PoS Terminals





T2 Lite





T2 Mini

SUNNI Android POS Leader



PoS Handhelds



P2 Pro





V2





V2 Pro

SUNNI Android POS Leader



P2 Lite



Barcode Scanners



Self-service Kiosks



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K1









Specification Sheets



Barcode-reader SUNMI Blink

Plug and play support for personalised customisation Comes with sensor lights, beeps for prompt payment Ergonomic scan code payment angle











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Operating environmen

Operating temperature: 0°C ~ 40°C Storage temperature: -10°C ~ 50°C Operating humidity:5% ~ 95% (no conde







Sunmi D1

Multi-functional Android POS

Qualcomm snapdragon octa-core. 15.6" Multi-Touch HD screen. Flexible applications.

SUNM

Cloud

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Interface

Assembled as per your requirements at desktop, wall, robotic arm etc. Manage on SUNMI CLOUD.

Order

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Booking

Manage

Recharge



Desktop



On the wall



Robotic arm

CPU	Qualcomm snapdragon octa-core
OS	Android 6.0 SUNMI Secure Operating System
Memory	8GB ROM + 1GB RAM
Display	15.6" HD, 1366x 768
Touch panel	G + G Capacitive Touch Screen, Multi-Touch
Communication	3G Module (Optional)
Wi-Fi	2.4G, Support IEEE 802.11 b/g/n
Bluetooth	Bluetooth spec 2.1/3.0/4.0, Support BLE
Кеу	Power (lock screen), Volume +, Volume -
Speaker	1.2W
SIM Card Slot	Single SIM Card slot, Support 1.8V/3.0V (optional)
MicroSD (TF)	Support, Up to 64G
Interface	5 x USB Type A, 1 x RJ11 Serial port, 1 x RJ12 Cash drawer port, 1 x RJ45 LAN port, 1 x Audio Jack, 1 x Power Supply port, 1 x Micro-USB Debug port
Adapter	Output Power: 36W, Input: AC100~240V/1.2A, Output: DC24V/2.5A
Size	380mm × 350mm × 170mm
Weight	Net Weight: 4.6Kg
Environment	Operating ambient temperature: 0°C ~ 40°C Storage temperature: −20°C ~ 60°C

Note:

1. Real memory will be reduced due to a number of factors, and there are differences. Operating system also occupies part of

memory. 2. Actual product specifications when sold take precedence over what may be listed at this catalogue; Any changes may be made without prior notification





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Industrial level handheld POS SUNMI L2



5.0" HD IPS display Qualcomm chip 2GB RAM+16GB ROM Built-in dual card slot supports 4G full Netcom NFC Optional Zebra scan head 1D/2D professional scan code **Optional PSAM**

Across the industrial and commercial consumer fields





Scanning

5000mAh rugged design

IP67



Optional single stand charger



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Handheld POS SUNMI M2



5.0" HD IPS screen lightweight and portable

Qualcomm Snapdragon quad-core CPU

1G RAM + 8G ROM

Professional scanning algorithm, supports 1D/2D payment codes

Support Wi-Fi/4G/eSIM

Double-shot molding technique for machine protection, pass 1M drop test



Ordering

Coupon payment verification

- 0

Logistics



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Optional single stand charger



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Handheld Financial POS

SUNMI P1



银联认证

reddot design award winner 2018

> PCI BEMVCO

Fast recognition of 1D/2D payment code in 0.7 seconds

Wi-Fi connection 2.4GHz/5GHz, 4G

Built-in 58mm high-speed printing, fully charged can print up to 5000 orders continuously





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Order taking



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Coupon verification

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PAY



SUNMI P1 **Technical specifications**



Handheld Financial POS

SUNMI P2 LITE



PCI) EMVCo

Qualcomm Snapdragon Quad-core CPU

5.0" HD IPS display

Support omni-channel payments: magnetic stripe card, IC Card, NFC, QR code

Professional and accurate 1D barcode scanner

Supports Wi-Fi, 4G Netcom, eSIM networking

Pocket-sized, portable and features a lanyard hole

Pass 1M drop test with double-shot molding





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Coupon

verification



Scanning





Order taking



PAY

QR code payment



6 SUNP

Optional single stand charger

SUNMI P2 LITE Technical specifications

Card

payment



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Handheld payment processing device

SUNMI P2 PR

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- 5.99" High Resolution Screen.
- Qualcomm Snapdragon Quad Core Processor.

