

Course Location Friday October 20, 2017

Providence St. Vincent Medical Center
Souther Auditorium
9205 SW Barnes Road, Portland, OR 97225

Souther Auditorium is located on the 1st floor at the East end of the hospital; just inside the East entrance on your right. A circular brick driveway with a center fountain is in front of the East entrance of the hospital.

Directions and Parking:

BY CAR

Providence St Vincent's is located off of Hwy 26 and Barnes road in Portland, Oregon

Complimentary parking available in the East and West parking structures near the front of the hospital

Nearby Hotels

- **Shilo Inn Hotel & Suites Portland Beaverton** • 9900 Canyon Road • Portland • OR 97225 • 503 297-2551 (1.2 miles to hospital)
- **Pepper Tree Inn** • 10720 SW Allen Boulevard • Beaverton • OR 97005 • 503 641-7477 (2.5 miles to hospital)
- **Comfort Inn and Suites Beaverton Portland West** • 13455 SW Tualatin Valley Hwy • Beaverton • OR 97005 • 503 643 - 9100 (2.7 miles to hospital)
- **Double Tree By Hilton Portland Beaverton • 15402 NW Cornell Road • Beaverton • OR 97006** • 503 614 - 8100 (3.5 miles to hospital)
- **Fairfield Inn & Suites Portland West Beaverton** • 15583 NW Gateway Court • Beaverton • OR 97006 • 503 972 - 0048 (3.5 miles to hospital)

Course Speakers

Cyndy Harrison Certified in Health Care Compliance, Senior Compliance Specialist.

Cyndy Harrison has been a Compliance and Privacy professional for over 25 years working in both the health plan and healthcare delivery settings, serving in various roles. Her current professional responsibilities focus on Compliance and Privacy education and investigations. She has been certified in Health Care Compliance since 2011 and in Health Care Privacy Compliance since 2014. Cyndy has a Masters of Public Administration: Health Administration from Portland State University and a Bachelor of Arts in Psychology from the University of Oregon. She has worked for Providence since 1999.

Course Speakers continued:

Lisa Jenson, MHLB FACMPE CPC

Lisa is the Director of Payment Integrity (SIU) at Providence Health Plans in Beaverton, OR. Lisa has a Master's Degree in Healthcare Business Leadership. She is a Certified Professional Coder (CPC) since 1996 and a Fellow in the American College of Medical Practice Executives (FACMPE) since 2008. She has had the good fortune to spend much of her over 25 year healthcare career educating colleagues on coding, revenue cycle improvement and compliance. She has a broad range of healthcare experiences in small physician's clinics, multi-practice medical/surgical practices, a large teaching hospital, compliance consulting, and a medium-size health plan. Lisa is a national speaker at conferences and seminars regarding healthcare reimbursement, and coding skills.

Leanne Park, RN BSN JD CPHRM • Manager, Risk Management

As a nurse attorney, Leanne has extensive experience as a clinician and consultant. A lifelong patient advocate, Leanne enjoys sharing her expertise to promote quality improvement, patient safety, and clinical risk management. Leanne is a Registered Nurse; licensed in Washington and Oregon. She earned her Associates Degree in Nursing at Rogue Community College and her Bachelors in Nursing from Linfield College. After several years practicing cardiac and intensive care nursing, she obtained her law degree at Gonzaga School of Law. Since becoming an attorney, Leanne has worked in Risk Management and Patient Safety roles for the University of Washington, Virginia Mason, and Providence Health & Services. She recently returned to Oregon and is currently the Manager of Risk Management for Asante Health System in Medford, OR.

Ken DeVane, BS Mechanical Engineering, MBA, & MS Management Science, ASQ Certified Six Sigma Black Belt, Silver Level Lean certification. Performance Improvement Consultant, Office of the Dean in the School of Medicine, OHSU
Ken will provide an overview of the use of control charts and how an understanding of the theory of variation enables more productive and effective improvement and problem-solving work.

Questions contact:

Kristi Ridgeway
kristi.ridgeway@providence.org
503-574-9133
Or
Paula Derr
paula.derr@providence.org
503-310-2325

Agenda – Friday October 20, 2017 OrAHQ Fall Conference

Continental breakfast and lunch provided

7:30 – 8:00	Registration
8:00 – 8:15	Welcome
8:15 – 9:45	Cyndy Harrison • Privacy Investigations in the Brave New HITECH World
9:45 – 10:00	Break
10:00 – 12:00	Lisa Jenson • Combatting Fraud in Healthcare
12:00 – 1:00	Lunch and Annual Meeting
1:00 – 2:45	Leanne Park • Optimizing the Electronic Medical Record as a tool for Quality Improvement and Risk Management
2:45 – 3:00	Break
3:00 – 4:45	Ken DeVane • Understanding Variation to Make Better Decisions with Data
4:45 – 5:00	Evaluation and Wrap-up

Who will benefit from attending?

- Quality/Performance Improvement professionals
- Strategic Planning
- Outcomes Management
- Organizational Development/Education
- Risk/Quality Management
- Nursing Leadership/Education

CEUs

This conference has been approved for **7.0** CPHQ Continuing Education hours from the National Association for Healthcare Quality (NAHQ).

Disclaimer

OrAHQ Reserves the right to substitute faculty or rearrange the program due to unforeseen circumstances

Click to: [Register & Pay Online](#)

No refunds after September 22, 2017

Onsite registration is discouraged; we cannot guarantee handouts.

Or register by mail

Name _____

Address _____

State _____ Zip _____

This address is: Home Work

Preferred Phone # _____

Preferred Email _____

Place of Employment (for badge) _____

Job Title (for badge) _____

Primary Work Area (check one)

- Quality
- Performance Improvement
- Utilization Management
- Risk Management
- Infection Control
- Data Analysis/Decision Support
- Health Information Management
- Patient Care
- Other _____

Special needs:

Wheelchair Service Animal Other _____

Dietary Restrictions: _____

Register EIN: 93- 0998491	OrAHQ Member	Non- Member	Undergrad Student OrAHQ Member	Undergrad Student Non- Member
Early Bird - On or Before September 30, 2017	\$150	\$225	\$110	\$165
October 1 – October 20, 2017 or on site	\$200	\$275	\$150	\$205

OrAHQ Membership is \$50.00 annually 1/1-12/31 [Become](#)

[a member now](#)

Mail payment to Paula Derr: 3700 NW Falcon Ridge, Bend, Oregon 97703.

Make checks payable to OrAHQ

Envelope must be postmarked on or before September 30, 2017 to receive the EARLY BIRD RATE

Paula Derr
3700 NW Falcon Ridge
Bend, OR 97703

**Oregon Association for
Healthcare Quality
Proudly Presents:**

**The 2017
Annual
Fall
Conference
Friday October 20, 2017**



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Portland, OR 97225
Souther Auditorium**



Thanks to our sponsor:

