Hi Customer,

This is the basic set of questions, and they shouldn't take too long. Depending what your answers are, I may have some followup queries:

Inputs:
On the back of the MZC, there are a total of 6 sets of inputs. They will be labelled 'Source 3' through 'Source 8' for the MZC-88 and 'Source 1' through 'Source 6' for the MZC-66.

1. Please take a photo of the back of the unit with cables plugged in, if possible.
2. Tell me what is plugged into each of the source inputs (cable box, ipod, Sonos, etc)
3. Are you using an iPod base adapter (it is a white molded base with a blue led readout on the front)? You should be able to trace the white ipod base to a black box about the size of a paperback book. That will be connected to the "Expansion" port on the MZC, as well as to one of the sources.

Outputs:

1. What are the names of each corresponding zone (zones 1-8), such as "Kitchen", "Patio", "Dining", etc.

Keypads:

1. Are you using button keypads in each zone, or are you using the Mode keypads (these have the LCD display with a scroll wheel, knob, etc.).
2. If you are using both kinds of keypads, I need to know which zones are using which keypad types.
3. I will need a photo of the front of each keypad unless they are all the same, in which case I need just one photo of a keypad.

As I mentioned above, your responses may generate a followup question or two, but this is the crux of what we need. I am assuming you are not using the MZC for video distribution, only audio...few people use the video.

When it comes time for installation, You will have a set of installation instructions that are pretty easy to follow in getting the new one up and running. The key will be to document what ports what items connect to, and to do that before you disconnect the old unit.

Best to you,
TangleTree MZC