

# The Checkatrade Report

Direct Construction Services (UK) Ltd

8 August 2017

## Direct Construction Services (UK) Ltd

Direct Construction Services UK Ltd are a Brighton based construction company, working across Sussex with over 17 years' experience in the industry.



### Useful Contact Information

<b>Name</b>	Mr Jobie Edwards
<b>Address</b>	Rottingdean, Brighton, East Sussex, BN2 7DB
<b>Telephone</b>	01273 301292
<b>Mobile</b>	07940 045658
<b>Email</b>	directconstructionservices@yah oo.co.uk
<b>Web</b>	http://www.directconstructionser vices.co.uk

### About This Report

Direct Construction Services (UK) Ltd are members of the consumer information service Checkatrade. Checkatrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checkatrade standard.

We enable our members to print this Report

directly from our web site to show you their credentials and customer feedback.

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at [www.checkatrade.com/DirectConstructionServices](http://www.checkatrade.com/DirectConstructionServices) If you have any further questions about this Report or member please call us on **0333 0146 190**.

# The Checkatrade Report

Direct Construction Services (UK) Ltd

8 August 2017

## Your Feedback Counts

To date we have received **3,078,918** feedback submissions from consumers like you. If you decide to employ this member, please add your comments online at **[www.checkatrade.com/DirectConstructionServices](http://www.checkatrade.com/DirectConstructionServices)** for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

# The Checkatrade Report

Direct Construction Services (UK) Ltd

8 August 2017

## Feedback Summary



Overall Rating	Positive Feedback	Last 6 Months
<b>9.96</b>	<b>100%</b>	<b>10.00</b>

### What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend them.

Specific customer scores are printed from page 4 of this Report onwards.

## More about the Trader

### Profile

Membership Number: **232676**

Member Since: **20 March 2012**

Total Feedback: **126**

ü **Recommended**

ü **Vetted**

ü **Monitored**

### Vetting

Interviewed: **On 13 March 2012**

Limited Company:

VAT Registered: **202288241**

Public Liability Insurance: **Current - verified 21 February 2017**

Insured by: **Aviva**

Coverage Amount: **5000000.0**

Accreditations: Federation of Master Builders, Gas Safe Register no.594614

# The Checkatrade Report

Direct Construction Services (UK) Ltd

8 August 2017

## References

Received as part of the vetting process upon application for Checkatrade membership.

They buy from us.

Customer In Brighton, 17 April 2012

I had a doorway built to section of two rooms.

Mr Edwards was very prompt, on time, very reliable and is competative. The job

was carried out in a quick and efficient manner. Very clean

afterwards.

Customer In Brighton, 17 April 2012

Really good work, very helpful, very pleased with the outcome. Still able to call them if we have any problems.

Customer In Brighton, 17 April 2012

## The Checkatrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checkatrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.



Consumer Hotline: 0333 0146 190

Page 4 of 9

**Checkatrade.com**  
Where reputation matters

# The Checktrade Report

Direct Construction Services (UK) Ltd

8 August 2017

## Customer Feedback

The **25** most recent feedback submissions from the public for **Direct Construction Services (UK) Ltd**. Their entire feedback history can be read freely at [www.checktrade.com/DirectConstructionServices](http://www.checktrade.com/DirectConstructionServices).

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
<b>Form additional bedroom plaster and decorated</b> Great finish, really tidy and great quality. Customer in Brighton, 15 May 2017	10	10	10	10	10
<b>Lounge Knock Through.</b> Jobie and his team did an excellent job on completing a lounge knock through for me and this involved getting steel work put in place and building regulations to be signed off. I knew it would be messy and involved a lot of moving furniture but his team dealt with it very professionally and tidied up all the mess at the end of every day and I was very impressed with the end result and they even did some additional plastering for me to make good some old ceilings. I would highly recommend Direct Construction services for this type of work. Customer in Lewes, 2 May 2017	10	10	10	10	10
<b>From guest suite to include bedroom and en suite bathroom, plaster, carpentry and fit shower suite.</b> We are so thrilled with our new guest suite. The workmanship was superb. We won't hesitate to use Jobie and his team again. Unbeatable in our opinion. Customer in Brighton, 16 December 2016	10	10	10	10	10



