto:rcole@hcsnh.us">rcole@hcsnh.us</a>                                   |
| Coleman, Arlinda        | Kansas, Nebraska, Oklahoma            | <a href="mailto:arlinda.coleman@Ketteringoh.org">arlinda.coleman@Ketteringoh.org</a> |
| Diamond, David          | Atlantic, Pennsylvania                | <a href="mailto:djosephdiamond@comcast.net">djosephdiamond@comcast.net</a>           |
| Espindola, Scott        | CPRA, N. California, Oregon           | <a href="mailto:sespindola@sbcscd.org">sespindola@sbcscd.org</a>                     |
| Fuller, Tiffany         | Colorado, Wyoming                     | <a href="mailto:tiffany.fuller@dc.gov">tiffany.fuller@dc.gov</a>                     |
| Gusa, Grayson           | North Carolina, Virginia              | <a href="mailto:Grayson.gusa@ncapco.org">Grayson.gusa@ncapco.org</a>                 |
| Heimkes, Julie          | Commercial                            | <a href="mailto:jheimkes@gmail.com">jheimkes@gmail.com</a>                           |
| Holbrooks, Darlene      | Scribe                                | <a href="mailto:dholbrooks@greenvillesc.gov">dholbrooks@greenvillesc.gov</a>         |
| Iacono, Jessica         | Michigan, Ohio, Indiana               | <a href="mailto:jliacono@ycdes.org">jliacono@ycdes.org</a>                           |
| Kall, Carmella          | Mid-Eastern, Caribbean, Pacific       | <a href="mailto:kallc@farmington-ct.org">kallc@farmington-ct.org</a>                 |
| Kempf-Barnes, Donna RPL | Newsletter Editor                     | <a href="mailto:kempf-barnes@ocda.org">kempf-barnes@ocda.org</a>                     |
| Lindsey, Hope           | Idaho, Montana, Washington            | <a href="mailto:hope@sircomm.com">hope@sircomm.com</a>                               |
| Lutze, Nancie RPL       | Nevada, Utah                          | <a href="mailto:nlutze@gmail.com">nlutze@gmail.com</a>                               |
| Pelham, Jared           | Tennessee, South Carolina, Alaska     | <a href="mailto:Pelham_j@hc911.org">Pelham_j@hc911.org</a>                           |
| Schreiner, Matthew      | North Dakota, South Dakota, Minnesota | <a href="mailto:schreiner628@att.net">schreiner628@att.net</a>                       |
| Scott, Laramie          | Kentucky, West Virginia               | <a href="mailto:laramie.scott@clintonky911.com">laramie.scott@clintonky911.com</a>   |
| Spirescu, Adriana       | Arizona, New Mexico, Virginia         | <a href="mailto:aspirecu@ocsd.org">aspirecu@ocsd.org</a>                             |
| Varnado, Jack RPL       | Louisiana, Mississippi, Saudi Arabia  | <a href="mailto:jvarnado@LPSO.org">jvarnado@LPSO.org</a>                             |
| Venske, Charles         | Wisconsin, Iowa, Illinois             | <a href="mailto:Charles.venske@hennepin.us">Charles.venske@hennepin.us</a>           |
| Iacono, Jessica         | Intern                                | <a href="mailto:jliacono@ycdes.org">jliacono@ycdes.org</a>                           |
| Carter, Martha          | Exec Comm                             | <a href="mailto:mcarter@caddo911.org">mcarter@caddo911.org</a>                       |
| Hull, Rebecca           | Staff Liaison                         | <a href="mailto:hullr@apointl.org">hullr@apointl.org</a>                             |
| Stowell Corder, Susan   | Staff Liaison                         | <a href="mailto:stowells@apointl.org">stowells@apointl.org</a>                       |





## From the Member and Chapter Services Committee

Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee