

# 2017-18 Dynamic Cheer & Dance Parent Information Letter

**Dynamic is celebrating our Sweet & Sassy Sixteen this season!** Thank you to the families/students who were a part of our summer program, it was fun to watch everyone grow in their classes! We can't wait to get back into the swing of a full schedule and are anxious to see some more familiar faces. ☺ The staff at Dynamic strives to be an important part of your child's positive experiences and are grateful to your family for choosing to be a part of this program. As owner, I am sincerely grateful for every family and consider you a part of mine! *Thank you for choosing Dynamic! Much Love & Thanks, Tracy*

**Mark your calendars!** Dynamic's annual recital performance will be held Saturday, June 2<sup>nd</sup> 2018. The last week of regular classes will be May 21-May 25<sup>th</sup>, 2018. Rehearsals will be scheduled May 29<sup>th</sup>-June 2<sup>nd</sup>. All families will receive a communication in November regarding costume details. This is a fun and exciting event for everyone, be sure to clear your schedule as all students are expected to attend!

*Note: We are making some changes to shorten the length of the show; we understand it was much too long this past year! ;-)*

## Holidays

Classes will **NOT** be held on the following holidays/days:

- September 3-4, Labor Day
- October 31, Halloween
- November 22-26, Thanksgiving Break
- December 24-January 1, Winter Break
- March 15, Snow Day if unused
- April 1-2, Spring Break
- May 27-28, Memorial Day

Classes **WILL** be held on the following holidays/days: Please mark them on your calendar and remember to come to class! The following are the days that will be affected:

- January 2, last day of Winter Break
- February 18-19, President's Day

## Class Cancellations Policy

Dynamic follows the Brandon Valley School district in *most* cases regarding weather related cancellations. Classes will not be held if the Brandon Valley school district cancels classes or closes school early due to inclement weather. If ever there is *severe* weather in the immediate area and you feel your child's safety is at risk, please pick up your child! The studio facility is not equipped with a storm shelter. Cancelled classes may not be rescheduled due to the busy studio schedule during the week and weekend events. However, after more than two occurrences on the same class day makeup classes will be arranged on a different day/time. **Students are always encouraged to makeup up any missed class in another class within their age or level. This is a great opportunity to try a new class!** ☺ *Performance Parents- please keep in mind your instructor's time is not only spent teaching weekly classes but also many hours outside of class time attending performance events.*

**IMPORTANT!** In the case BVHS School District cancels classes but Dynamic decides to remain in session, OR the district stays open and weather worsens forcing Dynamic to cancel classes, a text message will be generated to your cell phone **if on file** from your online account. Be sure to not only list your cellular phone number, but also to note the carrier! Remember to check the Dynamic Facebook page for class updates and communications!

## Tuition

Tuition is due the first class of every month. If your monthly tuition is not received by the 10<sup>th</sup> of the month, a \$10 late fee will be assessed to your account. Full tuition should be paid regardless of how many classes your child attends. Makeup classes may be available upon request and class availability.

*(See Back Page!)*

## Account Statements / Payment Policy

- There will be a \$30 fee on all returned checks.
- **NO CASH POLICY!** CASH WILL NOT BE ACCEPTED for fees or merchandise over the amount of \$5.
- There will be a 3% credit card convenience fee per month in any month a credit card is used for payment online. Credit cards are not accepted in store. If a credit card is not used in a month, no fee will be applied. Fees will be applied to accounts 1-3 days after the end of each month for the previous months transactions.
- Account statements will be emailed at the beginning of each month. Refer to your online account for further details in fees and payments on your account.
- Past due account notices will be posted in the waiting room when necessary.

**Class attire-** Logon to our website: [www.dynamicstudio.org](http://www.dynamicstudio.org) Click on CLASSES page then on DRESS CODE link for details

## Communication

All parents should make a habit of checking their email and the Dynamic Facebook page for updates and communications. Handouts are not typically sent home with students unless necessary. You may email questions to [dynamic@alliancecom.net](mailto:dynamic@alliancecom.net). If you need to speak with a staff member please call the studio (605-582-8999). **DO NOT text or call instructors' personal phones OR private message them on Facebook for business purpose. Please respect their time away from the studio! For urgent matters Tracy can be reached at 605-929-6666. (Urgent matters ONLY!)**

## Attendance

If your child will be absent from class you may leave a voice mail or text message at the studio. (605) 582-8999 **DO NOT EMAIL or TEXT an instructor if your child will be absent!** When possible please provide your instructor with advance notice.

## Performances/Competitions (Performance teams only)

A schedule of most performances/competitions will be posted to the CALENDAR page of the website soon. There is a fee per dancer for each competition event. Most fees will be collected at the beginning of the season for all events. All dancers are expected to pay the participant fee. If your child is unable to attend a scheduled event it is important your instructor is notified at least two weeks prior to the event. Remember~ absences affect everyone on the team!

## Costumes/Team Uniforms

- **Performance Teams-** Uniform costs and any items needed for performance will be emailed soon after classes begin. Measuring is done in class and sizes ordered according to the catalog size chart.
- **All other classes-** Recital costume costs will be sent home in November. Each student participating in recital **REQUIRES** a costume down payment. Measuring is done in class and sizes ordered according to the catalog size chart. Students will keep their costumes. **ALL UNIFORM COSTS ARE NON-REFUNDABLE!** All students enrolled are expected to participate in the recital unless the parent communicates a conflict to the instructor by November 15<sup>th</sup>. **Important! If your child drops a class after this time frame, you are obligated to submit the recital costume fee in its' entirety! NO EXCEPTIONS!**

## Class Observation

You will be invited to observe your child's class during the season. Your instructor will invite you into the classroom approximately 10-15 min prior to the end of class time. Feel free to bring cameras or video recorders to catch your child at their best! Parents are welcome and encouraged to ask about the progress of their child anytime. ☺

Visiting weeks are scheduled for: December 4-7<sup>th</sup>, 2017 and March 26-29<sup>th</sup>, 2018

## Pick up/drop off

Parents are asked not to drop off their child more than 10 minutes before class time. Instructors are preparing or teaching prior to class time and cannot "supervise" children during this time. If you need to drop off early or cannot pick up your child on time please notify the instructor ahead of time. All students are asked to remain in the waiting room until they see their ride. This is for their safety!



**THANK YOU FOR CHOOSING DYNAMIC!**