



the professionals forum



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Senior Principal

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Ms. Thomas-Hall, is the Senior Principal for The Professional Forum. Ms. Thomas-Hall has over 25-years in leading organizational development initiatives including diversity and inclusion. As an executive leader she has led strategic programs and initiatives with a focus on change management.

Jacqueline has presented at both local and national conferences including the University of St. Thomas' continuing education program, "The Multicultural Diversity Forum, National Multicultural Training Institute Conference, (NMCI) SHRM Global Chapter (Galway, Ireland), Lansing Chapter of SHRM and other local agencies.

Jacqueline graduated from the University of Kansas with a BA (1984) in psychology and completed her MBA (2009) from the University of Phoenix.

During her tenure at Sparrow Health System she was instrumental in their approach to Equity and established key indicators and metrics for the organization. She started key programs such as mentoring, system-wide CEO- led diversity council and established Sparrow's diversity outreach initiatives.

At Medtronic Inc., a medical device company, she led the emergence of Employee Resource Groups and helped them to be fully leveraged on both the national and global levels of the organization. Additionally, she has worked for General Mills, and Kraft Foods.

Ms. Thomas-Hall's success is predicated on authentic leadership...her ability to develop relationships, provide leadership and guidance while helping operational leaders understand the "how to" while continuing to help executives connect the head, heart, and hand of diversity and inclusion and change management.