

# About Us

TS Van Lines, Inc. is a Woman owned, independent Worldwide Moving Company comprised of well over 100 years of moving expertise. The crew members represent TS Van Lines, Inc. because they choose to be part of the company...not just because they need a job! TS Van Lines is recognized as one of the most progressive enterprises in the transportation business. We offer our clients cost effective transportation, client services beyond compare, and a reputation in the moving industry that is difficult to compete with.

TS Van Lines, Inc. was developed as a unique top performing Van Lines with the main objective to treat each and every client with the same level of service regardless of the size of their relocation, with the focus being on making their relocation a positive experience. Our top priority is quality service, not quantity, with our client's expectations achieved with a team of well seasoned movers! Our well trained, professional drivers provide self pack and self haul handling to assure our valued accounts of a specialized moving service. We clearly are leaders in excelling at creating a custom relocation for the betterment of each client, both domestically and internationally.

TS Van Lines, Inc. provides many services for the relocation of household goods, automobiles, boats, motorcycles, and other commodities such as electronics, trade shows and new product shipping. All of the equipment is of late year models and routinely are maintained to provide maximum performance for our clients. Our state of the art storage facility is climate controlled to ensure your valuables are safe and secure!

Our constant commitment to growth and technological implementation continues to increase the strong reputation and performance skills that we currently have today! Our goal is to be the best and most efficient mover in the corporate market, while continuing to bring unique personalized service to each of our valued clients.

Won't you give TS Van Lines, Inc.. the opportunity to provide relocation services for you with

***"TS" - Total Satisfaction!***

*~ Debbie Love, President*



*Pine Brook NJ*



*Climate Controlled*



*State of the Art Facility*

## *Moving Can Be A Stressful Time*



*Moving can be a stressful time but it doesn't have to be! That is why T.S. VAN LINES, INC., is here to help you through this time and aid you in making some decisions regarding your relocation. Our goal is to reduce and/or remove your stress and handle things on your behalf.*

*Sometimes things are stored in your home for countless years, and prior to moving them the process of sorting through articles is not only time consuming, but can be overwhelming.*

*Then there are the concerns of how to pack things to prevent breakage. Decisions have to be made as to whether or not the Mover should be hired to do the packing, or if you, the Consumer, should pack your own belongings.*

*There may be delays between home stays. By that we mean that there may be a house closing difference, or a delay in building your new home, which may require some sort of temporary storage to be necessary. Now there is a whole new scenario as you try to sort out the articles that you want to go to storage, from the items remaining with you for temporary living that you simply can not do without!!*

*If your move is a long distance move across the country, or may be internationally where your household goods and personal effects may not be arriving within the next day or so may be difficult. Be organized and follow our guidelines and tips to determine what articles need to remain with you, and what articles you do not want to end up on the moving truck!*

*When you move with T.S. Van Lines, Inc., we guarantee a superior personalized service for each and every client that we relocate! Won't you give TS Van Lines, Inc. the opportunity to relocate you and your family, Stress-Free?*

For more information call:

1-800-990-1110

[www.tsvanlines.com](http://www.tsvanlines.com)

# Countdown To A Perfect Move!

*To help you organize your move, T.S. Van Lines, Inc. offers this countdown to facilitate A Perfect Move!*

## Move Better

A good moving plan involves setting three important dates... for packing, loading, and delivery to your new home. These three dates form a framework for your plan. If possible, allow a time-span of 30 days. This will let you schedule your activities wisely. Choose your moving day carefully. Avoid peak periods if possible: the first few days of the month, and the last few days of the month. These are the times when everyone wants to move. A good checklist is essential. Start planning early, and you'll be surprised how smoothly things go.

## Pre-Planning

- Have an inventory session. Decide what to move, what not to move.
- Make arrangements for trip (hotel/airline reservations, routing, etc.). Contact your relocation coordinator.
- Schedule a moving sale for items you won't move. Donate other items to charitable organizations (get receipt for tax records).
- Arrange for packing. We recommend you have T.S. Van Lines do it for you. If you pack yourself, the special cartons you will need are available from T.S. Van Lines.
- Gather personal records: medical, dental, school, birth, baptismal, marriage, etc. Arrange to send transcripts of school records in advance to new schools.
- Close local department store and other charge accounts.
- Arrange with employer to forward tax withholding forms.
- If living in an apartment, make elevator reservation for moving day.
- Complete an inventory that can be used for insurance purposes, in the event of damage.

