



TEXT GIVING IS AS EASY AS 1-2-3!

1. Text your gift amount and a fund option to 850-601-2005 (if a fund is not designated, it will go to tithes and offerings). If the fund name does not match, you will receive a text with available fund names.)

Examples:

\$10.00 Tithe
 50 Missions
 10.00 Benevolence
 \$5 Building

2. First time users will be prompted visit a secure URL to enter credit/debit card information.
3. You will receive a confirmation text showing your donation and registration was successful.

Remember to save this number to your phone for future giving.

easyTithe: Giving via Smart Phones Frequently Asked Questions

What Is easyTithe?

easyTithe is an organization dedicated to making giving easier. They partner with churches and non-profits to process donations.

Why Text Giving?

The reality of our digital world is that few people carry cash or checks. Giving by text is a service provided to make giving simple, secure, and convenient, reducing barriers to giving as the Lord leads.

How Do I Make A Donation?

1. Register your phone for text giving by sending a text message with a chosen dollar amount to 850-601-2005. You will not be charged unless you complete step 2.
2. Follow the directions texted back to you and complete the **one time** checkout form.
3. From then on, you can give at any time simply by sending a text message with the amount and fund option.

If you text "Help" you will receive a reply text that states: "To give enter the amount you want to give, such as 100. You can also give to a specific fund by typing it after your amount, such as 100 building".

What Are First Assemblies Fund Options (Fund Accounts)?

To see fund options, simply text "Funds", you will receive a reply text including a list of the fund names you can choose to donate to.

Is Text Giving Secure?

Yes. All sensitive financial information is stored with bank level security. All information is encrypted and stored by our banking partner to Level 1 PCI compliant standards. Level 1 PCI compliance is a set of rules stated by credit card companies and audited by an independent third party. **Level 1 PCI is the highest possible rating.** Additionally, all transmission to our banking partner and our site is via encrypted HTTPS connection.

Is My Personal Information Sent In A Text Message?

No. We never send any personal or financial information via text message. easyTithe simply facilitates the donations. Your information is always encrypted and stored securely.

What If I Accidentally Send The Wrong Amount?

To void a transaction simply contact the church office and we will submit a support ticket to easyTithe for your refund.

What If I Want To Give To Multiple Funds?

Each donation will need to be sent in a separate text, up to three texts may be sent in a 24 hour period.

How Will I Know When My Credit/Debit Card Is Charged?

When you text a donation you will receive a confirmation text message stating "Your giving was successful". The funds will have a hold placed until it is deposited in the church account.

Does It Cost Me Anything?

There is no charge for you to make a donation other than standard text messaging and data rates from your cellular provider. The church pays any and all processing fees. Donors receive giving credit through First Assembly of God.

How Long Does It Take For First Assembly of God To Receive My Donation?

Like online giving, this process takes 2-3 business days.

Will This Be Charged To My Phone Bill?

No. All transactions are charged to the credit/debit card you initially set up.

What Is The Phone Number I Text And Whose Is It?

The phone number you are texting is a secure number that belongs to First Assembly of God. It is used exclusively for this purpose.

How Will My Phone Number Be Used?

It won't be. You will only be texted to confirm your donation and for no other reason. It will never be sold, traded or given out.

Is It Case Sensitive?

No. With that, donations will work as 100 or \$100 or \$100.00 or 100.00.

How Do I "Un-Link" My Smartphone For Mobile Giving?

Simply text "Reset" to the church giving number and you will receive a reply that states: "Saved card information successfully removed. Please register your card information again when making your next gift by texting an amount to this number." If you wish to close your account or change your phone number, please contact the church office or call the easyTithe support team at (888) 778-4843, select option 2.

How Do I Edit My Credit/Debit Card Or Other Information?

Simply text "Reset" to the church giving number and you will receive a reply that states: "Saved card information successfully removed. Please register your card information again when making your next gift by texting an amount to this number."