ΓĒ

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Ordering

- · Seiko Printer.
- Supported Payment Methods: Magnetic Card, QR Code. IC Card, NFC.
- Optional professional scanner for accurate 1D barcode scanning.
- Dual SIM Dual Standby which allows switching between carriers
- Dual PASM enables processing in diverse application environments



Optional Scanning

Printing Card payment Receipt

53



Takeaway



SUNMI P2 PRO Technical specifications

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SAM Card Slot

CPU

Bluetooth

Sensor

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os os Sunmi OS

Wi–Fi

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IEEE 802.11 a/b/g/n support

Camera

support 1D/2D

Scanner Optional 1D barcode scanner

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Printer 딦 58mm high speed(70mm/s) thermal printer, Max ¢40mm

Quad-core 1.4GHz CPU

Memory 2GB RAM+ 16GB ROM (optional)

Speaker こ)

GPS Ð Support AGPS

Environmental \odot Operating temperature: Storage temperature:

Display 5.99" HD

 \mathbf{N}

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Weight

Battery polymer battery 7.6V/2580mAh

Size 224.9*84.2*17.5(50.4)mm Output: 5V/2A

Adaptor

Key ወ

Communication III

Port Θ Support OTG

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SUNMI T1

Desktop POS terminal

Qualcomm Snapdragon Octa-core. Available in 3 versions (1) (2) (3). Super performance embedded printer. Independent dual screen and dual system programme. Manage on SUNMI CLOUD.





14" Main screen + 14" Touch screen



14" Main screen + 7 "Consumer sub-screen



14" Main screen only

CPU	Qualcomm Snapdragon Octa-core
OS	Android 6.0 SUNMI secure operating system
Memory	16GB ROM + 2GB RAM
Display	Home screen: 14.1" FHD, 1920 x 1080; Second screen: 14.1" FHD, 1920 x 1080 (optional)
Touch Panel	G + G Capacitive Touch Screen, Multi-Touch
Printing	High Speed 80 thermal printing with automatic cutter, printing speed 200mm/s, support roll diameter 80mm
Communication	3G (optional)
Wi-Fi	2.4G/5G, Support IEEE 802.11 a/b/g/n
Bluetooth	Bluetooth spec 2.1/3.0/4.0, Support BLE
Кеу	Power (lock screen), Volume +, Volume -
Speaker	1.2W
Speaker SIM Card Slot	1.2W Single SIM Card slot, supports 1.8V/3.0V (optional)
SIM Card Slot	Single SIM Card slot, supports 1.8V/3.0V (optional)
SIM Card Slot MicroSD (TF)	Single SIM Card slot, supports 1.8V/3.0V (optional) Supports up to 64G 5 x USB Type A, 1 x RJ11 Serial port, 1 x RJ12 Cash drawer port, 1 x RJ45 LAN port, 1 x Audio Jack, 1 x Power Supply port,
SIM Card Slot MicroSD (TF) Interface	Single SIM Card slot, supports 1.8V/3.0V (optional) Supports up to 64G 5 x USB Type A, 1 x RJ11 Serial port, 1 x RJ12 Cash drawer port, 1 x RJ45 LAN port, 1 x Audio Jack, 1 x Power Supply port, 1 x Micro-USB Debug port
SIM Card Slot MicroSD (TF) Interface Adapter	Single SIM Card slot, supports 1.8V/3.0V (optional) Supports up to 64G 5 x USB Type A, 1 x RJ11 Serial port, 1 x RJ12 Cash drawer port, 1 x RJ45 LAN port, 1 x Audio Jack, 1 x Power Supply port, 1 x Micro–USB Debug port Input: AC100~240V/1.7A, Output: DC24V/2.5A

Note: 1. Real memory will be reduced due to a number of factors, and there are differences. Operating system also occupies part of the

memory.2. Actual product specifications when sold take precedence over what may be listed at this catalogue; Any changes may be made without prior notification.