## Services to Cancel

- Newspaper delivery
- Water softener service
- Electricity (the day after you move; check for refund)
- Water service
- Gas service (check for refund)
- Telephone service (the day after your goods are loaded)
- Fuel or oil delivery
- Garbage collection
- Diaper service
- Lawn/pool service
- Internet service
- Other
- Make advance arrangements for these services in your new location.



## Change of Address Notification

- Post office
- Social Security office (U.S. only)
- Insurance companies
- Credit cards
- Magazines
- Friends and relatives
- Mail order accounts
- Health Canada (Canada only)
- Human Resources Canada (Canada only)
- Provincial Social Services Ministry (Canada only)
- Other

## Just Before You Move

- Fill and transfer prescriptions for family and pets. Pack them to travel with you.
- Arrange for shipment of plants and pets. Get immunization records for pets.
- Safely dispose of or give away all flammables (paints, paint removers, propane tanks, etc.) as they cannot be moved due to federal DOT and Transport Canada regulations.
- To prevent possible problems, such as mildew, thoroughly air-dry your refrigerator and freezer. Arrange for disposal of frozen foods (sell, give away, or eat). Clean oven.
- Transfer checking and savings accounts.
- Drain fuel and oil from lawnmowers and other power equipment.
- Drain garden hoses.
- Pack items to be carried in car. Label "Do Not Move."
- Gather valuables from safe deposit box, drawers, jewelry cases, personal records, etc. Valuable items like these should travel with you... not in a moving van.
- Send clothing, draperies, curtains, rugs out for cleaning and leave in wrapping. Take down curtain rods, shelves, TV antenna.
- Have car serviced for trip and have proof of insurance in car.
- Recover/Return loaned items
- If weather dictates, please clear snow & ice from walkways and street access at the moving out and moving to location.
- Other

## Moving Day

- Remember to pack a box of the basics you'll need on move-in day (tools, paper products, all-purpose household cleaners, etc.). Be sure to have it loaded last so that you have access to your "supply" box first at the new home.
- Pack suitcases, passports, plane tickets, keys, closing documents for your trip.
- Remove all bed linens.
- Be available to check items on inventory sheet.
- Conduct a last minute walk-through with your van operator. Make sure windows are closed, closets are empty, lights out and doors locked.
- City dwellers should arrange for large parking in front of your door. If in an apartment, confirm elevator reservation.
- Delivery Day**
  - Be available to check off items on the inventory as they are removed from the van.

# Packing Tips



*Your valuables are precious! To ensure their safety we have included some simple guidelines to help you*

## Packing for a Better Move

Careful packing is one of the most important tasks in the moving process. How your household memories are packed can make the difference between a successful move or disappointment on moving day. Whether you decide to self pack or have our professionals do it for you, our goal is to make sure your valuables are carefully protected for the move.

## Pre-Planning Quick List

- Select the right carton
- Do Not overfill a carton
- Use blank newsprint paper (not newspaper)
- Securely double tape both the bottom and top of cartons
- Label on the carton with black marker the contents and room it was packed from
- Other

## Custom Cartons

Custom cartons provide homes for your household memories. All of our cartons are designed and constructed for moving such items. While other cartons might seem adequate, such as discarded grocery store cartons, they will not offer the same level of protection in transit.

- Dishpacks** (18" x 18" x 30") These have double reinforced walls that provide extra protection for crystal, glassware, dishes and other fragile items.
- Large** (23" x 23" x 20") These are for light yet bulky items, such as pillows, comforters, lamp shades.
- Medium** (18" x 18" x 16") These are for non-fragile items such as pots and pans, games and folded clothing.
- Book** (16" x 13" x 13") These are designed for heavier items, such as books and canned goods.
- Wardrobe** (24" x 21" x 49") These are designed for clothing taken directly from your closets. A horizontal metal bar allows clothing to remain on hangers throughout the move.
- Mirror or Picture** (40" x 60" x 3") These cartons are telescopic and can adjust to provide near custom fits for pictures, paintings, mirrors and other large, flat items.
- Mattress** - These cartons are available in various sizes to accommodate different sized mattresses.

