

LIENHOLDER INQUIRY REQUEST FORM

PUCKETT'S, Inc. Wrecker Service

Fax Number – **405-631-3460**

Please fill in the information and fax to the number above. A reply will be made within 24 business hours during normal office hours as defined by Oklahoma Corporation Commission, Transportation Division. This will not only provide a written record of the information requested but will also document the information that was given. **PLEASE PRINT LEGIBLY.**

Due to the number of calls being received for vehicles that have been released and the amount of time it takes to answer each call when a vehicle is no longer in storage, we have set up a form that not only provides information requested but also provides a written record of the information. We have set up this procedure to help lienholders document the information requested along with providing a detailed record of the information we passed along to the lienholder in a timely manner for us and the lienholder. Any information needed regarding the condition or drivability of the vehicle will be found on the tow ticket copy in the envelope with the Notice of Possessory Lien letter which is required by Oklahoma Statute to be mailed. Please check the tow ticket for condition of the vehicle and if we have keys. Our dispatchers are looking at a computer screen and not the vehicle. They cannot see or diagnose the condition of the vehicle. Keep in mind, the vehicle owner is allowed access (excluding HOLDS) to the vehicle after presenting ownership documentation and government issued photo ID. Personal property listed on the tow ticket may have been removed by the vehicle owner. A lienholder taking possession of a vehicle (or their authorized agent) is responsible for the personal property in, on and attached to the vehicle. Your agent will sign and accept all responsibility for all personal property in, on and attached to the vehicle.

PLEASE PRINT LEGIBLY for accurate information.

Lienholder Name _____ Contact _____

Return Fax Number _____ Debtor Name _____

Vehicle Year _____ Make _____ Model _____ Lien Active? YES NO

VIN _____ (VIN required for information)

INQUIRY REPLY INFORMATION

1. Tow Date ___/___/___ - Has Vehicle Been Released? YES NO - Date Vehicle Released ___/___/___

If YES, who picked up vehicle (if known) _____ - If released no other information will be given.

2. Vehicle is still in storage. Vehicle is towed at the request of: OCPD OHP OCSO Other _____

3. Vehicle is: IMPOUNDED - HAS A HOLD - Waiting for Owner Docs – Waiting for Insurance Pickup - UNKNOWN

4. Total fees dues as of ___/___/___ are \$ _____ until today at 5 PM. No personal Checks.
Outside Storage Fee for vehicles less than 20ft in length is \$18.00 per calendar day plus sales tax (8.625%).

Tow Fees, Registration Fees, Notification Fees and other OCC regulated fees \$ _____ storage \$ _____ -tax \$ _____

A complete breakdown will be given when vehicle is paid out with a printout from the computer system. No other documentation will be provided at this time.

To release this vehicle to a lienholder we must have a copy of the lien form as provided by the registration agency (per Oklahoma Department of Public Safety Administrative Rules, Wrecker Services Division) as provided by an Oklahoma tag agency if an Oklahoma vehicle or other state or tribal agency. We must have a "lien entry" form from the titling agency.

If an OCPD requested tow we must have the Hold Harmless form approved by the Oklahoma City Attorney's Office. A blank copy is available on our website, puckettswrecker.com. We may be able to fax or email an approved Hold Harmless Form if requested and time permits. This reply will be within the 24 business hour time limit. If you do not wish to use the OKC approved form as approved by OKC Attorney's Office, please submit a copy of your Hold Harmless Form so we may forward it to the OKC Attorney's Office for approval. It may take a few days. If towed by another agency, please submit a copy for approval by Puckett's Inc. management and attorneys. It might take a few days. We use the OKC approved Hold Harmless Form as approved by OKC Attorney's Office for all other releases to keep it simple. Thanks for understanding.

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- Puckett's, Inc. Wrecker Service – OKC, OK. 405-632-4401 – Fax 405-631-3460 – 314 SW 29th St, Oklahoma City, OK 73109