Desktop POS SUNMI T2



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Qualcomm snapdragon octa-core Dual-Display and dual-touch POS 15.6" 1920×1080 FHD resolution Supports Wi-Fi networking Built-in SEIKO 80mm thermal printer

3D structured light camera supports facial recognition payment







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Queuing



Booking Check-out



3D structured light camera supports facial recognition payment



Note:

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Desktop POS SUNMI T2 LITE



Qualcomm Snapdragon Octa-core Main display 15.6" 1920×1080 resolution Space gray aluminum alloy base Support Wi-Fi networking





Dual-monitor interaction

Check-out Booking



Self-service payment





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Desktop POS SUNMI T2 MINI Model NO.:L1320/L1321/L1322/L1323

Qualcomm

Qualcomm Snapdragon Octa-core Self scanning display window, 0.03 seconds fast Identification payment of two-dimensional codes 11.6" IPS HD display, visible angle up to 170° Support 4G full Netcom Wifi networking 58mm or 80mm Seiko printer (optional)





Scanning



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Queuing



SUNMI T2 MINI





- Memory OS CPU Touchscreen Adapter os Ю \mathbf{n} Input: AC100~240V/1.7A SUNMI Cloud OS Octa-core 1GB RAM Wi–Fi Bluetooth Speaker Dimension Keys 3 ⊁ 5) (1) Support BLE 294*303*70mm Power button (lock screen) IEEE 802.11 b/g/n Interface Printing MicroSD(TF) Environment Ø Θ TT) 0 Operating temperature: 4 x USB Type-A 0°C~ 40°C 1 x RJ12 Cashbox port 1 x RJ45 LAN port, Storage temperature: Paper Roll Diameter: 60mm Optional 1 x Power port High Speed thermal printing with automatic cutter 1 x Micro-USB debug port Paper Width: 80mm Printing speed: 160mm/s Paper Roll Diameter: 60mm SIM Card Slot NFC Communication ::: N) 11 1×SIM card slot Note:
- Real memory will be reduced due to a number of factors, and there are differences. Operating system also occupies part of the memory.
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Barcode-reader

SUNMI 2D Handheld Scanner



reddot design award winner 2019

- Equipped with a high-performance imaging chip that captures even the shakiest frames, this scanner has a high motion tolerance that doesn't compromise on quality.
- The ultra-quick decoding algorithm is the true definition of speed as it accurately identifies folded, coloured and even distorted barcodes for easy accessibility
- The scanner briefly vibrates to let you know when a scan is complete so you never miss a code.
- · With looks that follow the latest design trends, the scanner enhances your store's image.
- Comes with a three-year warranty (which even covers the built-in wire rods)*

*Does not cover physical damage









SUNA

Scanning Barcode

Mobile Payment

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Drop-Proof
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SUNMI Handheld Scanner

Technical specifications



Note

- 1. The actual scan depth and angle depends on the operating environment and the size of the barcode, making it necessary to adjust the relative positioning of the device and the document or
- device containing the barcode to ensure a correct reading 2. Actual product specifications when sold take precedence over what may be listed at this catalogue; Any changes may be made without prior notification.

