



## Official Communication Procedures

Mistakes will be made on every aspect of the game from athletes to coaches to referees. Let's provide a good example for our youth. Together we will make this the best learning experience for all. It is in our nature as coaches to want every call for our athletes. But, from a referee's perspective every call they make someone will be upset. Treat them with respect and be the bigger person; it will make dealing with an issue much smoother.

- Coaches and Parents will not confront referees after a game has been completed.
- Coaches, it is your job to control your parents.
- Coaches, only the head coach is allowed to speak with a referee during the game.
- Parents, please set a good example for your children. Being negative towards referees before, during, or after a contest is unnecessary.

To file an official complaint about the officiating these steps must be followed:

1. Wait the mandatory 24-hour "cool down" period.
2. Go to [socobball.com](http://socobball.com) and fill out and "Official Complaint Form". All information must be filled in. The only complaints that we will consider will be from the Designated Team Rep or Head Coach. NO PARENT COMPLAINTS WILL BE REVIEWED.
3. If the call was a 50-50 call (charge/block, 3 vs.2, etc.) we will not review the call. Judgement calls are a part of the sport.
4. Think to yourself, did I escalate the situation in any way?
5. Send form to [soco hoops.dave@gmail.com](mailto:soco hoops.dave@gmail.com) and Dave Thomas will begin reviewing complaints starting after the 24-hour wait period.

Then,

6. After complaints are reviewed and we have communicated with our head of officials, SOCO will make contact with the appropriate parties on whether or not action will be taken.
7. All decisions made by SOCO are final.

**Developing Teams, Creating Opportunities, Valuing Sportsmanship.**