## Packing Materials

Next to selecting the right sized carton, the use of packing materials is equally important. We suggest blank newsprint! Old newspapers have print that often rub off and stain glassware, clothing and other items. Blank newsprint can be used to gently contour around fragile items and it can be bunched up to provide at least 4" of cushioning to the bottom of the carton, to absorb shock. In cases where you are handling very fine fragile items, we recommend the use of tissue paper near the article, followed with a final wrap of the blank newsprint.

- Blank newsprint
- Durable 3" Tape

## Special Care Items

In packing yourself, it is mainly common sense. Articles that are of a higher value and a more delicate nature, require special care. If you plan to take on the task yourself, we suggest using other household articles that you will need to pack anyways, as a "packing assistant!" By this, we suggest using soft towels, or blankets as cushions in the bottom of a carton to absorb the shock, keeping it off of the valued piece. As mentioned before, we also suggest the use of tissue paper on fragile collectibles and breakables to further support and cushion the piece. After the tissue paper, be careful to wrap the outside with blank newsprint. Be generous with the paper to create a firmly packed Carton, as loose items in cartons may move during transit and can cause damage.

## Experience Tips

- Always double tape the bottom of cartons to prevent the carton from opening and the articles falling out of the bottom.
- Do not overfill cartons causing them to bulge as when cartons are stacked in a truck the pressure against an overfull carton could cause damage to the pieces, as well as the carton to burst.

## Labeling Cartons

- Use a heavy marking pen.
- Mark the tops and sides of all cartons the room each carton should be placed in when it arrives at destination. (Kitchen, Master Bedroom, Living Room etc...)
- List the general content of each carton
- Mark fragile items FRAGILE.
- When appropriate, mark the carton THIS END UP.
- For items that you will need immediately after you arrive at your new home, mark the carton "LOAD LAST, UNLOAD FIRST". We suggest this carton contain anything that is vital to the start of your day in your new home. For example, a coffee pot, bathroom tissue, hardware for assembly of pre-disassembled items, paper cups, cleaning products etc...

# Packing Tips



*Why not let our team of professionals pack it!*

## Professional Packing

Professionally trained packers work with ease and efficiency. They go from room to room and select the proper carton and cushioning materials for each item. Crystal, glassware and dishes, for example, easily fit into custom dish pack cartons. Each item is individually wrapped with clean newsprint before being placed within the protective walls of our corrugated cartons. A team of our professional packers can complete the job in far less time than you might think - because they pack household memories daily.

You might decide that it would be best to allow TS Van Lines to pack the more delicate, fragile or hard-to-pack items...such as paintings, antiques, clocks, collectibles, lamps and glassware.

Our drivers have been trained to advise a customer when their cartons are not packed properly for your protection. Improperly packed cartons must be repacked by the mover, which adds cost to the move, or by you. Following these guidelines will help you avoid delays and additional costs.

## Handling & Packing Specific Items

❑ **Plates, Saucers and Flat China** - Wrap individually and then bundle three or four together. Stand on end in carton, never lay flat! Use larger items as the bottom layer and place crumpled newsprint cushioning between each layer.

❑ **Bowls** - Bowls and other odd shaped items should be individually wrapped. Everyday cereal or salad bowls may be nested together after they have been wrapped. Heavier bowls, such as mixing bowls, may be placed near the bottom or middle of the carton; lighter, more delicate bowls should make up the upper layers. Place them upside down, bottoms facing up!

❑ **Cups and Glasses** - Cups and glasses should be placed near the top, rim down, individually wrapped.

❑ **Glassware and Crystal** - Always individually wrap and place in top layer. Never nest one piece inside the other. For particularly fragile pieces, pack and cushion in smaller separate cartons. Place the smaller carton inside the larger one with generous newsprint cushioning.

❑ **Books** - Pack flat or upright with open edges and bound ends alternating. For books with fragile covers, wrap first in newsprint.

❑ **Clothing** - Place hanging clothing in wardrobe cartons. Other clothing may stay in dressers, if the dresser is sturdy, but don't overload the drawers. Folded clothing may be placed in medium cartons.