Handheld POS SUNMI V2

- With a 50mm diameter roll that doubles the paper capacity get ready to save on additional refill costs.
- Speed up your transactions with the cutting edge Seiko printer that improv speed by 16.7% making it more efficient.
- With a 5.45" screen and 17.8mm body, the V2 makes for a user-friendly system which is portable and easy to hold.
- Alongside this it comes with a bright 1440*720 HD screen and a 95dB speake with clear voice quality that ensures you never miss an order.
- The V2 supports all 4G carriers with its Dual- Band Wi-Fi all the way from 2.4Ghz to 5GHz which enables highly stable network conne



Queue Contro Take-Out Order Receiving

Marketing Vanagement

SUNMI V2 Technical specifications



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Handheld POS

SUNMI V2 PRO





red design award winner 2019

The first full screen handheld POS

5.99" HD screen Qualcomm Snapdragon Quad-core

International master's design

The thinnest part of the machine body is only 13mm

Supports 4G Netcom, Wifi 2.4G/5G, eSIM

5MP post positive camera, professional 1D scanner, built-in SEIKO printer



SUNMI V2 PRO

Technical specifications

os ^{os} CPU ÷ Android 7.1 SUNMI OS Wi–Fi ? ⊁ IEEE 802.11 a/b/g/n Battery ull 4G lithium battery 7.6V/2580mAh SIM Card Slot \odot (HH 1× SIM Card slot Support 1.8V/3.0V 1× PSAM (compatible)

Optional

Barcode Scanner \bigtriangleup

- Qualcomm Snapdragon Quad-
- Bluetooth Support BLE Support Bluetooth 2.1/3.0/4.2
- Communication
- Environment Operating temperature:

Storage temperature -40°C ~ 70°C Drop test height: Pass 1M Drop Test

Support base charging Extremal OTG equipment

Base

NFC 2) mifare/Felica/ISO 1444

Memory

(optional)

Speaker

Camera

Size

215.2*83*17mm

5.0MP, Flash, AF

Support QR code scanning

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1GB RAM + 8GB ROM

2GB RAM + 16GB ROM

Display 5.99" HD 1440×720 IPS

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Weight 346g

Include 1D nning head: 356g GPS

Support Support AGPS

Port Type-C USB upport OTG

Adapter Input: AC100~240V Output: DC 5V/2A

Key

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()Power button (lock screen) Volume up/down button

Printer

Built-in high speed thermal printer Printing speed up to 70mm/s Paper Width: 58mm Paper Roll Diameter: 40mm

Note

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SUNMI Cloud | Create an account



Info Pack

Go to http://partner.sunmi.com and click 'Register'.

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			SUNMI Account Registration	
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Password Password			zholitinggrui see	
Login			870 8 1 8 1 (1800)	
Register Find your passw			Rieghter	
			📽 Agner in <u>1920 in Continue of An and Phany Annal</u>	

You will then receive an email to activate your SUNMI Partner Account.

SUNMI will assign a role to each Partner once they have registered. The three different Partner types are:

Channel Partner - Primary account

This gives you access to all of the features on the SUNMI Cloud.

You can also create sub-accounts and control these accounts. This account is ideal for Distributors and Resellers so they have full control of their SUNMI devices.

Channel Partner - Sub-account

There are two types of sub-accounts: Control and Cooperative. Control allows you to assign devices and operators to sub-accounts, manage device customisation independently and also allows primary accounts to control the sub-account. This account is ideal for the users of the SUNMI devices.

Channel Partner - App Developer You can upload apps to the store library and download and install the apps to a device.

SUNMI Cloud | Introduction

SUNMI Cloud is a personalised management platform for SUNMI partners. The SUNMI Cloud allows you to manage and customise your devices.

The platform offers:

- Exclusive App Market | App Deployment | Machine Management
- Machine Customisation I
- Remote Assistance



SUNMI Cloud | Exclusive App Store

SUNNI Android POS Leader

SUNMI Cloud provides an exclusive app store for you to install the apps of your choice, including your own developed apps.

You need to sign into the SUNMI Cloud platform to access the app store and begin installing your apps to your devices. Please note, some apps are only compatible with certain SUNMI device models.

You can also choose whether the app needs to be automatically installed onto the devices. Once clicked, the app will be installed once the devices have been rebooted.



SUNMI Cloud | Upload an app

You can upload your own app to the app store in SUNMI Cloud so that users of SUNMI can search, download and install it.

When an app is uploaded, you can select whether the app will be free or priced to download and can also choose whether the app will be available on your own channel or all SUNMI channels.