Consumer Hotline: 0333 0146 190

Page 5 of 9

**Checktrade.com**  
Where reputation matters

# The Checkatrade Report

Direct Construction Services (UK) Ltd

8 August 2017

<b>New garage door</b> Turned up on time, did a brilliant job. Customer in Brighton, 8 December 2016	10	10	10	10	10
<b>Supply and fit new boiler</b> New boiler works well and very efficient. Customer in Hove, 25 November 2016	10	10	10	10	10
<b>Build side extension.</b> Very pleased with the new kitchen / dining room / sitting room extension. Customer in Hove, 25 November 2016	10	10	10	10	10
<b>Plaster walls and ceiling in new kitchen room</b> Plastering very professional. We are very pleased with the finish. Customer in Hove, 25 November 2016	10	10	10	10	10
<b>Removal of internal wall and supply and fit of steel.</b> Good workmanship, very polite and courteous. Customer in Hove, 25 November 2016	10	10	10	10	10
<b>Supply and fit under floor heating and new wooden floor</b> Very good - under floor heating work well and flooring is excellent. Customer in Hove, 15 November 2016	10	10	10	10	10
<b>New fiber glass roof.</b> What a great service. Excellent bunch of guys. Customer in Brighton, 11 November 2016	10	10	10	10	10
<b>Brand new shower fitted with new screens.</b>	10	9	10	10	9.75



Consumer Hotline: 0333 0146 190

Page 6 of 9

**Checkatrade.com**  
Where reputation matters

# The Checkatrade Report

Direct Construction Services (UK) Ltd

8 August 2017

<p>Fantastic job carried out, very polite and reliable. I have used Jobie and his team a few times previously and will continue to use Direct Construction Services.</p> <p>Customer in Brighton, 4 November 2016</p>					
<p><b>Brand new shower and screen.</b></p> <p>Fantastic job carried out by Jobie and his team, have used direction construction previously and will continue to use them.</p> <p>Customer in Brighton, 4 November 2016</p>	10	10	10	10	10
<p><b>Retaining wall in garden.</b></p> <p>Work carried out to a professional standard by a polite and friendly team.</p> <p>Customer in Brighton, 1 November 2016</p>	10	10	10	10	10
<p><b>Decorate lounge.</b></p> <p>Great experience from start to finish. Such an amazing transformation and the team were a pleasure to work with. The lounge looks first rate and we cant wait to show it off.</p> <p>Customer in Brighton, 18 October 2016</p>	10	10	10	10	10
<p><b>Supply and fit vinyl flooring in kitchen.</b></p> <p>Great job and really pleased with the new flooring. Fitted beautifully and looks amazing! Fantastic service - job done to a high standard with minimum disruption. Very satisfied customer.</p> <p>Customer in Brighton, 23 August 2016</p>	10	10	10	10	10
<p><b>Lay new flat roof</b></p> <p>Roof turn of in storm, came next day and did a great job, so much better than before.</p> <p>Customer in Brighton, 9 August 2016</p>	10	10	10	10	10
<p><b>Soak away garden drainage.</b></p> <p>Work carried out quick and efficient.</p>	10	10	10	10	10



Consumer Hotline: 0333 0146 190

Page 7 of 9

**Checkatrade.com**  
Where reputation matters

# The Checkatrade Report

Direct Construction Services (UK) Ltd

8 August 2017

Customer in Brighton, 3 June 2016					
<b>Loft conversion</b> Good communication with architect and builder, reliable, quick, finished to a high standard. Customer in Brighton, 24 March 2016	10	10	10	10	10
<b>Refurbishment of house.</b> Once again Jobie and his team have done a great job. Would definitely recommend this company. Customer in Brighton, 1 March 2016	10	10	10	10	10
<b>Install new boiler</b> As always quick and efficient, very pleased with how quickly the boiler was replaced. Customer in Brighton, 26 February 2016	10	10	10	10	10
<b>New fence panels in garden</b> Very impressed with this company and would not hesitate to recommend them. Customer in Brighton, 26 February 2016	10	10	10	10	10
<b>Loft conversion.</b> Brilliant service. Very polite, very professional, great all round. Customer in Brighton, 19 February 2016	10	10	10	10	10
<b>New kitchen fitted.</b> Excellent service! Customer in Brighton, 16 February 2016	10	10	10	10	10
<b>Flat refurbishment.</b> Flat looks great. Jobie and his team are easy to work with and Jobie always has some great ideas.	10	10	10	10	10



# The Checktrade Report

Direct Construction Services (UK) Ltd

8 August 2017

Customer in Brighton, 16 February 2016					
<b>Matched in tile in kitchen.</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>
Clean and tidy workers and the match is perfect.					
Customer in Brighton, 5 February 2016					

Date joined Checktrade **20 March 2012**

Total amount of customer feedback **126**

Date of last feedback **7 August 2017**

Number in the last 6 months **13 feedback averaging 10.00**

Average Score **9.96**

## Customer Checklist

- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0333 0146 190** or visit our web site at **www.checktrade.com** if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at **www.checktrade.com/DirectConstructionServices**.
- ü Next time you need some work doing, go straight to our web site **www.checktrade.com** to find thousands of reputable tradespersons.