❑ **Food** - Boxed dry food should be packed in medium cartons with openings taped shut to prevent spillage. Jars or canned goods should be packed in book cartons, making sure jars are wrapped and cushioned with newsprint. Never pack or move perishable or frozen foods.

❑ **Hats** - If in a hat box, pack in larger carton. If not, loosely stuff with crushed paper and pack in smallest carton available - either alone or with other hats.

❑ **Lamps** - Lamp bases should be wrapped, cushioned and packed in dish pack cartons. Lamp shades should be individually packed in appropriately sized cartons. Do not overstuff cartons with too much newsprint. Shades can dent easily. Cushion loosely.

❑ **Flowers** - Dried flowers should be packed alone in the appropriately sized carton and loosely cushioned with crumpled newsprint. Live plants, as a general rule, cannot be transported on the moving van. For more information regarding this, we suggest speaking with your representative.

❑ **Computers, DVD Players & Other Electronics** - These items should be carefully wrapped and cushioned, then placed in medium or large cartons. Larger electronic pieces, such as television sets, computer monitors and entertainment systems, will be padded by your driver and moved as furniture. If possible, computer equipment (monitors, towers and keyboards) should be repacked in their original cartons to provide maximum protection. Plasma & LCD TV's may need special handling services that are available.

❑ **Mirrors, Marble Tops, Glass Tops, Pictures** - These items should be packed in mirror/picture cartons unless they are small enough to be individually wrapped and placed with other fragile items in larger cartons. When placing in other cartons, place on edge-not flat! Large marble or glass table tops often require a special crate and professional handling. The weight makes these items impractical to be packed in a corrugated carton.

## Moving Valuables

Items of value should be carried with you when you move, or forwarded by your banker or brokers. Examples are: stock certificates, bonds, securities, negotiables, insurance policies, valuable papers, tax forms, currency or money of any kind, copies of CD's or computer disks, stamp and coin collections, jewelry and furs.

# Articles For A Safer Move

To help facilitate a safe move,  
TS Van Lines offers these guidelines



## Move Safer.

A good idea is to take an inventory of items that may be unsafe to transport.

## Articles That Can NOT Be Shipped

Safely dispose of or give away all flammables and corrosives as they cannot be moved due to federal DOT and Transport Canada regulations.

- Aerosol Cans, or any cans that say "contents under pressure."
- Flammables such as Gasoline, Paints, Paint Thinners, Paint Removers, Propane Tanks, Butane, Kerosene, Lamp Oil etc... Kerosene powered equipment must be completely drained of Kerosene fluid, such as camping equipment.
- Corrosives, or anything containing Acid such as car batteries.
- Fruit & Vegetables
- Liquid Chlorine, Bleach etc...
- Other

## Articles That Can Be Shipped

Provided that these articles have the necessary "Special Servicing", these can be shipped on the truck

- Propane Tanks** - These must be professionally purged and have a certificate attesting to this.
- Diving Tanks** - These must be professionally emptied and have a certificate from a Dive Center/Surf Shop.
- Fire extinguishers** - These must be emptied. Upon arrival at destination you can have them recharged at a shop.
- Mechanical equipment** that uses oxygen/gas mixtures must be professionally emptied. An example of this would be welding equipment.
- Guns** - Must be unloaded and we must have a copy of the certificate of ownership
- Plants** - Although we will not guarantee the life of the plant, we will transport them at your own risk. If moving from the West Coast, it will be necessary for you to have the traveling plants "certified" to not be bearing any disease spreading insects. You can have this done at your local plant shop. Be sure to provide us with a copy of the certificate.
- Perishable foods** - Unless your delivery will be made within one day's time, we suggest that you dispose or donate your perishables.
- Wine/Alcohol** - Extensive wine collection require special handling and or crating. This can be discussed with your representative.
- Refrigerator/Freezers** - These must be defrosted 24-48 hours prior to moving and left open to dry.