Click 'Development' then 'My App' and then you will see the option where you can click or drag your APK to upload it.







SUNMI Cloud | Upload an app

SUNNI Android POS Leader

After the APK is uploaded, the installation of the app will be assessed in the background. Then you will need to fill in the app name, profile, type, model, screenshots and notes.

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🐨 Millarket	*Application problems is required for different model of accurs, testing. If the test much of a matchine does not meet the sequencest, Station will be kanned from the model. It shows's affect due to other model. Applicating acciding and acciding accurately accu	6.139					
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	Shaff asses: a All channels. 🛞 Designated channel						E
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Once you have clicked next, a message will appear that asks whether the app will be free or priced. Then click 'Preview' to view the app details and finish the process of the upload.

After the app has been submitted successfully it usually takes 1 working day for verification.



If you want your app to be public on the app store, you can select [Shelf Area] 'All channels' and [Deploy] 'Deploy all'. If you want your app to be private, you can select [Shelf Area] 'Designated channel' and [Deploy] 'Deploy all'. You can also make your app visable by region by selecting [Shelf Area] 'Designated channel' and [Deploy] 'Gray release' and then click settings to add the region.

SUNMI Cloud | Adding friends

When you register on the SUNMI Cloud you will receive a SUNMI ID number. To view this, go to the 'Account Centre' and click 'Friend'. Your ID number will be in the top left-hand corner.

You can add other SUNMI Partners via SUNMI Cloud using their ID numbers. Click 'Add friend' and type their ID number to add them.

รบกกเ	Account Center / Friend		1	English 🗸 🛞 lvsize 🗸
🔅 Device Configuration 👻 🌘	ID: 5839ED806F647 Copy ID		\subset	Add friend New friend
क्वी Data Center 👻				
💬 Remote Assistance 🚾 👻	Enter your search Content			
🚉 Subaccount 👻	Short name	Full name	Note	Operation
🖬 Device Ownership 👻	简米科技·田立地	上海南米科技·田立地有限公司		Edit Remove
My Income +	11	12311		Edit Remove
🕎 MiMarket	НКО1	HK01_Company_Limited		Edit Remove
2 Account Center	南米技术支持会社	南米会社		Edit Remove
Company Information				
Personal Information				
Collection				E
My Feedback				
My Operator				
Friend				

Short name	Full name	Operation
guofeng	9844	Agree Reject
商米科技·田立地	上海南米科技-田立地有限公司	Already agree d
u.	12311	. Already agree d
HK01	HK01_Company_Limited	Already agree d
向 米技术支持余社	南米余社	Already agree d

To view friend requests that have been sent to you, click 'New friend' and then click 'Agree' or 'Reject' under Operation.





SUNMI Cloud | Sharing your app with friends

When you upload your app (refer back to 'Upload an app' page if needed) select [Shelf Area] 'Designated Channel' and then click settings.

In settings tick the box 'Other channels' and below you can view your current list of friends. Click 'Add' next to the friend you wish to share the app with. If your app has been successfully submitted, your friend will be able to view your app on the SUNMI Cloud app store.

Country/Region:	🗹 Chinese Mainland 🛛 Vongkong, Macao and Taiwan 🗹 Other
Shelf area:	All channels Designated channel Settings
Deploy:	Deploy All Gray Release
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	Please provide the test account in the remarks

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For this channel only			
Other channels			
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商米科技-田立地	上海商米科技-田立地		Add
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НК01	HK01_Compa		Add
商米技术支持余壮	商米余壮		Add
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Android POS Leader

SUNMI Cloud | System Customisation



You can implement some customisation features on your SUNMI devices through the SUNMI Cloud.

Boot Animation

The boot animation allows you to upload imagery to apply to your devices for when they are turned on. The full page SUNMI Cloud user manual includes image formats and dimensions for each device. Once you have uploaded your images, you will need to reboot your device to trigger a request for download and configuration of the boot animation.

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After you have accepted the download of the boot animation, you need to reboot your device. Once your device has been rebooted, the SUNMI logo will appear and then your boot animation will appear after.



