

MOJITO VILLA TERMS AND CONDITIONS



Mojito Villa Terms & Conditions of rental

Please read through the terms and conditions of Mojito Villa rental carefully, then sign, date and return via email to vicki29@me.com as soon as possible.

PROPERTY ADDRESS

Mojito Villa, 12 Tamarind Row, Sugar Hill, Mount Standfast, Westmoreland, St. James, Barbados. 24017.

Phone 001 (246) 422 1443 (Dialing from abroad)

Check-in: after 10am

Check-out: from midday to 2pm latest

NO Early check-in or late checkout.

RESERVATION DEPOSIT

A non-refundable deposit to Sugar Twelve Limited of 10% or one week worth of the total amount is required to confirm your booking. This must be received within five (5) days of booking the holiday property.

ADVANCE AND BALANCE OF RENT PAYMENTS

An advance payment to Sugar Twelve Limited equal to 45% of the rental rate is required ninety (90) days before arrival.

The balance of rent is due to Sugar Twelve Limited one month (30 days) before your arrival date.

Please make payments via bank transfer payable to Sugar Twelve Limited.

Alternative payment dates may be pre-agreed if the booking is made near to the ninety (90) days.

CANCELLATION POLICY

Cancellation, shortened stay or early departure do not warrant any refund of rent or deposit.

Any deposit or rent already paid at time of cancellation will not be refunded, and no further payments will be demanded.

The owner at their discretion, may offer the option to move the reservation to another date during that year, with no penalty, provided the rental rate is the same. Should the renter wish to move to a date that is at a higher rental rate, then the difference must be paid.

The renter acknowledges that he/she has been advised by the property owner to arrange adequate travel and personal insurance to cover all members of his/her party to cover all travel, personal risks/injuries and liabilities, and any cancellation.

UNFORSEEABLE ACTS OF NATURE

No refunds will be given for unforeseeable events such as acts of nature caused by storms, lightning, flooding, hurricanes, or inclement weather before, during or after your stay. We do not refund due to weather, traffic, road, rail or flying conditions. To protect against weather causing cancellations, we recommend that guests purchase trip cancellation insurance from a private carrier.

UNFORSEEABLE ILLNESS POLICY

No refunds will be given for unforeseeable events such as direct or indirect illness, before, during, or after your stay. To protect against illness causing cancellations, we recommend that guests purchase trip cancellation insurance from a private carrier.

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BREAKAGES / DAMAGES POLICY

Any major breakages/damages caused directly by persons staying at the properties over a value of £50 will be charged to the renter. Breakages and damages, no matter how small MUST be declared to the house keeper or house manager before departing. Guests are required to ensure that the following provisions are met:

- Due care and attention must be taken to ensure the property and all its contents are treated with respect and used in a responsible manner.
- No damage is caused to property or its contents, beyond normal wear and tear.
- All debris, rubbish and discards are placed in rubbish bin, and soiled dishes are placed in the dishwasher and cleaned.
- No linens are lost or damaged.
- The safe is left empty and open.
- The property is left locked, and keys are left either with the house keeper or house manager or at Sugar Hill reception for the house manager's attention.
- All Fairmont Royal Pavilion beach club passes are left inside the villa upon departure.
- Any rental vehicles have been collected prior to departure.
- No early arrival or late departure.
- All charges accrued during the stay are paid prior to departure.
- No charges are incurred due to illegal activity, pets or collection of rents or services rendered during the stay.
- The renter is not evicted by the owner (or representative of the owner) or local law enforcement.

SMOKING POLICY

Smoking is not permitted inside the property or in the plunge pool. Smoking is permitted outside on the rear verandahs and patio and deck. Ashtrays must be used and emptied regularly. Renters are wholly responsible and must declare any type of smoking related damage caused.

PET POLICY

Pets are not permitted in the villa under any conditions.

MAXIMUM OCCUPANCY POLICY

The maximum number of guests is limited to six (6) persons. An additional charge of £50.00 per person per night for guests in addition to six (6) will be assessed.