## Articles We Prefer You Carry With You

- Money, Credit Cards, Stock Certificates, Bonds, Items of Negotiable Value
- Jewelry, Furs, Stamp & Coin Collections
- Lap Tops, Personal Hand Held Devices, Copies of CD's or Computer Disks
- Important documents, Passports, Tax Returns, Insurance Policy
- Any other article that you may need in the event of an unforeseen delay

# Testimonials



*This is what our customers have to say about our “5 Star Service”!*

*“Your men were AWESOME! Extremely friendly and met our needs. They were above & beyond our expectations.”*

*~ John Bell, Mahopac, NY*

*“Love the work they did! Great Crew!*

*~Manuel Torres, Hackettstown, NJ*

*“TS Van Lines are really amazing. They finished all the packing pretty fast and the staff are really friendly and helpful. I am very happy with their service.*

*~ Rajesh Penumatcha, Brownstown Twp., MI*

*“We are very satisfied with the services provided by TS Van Lines, starting with the planning; the scheduling, addressing specific requests, and then executing the move. I would like to mention two individuals who were standing out among the team, D. Love who managed the process in the background and the driver who was on site both of whom I would rate a 10.”*

*~ Victor Hartmann, Zurich, Switzerland*

*“Great crew in Vancouver and in Boston too. Made the move relatively stress free. A big thanks to Debbie in the office.”*

*~ Arpita Maiti, Vancouver, British Columbia*

*“Wonderful job - made a very stressful situation of moving more pleasant than normal. Yea!!! Thanks.”*

*~ Fran & Dennis Mahony, Clermont, FL*

*“Professional, Courteous, Friendly, Incredibly helpful.”*

*~ Michael Campbell, Belle Mead, NJ*

*“I have moved 23 times in my life so I speak with experience. This was by far the best experience that I have had in moving. I would rate this a 10+ because I cannot imagine it being any better. There is not one thing that I would do differently. From the scheduling (and meeting the planned timing), to the careful packing, to the transport (again right on time), to the delivery and careful unpacking it was all perfect. Beyond that every member of the crew was well dressed, courteous and seemed to really care. They went out of their way to make things easier for us...even doing things that they were not required to do (like putting a new pigtail on the washer and helping an inept cable guy rewire the junction box in the wall). **In a word...incredible.**”*

*~ Matthew W. Emmens, Cambridge, MA*

*Former CEO & President of Vertex Pharmaceuticals*

*“I don’t know how I can thank you enough for all your help...your attention to detail, your high standards, and your customer focus are the best I’ve ever seen in your business... BY A LARGE MARGIN!!! Thanks so much.*

*~ Kurt Graves, Basel, Switzerland*

*“Cheerful, courteous, energetic, organized crew. Helpful with layout evaluation and gave useful information.*

*~ Raphael Ornaf, Palo Alto, CA*

*“The crew was wonderful and great to work with. Very cheerful and very happy to deliver their service. Very knowledgeable.”*

*~ Patrick Ezech, East Lyme, CT*

*“Everyone on the crew was extremely friendly and helpful! It made our move much easier. Thank you!”*

*~ Laurent Bagnol, Hillsborough, NJ*

*“My first corporate move. Didn’t know what to expect at the beginning. Am really impressed at the end of two days. Movers were really professional and courteous. Feel much better and very pleased.”*

*~ Frank Fan, N. Wales, PA*

*“Great! Awesome! Done ahead of schedule - Amazing!*

*~ Karl & Hannah Voskuil, San Francisco, CA*

*“Great service - movers went above and beyond my expectations. They were extremely efficient & courteous.”*

*~ Anand Kapur, New York, NY*

*“If there was something better than outstanding, it would be it!”*

*~ Thierry Auperin, Brooklyn, NY*

*“Everything went very smoothly. I would recommend TS Van Lines to everyone!”*

*~ Melissa Maghes, Gilbert, AZ*

*“Everything was perfect!”*

*~ Dr. Jose Lora, London, England*

*In The Know*



## *Our Relocation Services*

- ★ U.S. & International Relocations
- ★ Corporate Relocations
- ★ Household Goods Relocations
- ★ Government Services
- ★ Automobile Transportation
- ★ Motorcycles
- ★ Boats
- ★ Trade Shows
- ★ Electronics
- ★ Special Products
- ★ Storage

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Protect Your Treasures!  
Ask us about Moving Coverage  
Valuation Protection.

### *Licensed & Insured Moving Professionals*

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