SUNMI Cloud | System Customisation Desktop DIY

You can use Desktop DIY to apply your own launcher, rather than the default SUNMI launcher.



First, you will need to reboot your device to trigger the request to download and install the launcher you have added.

A moment after rebooting your device the first time, do this again. You will need to click the home button on your device and select the custom launcher to set as the default home screen.

Info Pack

Android POS Leader

SUNMI Cloud | System Customisation Wallpaper DIY

You can upload a custom image to set as a default wallpaper on your devices. Refer to the full page SUNMI Cloud user manual for model image formats and dimensions.



Upload your images and your devices will download the new wallpaper as they reboot.



SUNMI Cloud | System Customisation Default Startup



For each model you can select one app that will automatically start after the device is powered on.

รบกกเ	System Customization / Default Startup		🗮 English 🗸 🛞 lvsize 🗸
🖶 Development 🔻			1
🎽 App Store 👻	For each model you can select on app that will automatically start when the device is powered on.		
🕄 System Customization 🔺	V1 No default start Please enter an app name		- T
My Boot Animation			
Desktop DIY	M1 No default start G which it is a start in the start G which it is a start in the start G which it is a start in the start in the start is a start in the start in the start is a start in the start in the start is a start in the start is a start in the start in the start is a start in the start in the start is a start in the	Set default star	
Wallpaper DIY		Set default star	t
My Widget	D1 No default start	Set default star	t
Super Permissions	Google Korean	Set default star	<u>*</u>
Default InputMethod	T1mini No default start	Set default star	t .
Default Startup			-
Kiosk Mode WS	P1N No default start		
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	T2lite No default start +		
渝 Data Center 👻			
♀ Remote Assistance vss ▼ ○ 完成			↓)



SUNMI Cloud | Data Centre

My Data Manager

The Data Manager can help you collect app data and mobile data usage from the devices connected to your account.







SUNMI Cloud | Data Centre

Equipment Examination

You can examine your SUNMI hardware on the PoS Steward app on your devices. The test report will then be uploaded to the SUNMI Cloud.

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Active Machine

Active machine allows you to view which devices have been active in the last day, 7 days and 30 days.





Android POS Leader

SUNMI Cloud | Data Centre Machine Map

You can view where your devices are by network or GPS through Machine Map.



Machine Lifecycle

You can check the date of delivery and activation of your SUNMI devices, as well as the warranty period for them.

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🖉 Debugger						
🖬 My App Store	Shipping equ	apment(P)	Cumulative Active	stion Mac	hine(F)	
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🖬 My Laundher						
	Q. Emar IN Garry					
👔 Machine Data 🔹	SN	Terminal	The Date Of Issuance		Activation	Data
	M101167200964		2016-08-01			
	M101167V00684		.2010-08-03		2017-06-	06
	M101168202155		2015-12-23		2017-07-	17
	T10316AC00059	71-G	2017-04-12		2017-04	12
Machine Lilecycle	V10116#801597		2016-10-11		2016-09-	13



SUNMI Cloud | Data Centre

Machine Application

Machine Application allows you to view the current installed apps on your devices.



Machine Information

Machine information allows you to view your current device usage, including the amount of times a cash drawer has been opened.

รบกกเ	Partner / Machine Data / Machine Inform	ation			English - 🔘 🖽 -
My Boot Animation	Q. Enter SN Query	Over threshold AH			
My Launcher	SN	Terminal	Print distance (m)	Number of cutting	The cashbox number
My ibeacon	M101167200964	m1	0.000	0	0
	N101167V00694	MT-L	0.000	0	0
ส์ขี่ Machine Data 🔻	M101168202155	MT-L	0.000	σ:	Q
My Data Manager	T10316AC00059	tThost	571200,245	153	64
Active Machine	V101164801597	τv	18.895	0	(C
Machine Position					
Machine Lifesycle					
Machine Application					
Machine Information					





SUNMI Cloud | Data Centre

Data Subscription

You can send data from the Device Centre as an attachment to a specified email address using Data Subscription.



a Center Data Subscription	New Subscription	×	
New Sklass Iption	Data Type :		
After meeting a subscription task, the sp	Traffic Manager	sting to	
	(Including summary data of traffic application consumption traffic details, machine consumption traffic details)		
Data Type	Active device		Sending frequency
	(Contains device active summary data, active detail data)		
	Life cycle information		
	(Contains shipped, accumulated activation data, life cycle breakdown)		
	Install application information		
	(Including sn, rom version, application list)		
	Device usage information	- 10	
	(Including SN, print distance, number of cutters, number of cash boxes)	- 10	
	Subscribe to email:		
	Enter the email address of the subscription, separate by "Enter" or $\gamma_{\rm s}^{\rm op}$		
	Sending frequency:		
	Weekly		
	(Monday is the first day of the week and the data of the last week of the week sent every Monday morning)	k is	
	Cancel	ж	

SUNNI Android POS Leader

Remote Management

Remote Management allows you to browse the configuration information of your remote devices, as well as the devices performance, network status information, installed apps and general settings.

the second se	Partner / Remote Acco	tance / Remote Management	e -				🛤 English 🗸 💮 jigBt 🗸
 Orbugget 	Peportale.	Select the works	· Search				
19 My Ibeacon	In the following list	the number of online devices d	depends on whether the device is	upgraded to the latest system and whether t	the device uses a WiFi network!		×
Remote Assistance *	Status	Model	ROM Model	SN	Remote control times	Last connected	Operating
Remain Record.	• #	V1	vt (2,11,3)	V101164801597	0	2017-06-25 14:29	Device Information) flamote comp of
O Common		Offline	t3hust (1.12.6)	T102164c00059	35	2017-00-25 16:10	Denice Information - Normatic control of
		MI	MT-L (2.2.6)	M101167V00694	0	Ä	Selicitinformation (Rentshalown) at
		ME	m1 (2.2.6)	M101167205064	ö	2	Service Information - Remote contr.
	×	MT	M1-1. (2.20)	N101168202155	o	8	Denise Information (Retricte party) of
) Back Partner / Remo	te Assistance / Remote Manag	pernent / Device Information	2			📕 Eigish 🗸 🍈 🖼 🗸
🐨 Debugger (1) My litezcon	Current Devic		gement Device Information Applications Settings	Remote control			Eigish' v 🕘 🖼 v
🐨 Debugger (9) My Reacce			Applications Settings	Remote control	Battery		
Debugger Debugger My Breacon Herrote Assistance: Annote Macagiment Remote Record	Current Devic	e Device	AppKations Settings		Battery 92%		C Storage Immoy I 268 MII Used, Total 459 MII
Debuggen My Reacon Tenvite Asiatance Menote Management	Current Devic	e Desice CPU	Applations Serroya	RAM			O Storage

BID BIOK PArtner / Remote Assist	tence / Remote Management / Device Inform	1000a				Erych - 🔘 MM	1
Current Device	Deste Applications Se	ettings Remotia control					
• V101164851597	Application nome	Version	Size	Detroit Stortup	Default Desktop	Disabled	
	Third-party usage						
		30(1.52)	7.75 M8	Nin	Nij	100	
	🝈 левэ	65-2.63)	572368	Yan	No	Ne	
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	initian 🔛	30(4.0)	3.00 MB	No	No	No	
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	My Application 1	3(21.1)	3.37 MB	710	No	No	
	C Cre	158(14.0)	1122 Mil	Nii	No	No	
	4 arrith	9(1.0)	70.37 KB	No	No	No	

SUNNI Android POS Leader

Remote Control

You can view your device's screen in real-time via the SUNMI Cloud to troubleshoot problems your customers are having with the device, remotely.

Before trying to control the remote device, you need to inform your customer to run the 'Remote Assistance' app. This can be downloaded from the app store.



When the status indicates that 'The connection is ready! Waiting for incoming calls...', you then need to locate the device on Remote Management.

Info Pack

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Android POS Leader

Once you have located the device you want to access, you will see under 'Operating' whether the device is ready for Remote Assistance. Click 'Remote Control' and then 'Apply for control'.

ut SN	Select	the model 😽 Se	earch			
the following	list, the number of online	devices depends on whether the a	device is upgraded to the latest system	and whether the device uses a Wi	Fi network!	
Status	Model	ROM Model	SN	Remote control ti mes	Last connected	Operating
•	T1	t1host (1.12.6)	T10316AC00059	15	2017-08-29 15:00	Device Information Rem control
•	11	T1-G	T10516AE00073	1	2017-08-25 09:42	Device Information Rem control
					The remote a	assistance is ready
Partner / Rem	ote Assistance / Remote Mar	nagement / Device Information			The remote a	essistance is ready English ~ ② 振動
Partner / Rem Current Devi		nagement / Device Information Applications Settings	Remote control		The remote a	

No equipment is under contrl now

SUNNI Android POS Leader



Your customer will then see the following prompt: 'XXX is asking to control your device, do you agree?' with the option to Agree or Decline.

Device



SUNMI Cloud



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Android POS Leader

Once this prompt has been approved, you will be able to see a real-time version of the device's screen, which you can control freely from the SUNMI Cloud.

SUNMI automatically gives you a free package for Remote Assistance which lets you have the following each month:

Product Name	Details
Remote control	50 mins/month
Send files	File ≤ 30MB 1 day/month
Get log	Only log, txt 1 day/month
Reboot/Power off	1 day/month
Uninstall app	1 day/month
Clear password	1 day/month
Lock device	1 day/month
Remote ADB	1 day/month
Send message	1 day/month

You can upgrade your package to the Enterprise Edition which can be paid monthly. This will give you 500 minutes per month to use the remote control feature, send up to 100MB of files each day and gives you unlimited access to everything else in the package.

Enterprise Edition Buy now [¥]220_{per Month} 500 mins/month $File \le 100MB$ Unlimited format Unlimited Unlimited Unlimited Unlimited Unlimited Unlimited



SUNMI Cloud | Operator Management

There are two types of role available on the SUNMI Cloud. These are:

Administrator: You can use all the functions available on the SUNMI account and create or delete operators, as well as assign management rights to these operators. You can also transfer the administrator identity to one of the operators.

Operator: The operator can only use the functions assigned to them by the administrator.

Under Account Centre, there is a 'My Operator' section that is only visible to administrators when they log in. Through this you can add a new operator and assign which features this operator can have access to.





SUNMI Cloud | Operator Management



Administrators can transfer their administrator status to one of their operators. Under My Operator, you can click transfer on the administrator account and then type the email of the operator account you wish to transfer the status to.

te <mark>r k</mark> eywords to	o search 🔍				Add the ope
ame	Email	Role	Permission	State	Operate
壮	405253659@qq.com	Administrator	All function modules	Activated	Transfer
evin Ye	yepeng@sunmi.com	Operator	App List、Remote Mana	Activated	Remove
unt Center / 1	My Operator			English 🗸	(2) 余壮 ~
ount Center / I				English 🗸	③ 余壮 ~
	to search Q	dministrator permissions		English 🗸	⑧ 余壮 ~ Add the operator
	to search Q Transfer the ac Email Please select a r	new Administrator,after the transfer of		English ~	_
	to search Q Transfer the ac Email	new Administrator,after the transfer of rivileges.			Add the operator

SUNMI Cloud | Assigning your device



When you purchase a SUNMI device from Varlink, we have to assign the device to your SUNMI account. Firstly, to do this you need to add Varlink as a friend (refer back to adding a friend section).

Varlink can then transfer the device to you and you will be notified in Device Ownership, 'Gift & Acceptance Record'.

Once the device has been assigned to you, you can use all of the features on the SUNMI Cloud and apply it to your newly allocated device.

Can't find the answer?

Ask us for the full version of the SUNMI Cloud User Manual.

