

- 3 24-hour emergency response
- 3 Fast and accurate quoting
- 3 Personalised service
- 3 Skilled and licensed tradespeople
- 3 Efficient service and delivery
- 3 Regular inspections
- 3 Residential, commercial, industrial and rural properties
- 3 Cost effective design
- 3 Completion of all agreed work in the allocated time frame

All Seasons Building Services P/L

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All Seasons BUILDING SERVICES PTY LTD

Insurance Restoration & Repairs Specialist



Our Gallery



About Us

“Professional service and quality workmanship, guaranteed”

At All Seasons Building Services Pty Ltd we appreciate that it can be distressing and traumatic for people affected by severe weather events and accidents. That’s why our whole team is dedicated to getting your home or business property back to normal with the minimum disruption to you and your family.

All Seasons Building Services Pty Ltd is a family company established by Michael and Gayle Webb in 2006, which has built an enviable reputation in the insurance restoration business based on personalised service and the quality of their work.

As the Director of All Seasons Building Services Pty Ltd, Michael brings with him a world of knowledge and experience in the building industry since 1991 with particular expertise in insurance restoration work. Michael and Gayle have built a dedicated team of professionals who are all committed to delivering excellent and efficient customer service for all restoration projects regardless of size.

We primarily service the regions of South East QLD and Northern NSW, conveniently located at Nerang on the Gold Coast.

All Seasons Building Services were involved in the restorations and repairs of many properties following the Lismore storms in 2007 and most recently the Brisbane floods in early 2011.

Our Mission

“We will deliver personalised service and the highest quality workmanship, while taking the hassle out of insurance restoration. We provide ongoing specialised insurance repairs to commercial and residential projects for global leading loss adjusting companies.”

Our Values

It’s our values that make the difference. Our values are much more than the words on this page, we use these to guide our service and decision making every day:

- 3 Caring – We focus on understanding and empathy
- 3 Responsive – We deliver prompt and efficient service in the office and on-site
- 3 Thorough – We pay attention to the detail right through to final completion
- 3 Quality work – We only use the best qualified tradespeople and quality materials

Licenses

QLD Building Services Authority License (QBCC) No 1113863
QLD Master Builders Membership No: 14045
NSW Building Contractor License No: 196 231C



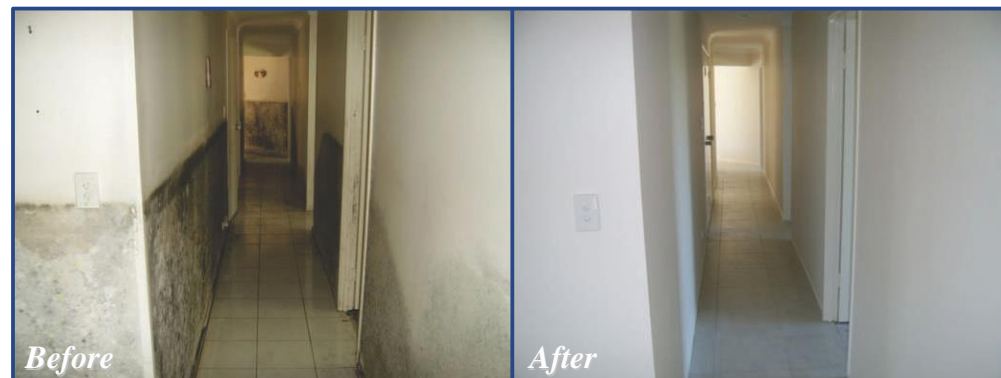
Our Services

All Seasons Building Services Pty Ltd is a licensed building company both in QLD and NSW servicing the regions of South East QLD and Northern NSW. We specialise in insurance restoration and repairs caused by fire, storm, impact, break and enter, water and malicious damage.

Insurance Restoration and Repair

This is our specialty, with supervisors and quality tradespeople who specialise in servicing the insurance market. We provide:

- 24-hour emergency response initially to make the property safe from further damage
- Fast and accurate quoting to ensure the insurance claim can be progressed as quickly as possible with minimal variations
- Personalised service based on our values and extensive knowledge of client and insurance company needs
- Full end to end project management and delivery of restorations under a dedicated supervisor for each project
- Skilled and licensed tradespeople with whom we have longstanding relationships based on the quality of their work and their reliability
- Fully integrated administrative processes and information systems that allow our staff to communicate with the insured regularly on the progress and status of the project
- Efficient service and delivery of the requirements for insurance claim processes and reporting
- Regular inspection of all work by our dedicated supervisor ensuring quality and project efficiency
- Final sign off based on the insured's satisfaction with the work



Office Fit-Outs, Renovations & Extensions

Whether considering renovating the bathroom, converting the garage to a bedroom or building a carport, we have specialised trades available for every project no matter how large or small it is. Our building services cover:

- Residential, commercial, industrial and rural properties
- Cost effective design
- Development of a detailed scope of work and realistic works program
- Completion of all agreed work in the allocated time frame
- Regular liaison including site meetings to ensure a quality result is delivered to complete satisfaction



Our Guarantee



Our service guarantee gives peace of mind and ensures we deliver on our mission of personalised service and the highest quality workmanship, while taking the hassle out of insurance restoration.

- We appoint one building supervisor to manage the project from start to finish
- We treat all of our clients, insurance assessors and suppliers with care and empathy
- We will liaise closely with the insured and the insurance company throughout the entire project from start to finish
- We will manage our resources and program our work to ensure the utmost efficiency, timeliness and quality of workmanship
- We will finalise all projects based on the insured's satisfaction
- We will measure and report on our client satisfaction to improve our business
- All our trades people will be well presented and deliver excellent client service
- We will be thorough and pay attention to detail such as making sure the job site is left clean and tidy
- We offer personalised service based on understanding your particular situation and needs
- We guarantee the quality of all our workmanship