

Air General Heating & Air conditioning

Mike's Tips

Air Conditioning - No Cooling

- Push the controller on thermostat below the current temperature reading to try and get system to kick on. Make sure fan is in ON or AUTO position.
- Push the thermostat to the lowest temperature possible.
- Does the air flow coming out of the register (vent) seem low? If so, it could mean a dirty air filter that is blocking air flow.
- While you do this, you should check to make sure that the registers are not obstructed.
- Check the power disconnect switch, both inside and outside (should be by the compressor).
- Check the breaker box to be sure that it isn't flipped.
- If there is still a problem, call us.

Gas Furnace - No Heat

- Push the controller on thermostat above the current temperature reading to try and get system to kick on. Make sure fan is in ON or AUTO position.
- Push the thermostat to the highest temperature possible.
- Does the air flow coming out of the register (vent) seem low? If so, it could mean a dirty air filter that is blocking air flow.
- While you do this, you should check to make sure that the registers are not obstructed.
- Check the power disconnect switch by the furnace.
- Check the breaker box to be sure that it isn't flipped.
- Check to make sure that the gas control valve is open.
- Check the pilot light. However, if unit has electronic ignition, it will not have a pilot light.
- If there is still a problem, call us.

Heat Pump - No Cooling

- Push the controller on thermostat below the current temperature reading to try and get system to kick on. Make sure fan is in ON or AUTO position.
- Push the thermostat to the lowest temperature possible.
- Does the air flow coming out of the register (vent) seem low? If so, it could mean a dirty air filter that is blocking air flow.
- While you do this, you should check to make sure that the registers are not obstructed.
- Check the power disconnect switch, both inside and outside (should be by the compressor).
- Check the breaker box to be sure that it isn't flipped.
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Heat Pump - No Heating

- Push the controller on thermostat above the current temperature reading to try and get system to kick on. Make sure fan is in ON or AUTO position.
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