dallas diabetes and endocrine center

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Practice limited to endocrinology, diabetes and metabolism



Appointment No-Show Policy

Why do we charge a 'no show' fee? Because your time is important to us.

We do not overbook the office schedule and strive to see you as close as possible to the time of your appointment. When you schedule an appointment, that time is just for you and is not available to another patient. Although we send text reminders to all patients who have opted-in to this reminder system, remembering your appointment time is ultimately your responsibility.

We charge a no-show fee in order to help generate a culture of mutual respect for time. If you need to cancel or re-schedule your appointment, we ask that you do so at least 24 hours in advance. This allows us to open the time for another patient and you will not be charged a no-show fee.

Please note that payment of any no-show fees is due in full at the time of your next appointment. This charge is not billable or covered by your insurance company.

Effective August 18, 2020 the no-show fee for missed appointments or appointments cancelled with less than 24 hours notice is \$40.

My signature below attests to my understanding of the above mentioned policy. A photocopy of this agreement is to be considered as valid as an original.	
Patient/Guardian Printed Name:	
Signature:	Date: