

The Behaviour Fairy

Here to grant your wish for a happy home!

Refund and Exchange Policy

Here at The Behaviour Fairy unique and quality service is our upmost priority and we hope that you are satisfied with your purchases. However in the event that you are not satisfied please contact us so that we can work with you to resolve any issues.

If you are not completely satisfied with your purchase of a product/service from The Behaviour Fairy and the issue cannot be resolved, then refunds will be made. Refunds will only be made on the condition that you have trialled the product/service you purchased for at least 4 weeks and have accessed further professional support from The Behaviour Fairy via email at thebehaviourfairy@gmail.com. If you have followed the product/advice as advised, and are still not satisfied with the result a refund will be made. Refunds will be made to via your original payment method, within 7 working days of the refund being approved.

Exchanges will only be made where you have accidentally or inadvertently purchased the incorrect product or service and would like to exchange it for a different one. Where appropriate, a refund will be given if the exchange amounts differ.
