

TERMS & CONDITIONS

Bookings & Payment

All bookings and payments are made via our website. Once a class has been booked and paid for you will receive a confirmation email.

Dates and Fees

If a class is cancelled, students will be offered an alternative date or a full refund for that class.

Cancellation Policy

With 14 days or more notice of cancellation your booking can be transferred to another course or a full refund less £20 administration charge. No refund will be given when less than 7 day notice of cancellation but you are welcome to send someone else in your place.

Gift Vouchers

Gift Vouchers purchased from Anita's Kitchen can only be used as full or part payment towards any cookery course or class at Anita's Kitchen. No refund will be given if the voucher amount exceeds the value of the course or classes attended.

Property & Person

Anita's Kitchen shall be under no liability whatsoever, for any loss, injury or damage to students or their property.

Health and Safety

You will be briefed on health and safety and we expect all students to listen to all instructions given by the teacher of the class to prevent accidents from occurring. We recommend that appropriate clothing is worn to classes and that hands are washed prior to class. Anita's Kitchen can accept no responsibility for injuries or illness that may result.

Allergies

Course attendees are responsible for informing Anita's Kitchen of any allergies they may have when they book any course or class with Anita's Kitchen. Unfortunately we are unable to cater for severe allergies as we use nuts and other allergens in our kitchen.

Insurance

Anita's Kitchen has public liability insurance.

PRIVACY POLICY

This privacy policy sets out how Anita's Kitchen uses and protects any information that you give when you use this website.

By accessing Anita's Kitchen website and/or entering into transaction with Anita's Kitchen you agree to be bound by this policy and consent to our use of your personal information as detailed below. Anita's Kitchen will only use Your personal information to provide services to you. This information will not be passed to any other third parties unless explicitly instructed by you.

Anita's Kitchen may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from May 2017.

Your personal Information

Your personal information includes your name, address, telephone number, email address or any other information which may identify you.

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

Internal record keeping.

We may use the information to improve our products and services.

We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.

From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail.

Security

We are committed to ensuring that your information is secure.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at info@anitaskitchen.co.uk.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting.

You may request details of personal information which we hold about you under the Data Protection Act 1998. £10 fee will be payable.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible at the above address. We will promptly correct any information found to be incorrect.

Photographs

We often take photos at our events for publicity and marketing purposes. If you do not want to be photographed, or would like your image to be removed from our website, social media sites, please let us know.