

 \$65 per month 60 MINUTE MASSAGE WELLNESS PLAN	 \$95 per month 90 MINUTE MASSAGE WELLNESS PLAN
<p>You get:</p> <ul style="list-style-type: none"> ✓ One 60 Minute massage per month. ✓ Roll-over unused sessions to the next month. ✓ All additional massages during the same billing cycle are at member rates: <ul style="list-style-type: none"> 30 min for \$35 (reg. \$40) 60 min for \$65 (reg. \$80) 90 min for \$95 (reg. \$110) ✓ Member-only discounts on retail and gift purchases. ✓ Seasonal special rates on Gift Certificates. ✓ Discounts on premium upgrades. ✓ Share your benefits with a family member. 	<p>You get:</p> <ul style="list-style-type: none"> ✓ One 90 Minute massage per month. ✓ Roll-over unused sessions to the next month. ✓ All additional massages during the same billing cycle are at member rates: <ul style="list-style-type: none"> 30 min for \$35 (reg. \$40) 60 min for \$65 (reg. \$80) 90 min for \$95 (reg. \$110) ✓ Member-only discounts on retail and gift purchases. ✓ Seasonal special rates on Gift Certificates. ✓ Discounts on premium upgrades. ✓ Share your benefits with a family member.

How It Works

- ✓ Your monthly membership price will be automatically drafted from you debit or credit card each month, entitling you to a single "Any 60/90 Minute Session" of your choice each month, on or after your scheduled payment date. Scheduled payment date _____
- ✓ You may upgrade to a longer session at additional charge.
- ✓ You may also share these accrued sessions with three additional members of your household.
- ✓ If you do not use your session for that month, it will simply roll-over into next month (up to 3 months).
- ✓ As long as your membership monthly payment is made you will be considered an active plan member in good standing.

Wellness Plan Member Name: _____

Address: _____

Email: _____

Phone: _____

WELLNESS PLAN TERMS & CONDITIONS:

_____(Initial) This plan, and services purchased under this plan are non-transferable to any other person or entity.

_____(Initial) For purposes of identification and billing, you agree to provide us with current, accurate, complete and updated information including your name, address, telephone number and applicable payment data. You agree to notify us promptly of any changes.

_____(Initial) We reserve the right to revoke membership at any time for misconduct on our premises. You will be responsible for payment in full upon revocation of membership.

_____(Initial) Massage hours cannot be combined to make a 2(+) hour massage.

_____(Initial) Massage may be shared with up to three other family members who reside in the same household.

Household family member name Email Phone #

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_____(Initial) We reserve the right to change pricing at any time upon reasonable notice. Should prices increase, you have the right to cancel membership without penalty during initial period following cancellation guidelines as described below.

CANCELLING YOUR APPOINTMENT:

_____(Initial) You may cancel your appointment without charge if you cancel within 24 hours of your appointment. Cancellations without 24-hour notice will result in a \$35.00 charge for your session, as that time has been set aside specifically for you. **No shows will result in a full charge for that session.**

CANCELLATION OF WELLNESS PLAN:

_____(Initial) You may cancel this agreement at any time. All cancellations require written notice or email at least 30 days in advance to avoid additional charges to your account. Cancellation will be effective within 10 business days after the 30-day notice period.

_____(Initial) Contracted plan services will be forfeited at time of cancellation effective date.

_____(Initial) Pre-paid plan services have no cash value, are non-transferable, and services expire 3 months from date of purchase according to agreed terms. We reserve the right to terminate or deny re-enrollment for an indeterminate amount of time if you have an unsatisfactory payment history.

_____(Initial) If through no fault of ours, your payment account does not contain sufficient funds to complete the transaction, or your payment account or credit card does not otherwise permit the transaction to be executed, you will be charged a \$35 insufficient funds fee. We will contact you to update your account with a working payment method.

FREEZING A WELLNESS PLAN:

There may be times when you would like to freeze your plan due to extenuating circumstances, such as extended illness, military leave or temporary relocation.

- ✓ When a plan is frozen, a member may not use his/her plan benefits or accrued plan services for the duration of the freeze period.
- ✓ A minimum of one plan payment must have been made before a plan is eligible to be frozen.
- ✓ You may freeze your plan for a minimum of 30 days and a maximum of six months.
- ✓ Plans may be unfrozen at any time at least 30 days after the start of the freeze or will automatically recommence on the pre-determined freeze end date. At the end of the plan freeze term, your dues will continue with your next scheduled electronic funds transfer (EFT) date. Remember that you must be a plan member for a minimum of 31 days before you may freeze your plan.
- ✓ A plan must be unfrozen a minimum of 30 days before it can be frozen again.

Terms, conditions, rules and regulations of the original Wellness Plan Agreement continue to apply through the extended plan term. To initiate a freeze, contact clinic management.

I ACKNOWLEDGE RECEIVING AND READING A COMPLETED COPY OF THIS APPLICATION AND AGREEMENT BEFORE SIGNING. I UNDERSTAND AND AGREE TO THE TERMS AND CONDITIONS OUTLINED IN THIS AGREEMENT.

Plan Member Signature

Date

Membership #

Member Printed Name

Proactive M&B Staff Person