

# 2018-19 Dynamic Cheer & Dance Parent Information Letter

Dynamic is celebrating our sensational seventeenth season! Thank you to the families who were a part of our summer program, it was fun to watch everyone grow in their classes! We can't wait to get back into the swing of a full schedule and are anxious to see some more familiar faces. ☺ The staff at Dynamic strives to be an important part of your child's positive experiences and are grateful to your family for choosing to be a part of this program. As owner, I am sincerely grateful for every family who trusts our staff with your child! *Thank you for choosing Dynamic! Much Love & Many Thanks, Tracy*

**Mark your calendars!** All students will be participating in Dynamic's 17<sup>th</sup> annual recital celebration scheduled for Sunday June 2<sup>nd</sup>, 2019. There will be two shows, both matinee and evening options! (*more details later in the season*) The last week of regular classes will be May 20-23<sup>rd</sup>, 2019. Recital rehearsals will be scheduled May 28-30<sup>th</sup>. All families will receive a communication this fall regarding costume and recital fees. This is a fun and exciting event for everyone, be sure to clear your schedule as all students are expected to attend!

## Holiday/No Class Schedule

Classes will **NOT** be held on the following days/holidays:

- September 2-3, Labor Day
- October 31, Halloween
- November 21-22, Thanksgiving Break
- December 24-January 1, Holiday/Winter Break
- April 21-22- Easter/Spring Break
- May 27, Memorial Day

Classes **WILL** be held on the following days/holidays:

Please mark these dates on your calendar and remember to come to class!

- October 8- No School in Brandon
- November 12- No School in Brandon
- January 21- No School in Brandon
- February 18, No School in Brandon
- March 14- No School in Brandon/Snow Day
- April 18- Early Dismissal in Brandon
- May 23- Last Day School in Brandon

## Class Cancellations Policy

Dynamic follows the Brandon Valley School district in *most* cases regarding weather related cancellations. Classes will not be held if the Brandon Valley school district cancels classes or closes school early due to inclement weather. If ever there is *severe* weather in the immediate area and you feel your child's safety is at risk, please pick up your child! The studio facility is not equipped with a storm shelter. Cancelled classes may not be rescheduled due to a full studio schedule during the week and weekend events. However, after more than two occurrences on the same class day makeup classes will be arranged on a different day/time. **Students are always encouraged to makeup up any missed class in another class within their age or level. This is a great opportunity to try a new class! ☺**

*Performance Parents- please keep in mind your instructor's time is not only spent teaching weekly classes but also many hours outside of class time attending performance events.*

**IMPORTANT!** In some cases BVHS School District cancels classes but Dynamic decides to remain in session OR the district stays open and weather worsens forcing Dynamic to cancel classes. All weather related communications will be sent via email, text message AND posted to the Dynamic Facebook page. Text messages will be generated to your cell phone ONLY if your cell number AND carrier are listed on your online account. Be sure to follow Dynamic on Facebook! @DynamicCheerDance

## Tuition ~ Important Updates!

**Monthly tuition is due the first of every month.** If your monthly tuition is not received by the 10<sup>th</sup> day of the month, a \$10 late fee will be applied to your account balance. For your convenience, automatic credit card payments can be set up on your online account. Credit card convenience fees do not apply to *automatic* cc tuition payments. (fee applies to all other online cc charges) Tuition should be paid regardless of how many classes your child attends. Makeup classes are available upon request and class availability.

Note: If processing automatic payments through your bank, it is recommended to set the processing date prior to the due date to ensure the payment reaches Dynamic on time! Late fees WILL apply on late automatic payments.

(See Back Page!)

## Account Statements / Payment Policy

- There will be a \$30 fee on all returned checks.
- **NO CASH POLICY!** CASH WILL NOT BE ACCEPTED for fees or merchandise over the amount of \$5.
- There will be a 3% credit card convenience fee per month in any month a credit card is used for payment online. Credit cards are not accepted in store. If a credit card is not used in a month, no fee will be applied. Fees will be applied to accounts 1-3 days after the end of each month for the previous months transactions.
- Account statements will be emailed at the beginning of each month. Refer to your online account for further details in fees and payments on your account.
- Past due account notices will be posted in the waiting room when necessary.

**Class attire-** View the website: [www.dynamicstudio.org](http://www.dynamicstudio.org). Click on CLASSES page then scroll down for the DRESS CODE link.

## Communications

All parents should make a habit of checking their email and the Dynamic Facebook page for updates and communications. Handouts are not typically sent home with students unless necessary. You may email questions to [dynamic@alliancecom.net](mailto:dynamic@alliancecom.net). If you need to speak with a staff member please call the studio (605-582-8999). **DO NOT text or call instructors' personal phones OR private message them on Facebook for business purpose. Please respect their time away from the studio! For urgent matters Tracy can be reached at 605-929-6666. (Urgent matters ONLY!)**

## Attendance

If your child will be absent from class you may leave a voice mail or text message at the studio. (605) 582-8999 **DO NOT text, email or Facebook message an instructor if your child will be absent!** When possible please provide your instructor with advance notice. Keep in mind excessive absences can be challenging for your student!

## Performances/Competitions (Performance teams only)

A schedule of most performances/competitions is posted to the CALENDAR page of the website. There is a fee per dancer for each competition event. Most fees will be collected at the beginning of the season for all events. All dancers are expected to pay the full participant fee. If your child is unable to attend a scheduled event it is important your instructor is notified at least two weeks prior to the event. Remember~ absences affect everyone on the team!

## Costumes/Team Uniforms

- **Performance Teams-** Uniform costs and any items needed for performance will be emailed soon after classes begin. Students are measured during their class time and sizes ordered according the catalog/company size chart. Costumes are NOT custom to fit each student perfectly. Alterations may be necessary if your student is in between sizes.
- **All other classes-** Recital costume details will be communicated in the fall. Students are measured during their class time and sizes ordered according the catalog/company size chart. Costumes are NOT custom to fit each student perfectly. Alterations may be necessary if your student is in between sizes.
- **ALL Students-** Costumes are yours to keep! **ALL UNIFORM COSTS ARE NON-REFUNDABLE after December 15<sup>th</sup>!** All students are expected to participate in the recital unless the parent communicates a conflict to the instructor by December 15<sup>th</sup>. **If your child drops a class after this time frame, you are obligated to submit the recital costume fee in its' entirety! NO EXCEPTIONS!**

## Class Observation

You will be invited to observe your child's class on visiting days during the season. Your instructor will invite you into the classroom approximately 10-15 min prior to the end of class time. Feel free to bring cameras or video recorders to catch your child at their best! Parents are welcome and encouraged to ask about the progress of their child anytime. ☺  
Visiting weeks are scheduled for: December 3-6<sup>th</sup>, 2018 and March 25-28<sup>th</sup>, 2019

## Pick up/drop off

Parents are asked not to drop off their child more than 10 minutes before class time. Instructors are preparing or teaching prior to class time and cannot "supervise" children during this time. If you need to drop off early or cannot pick up your child on time please notify the instructor ahead of time. All students are asked to remain in the waiting room until they see their ride. This is for their safety!



**THANK YOU FOR CHOOSING DYNAMIC!**