MINIMUM STAY POLICY

This property requires a five (5) night minimum stay. Longer minimum stays may be required during holiday periods. If a rental is taken for less than 5 days, the guest will be charged the five-night rate.

INCLUSIVE FEES

Facilities listed are only for use by guests listed in the booking. Extra guests MUST be paid for.

- Mojito Villa and all its facilities, except access to the private and linen cupboards.
- Sugar Hill on-site facilities - restaurant, bar, swimming pools, gym, and tennis courts.
- Royal Fairmont Pavilion beach club facilities.
- Twice weekly housekeeping service for all laundry and housekeeping duties. More details on duties can be found in the Mojito Manual.
- All towels and linen. We do not permit bath towels or linens to be taken from the property, but we provide extra beach towels for your use
- Some kitchen and bathroom consumables. Guests are responsible for replacing used consumables.

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PROPERTY RATES AND PRICING

Rates subject to change without notice.

FALSIFIED BOOKINGS

Any booking obtained under false pretense will be subject to forfeiture of advance payment, deposit and/or rental money, and the party will not be permitted to check in.

PARKING

Parking is limited to two (2) vehicles. Vehicles are to be parked in designated parking spaces only. Parking on the road is not permitted. Any illegally parked cars are subject to towing; applicable fines/towing fees are the sole responsibility of the vehicle owner.

NOISE POLLUTION

Please be considerate of your neighbours. No parties are allowed in the villa, including any use of the villa that causes it to be occupied by more than 8 people. Use of the premises and common areas in such a fashion that disturbs neighbours shall be deemed grounds for eviction.

PLUNGE POOL

Use the plunge pool at your own risk. Children under the age of twelve (12) MUST be under parental supervision at all times when using the plunge pool. Please shower using the outdoor shower before entering the pool to avoid upsetting the chemical balance.

The plunge pool is serviced once a week, and the chemical balance is adjusted with chlorine and other chemicals.

BBQ / GRILL

Use the BBQ/Grill at your own risk. Gas can be purchased from the nearest Gas/Petrol Station in Hometown. Ensure the BBQ/Grill is kept well away from anything flammable or combustible. Do not throw any paper or other combustible materials into the BBQ/Grill. Please tell the housekeeper when you have used it, so that it may be cleaned. Please replace any empty gas bottles.

WATER AND ELECTRICITY

The owner cannot be held responsible for any Water or Electricity outages. Due to the nature of this tropical island there maybe electricity and sometimes water outages due to burst pipes in the surrounding area. Sometimes, when it comes back on, the water may be brown for short while.

Although drinkable at most times, we suggest you don't drink the water when its brown.

The drainage system in Barbados cannot cope with overloading. Please do not pour grease, fat or oil down the drain, and only flush toilet paper. If it is found that "foreign objects" have clogged the system, you could be charged damages of up to two hundred pounds (£200).

INSURANCE

The renter acknowledges that he/she has been advised by the property owner to arrange adequate travel and personal insurance to cover all members of his/her party to cover all travel, personal risks/injuries and liabilities, and any cancellation.

WRITTEN EXCEPTIONS

Any exceptions to the policies mentioned above must be approved in writing in advance.

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LIABILITY

Mojito Villa is privately owned. The owners are not responsible for any accidents, injuries or illness that occurs while on the premises or its on or off-site facilities. The owners are not responsible for the loss of personal belongings or valuables of the guest. By accepting this reservation, it is agreed that all guests are expressly assuming the risk of any harm arising from their use of the premises or others whom they invite to the premises.

Please read and follow all in-villa, on-site facilities and off-site beach club rules regarding use of all amenities, both in the villa and in the public areas (pools, tennis courts, gym, beach club). Copies of rules can be found in the house manual.

By signing below, I agree and understand the terms and conditions of rental for Mojito Villa, 12 Tamarind Row, Sugar Hill, Mount Standfast, St. James, Barbados. 24017.

Your name (block capitals): _____

Your address, postcode and country of residence (block capitals):

Your signature: _____ Date: _____