

Meet the Board



**Vickie Kolios-Morris, MSHSA CPHQ
President**

With over 25 years of healthcare experience in both clinical and non-clinical areas, and the last 10 years specific to quality, Vickie's experiences range from the operational to consulting and project management. Vickie is currently the Senior Program Director for the Foundation for Health Care Quality. She is responsible for the Surgical Care and Outcomes Assessment Program (SCOAP). Vickie obtained her Certified Professional in Healthcare Quality (CPHQ) credential in 2007 and has been active in varied quality entities—WSAHQ, NAHQ and OrAHQ—over the last few years; Vickie is particularly excited to serve as the Oregon Association for Healthcare Quality's President for 2017. When not working or volunteering professionally, Vickie enjoys spending time with her family.



**Namrata Dave, BDS MBA MPH CPHQ
President Elect**

Nam Dave is an internationally trained dentist with interest in data manipulation and passion for Lean implementation and performance improvement. She currently serves as the Director of Quality Improvement for Lake Health District in Southern Oregon. Through her role, Nam facilitates teams to bring efficiency and value in clinical and non-clinical processes enhancing the patient experience. She oversees Performance Improvement projects for the hospital, three clinics, Nursing home and Assisted Living. Nam oversees a Medical Peer Review Program for Critical Access Hospitals (CAH) in the state of Oregon and is the author of Oregon Quality Reporting Guide for CAH. She received her Master's in Business Administration and Master's in Public Health from Wright State University in Ohio. She loves to travel, play tennis, hike, and kayak.



**Paula Derr, RN CPHQ
Treasurer**

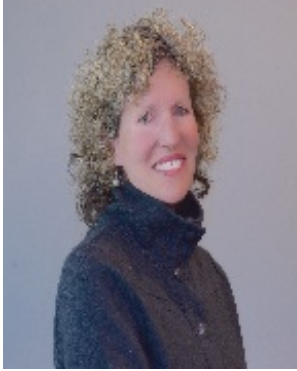
Paula currently works on-call for Providence Health and Services in Quality Management. She has worked for PHS for over 40 years in many capacities. Currently, she serves as Treasurer for OrAHQ, and has been a Board Member for 9 years. She lives in Bend, OR and is the mother of 2 beautiful daughters and 4 grandchildren. She has been married for 48 years and loves the outdoors, hiking, biking, walking, exercising and being with her husband and grandchildren. She enjoys serving on the OrAHQ Board and values the Members of OrAHQ very much. She is inspired by them to promote the profession and provide the best opportunities for Members to grow and develop professionally.



**Penny Stevens, MS RN CPHQ
Membership Chair**

Penny obtained her BSN in Winona MN and her MS in Portland. She worked for 38 years at OHSU as a staff nurse, charge nurse, nurse manager, quality manager, and finally Assistant Integrity Officer. She is happily retired, spending much of her time enjoying the outdoors, travelling, and being with family - especially her infant twin grandsons! She has been an OrAHQ Member for 16 years and has enjoyed partnering with a fantastic Board, of which she has been serving for 13 years!

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**Kristi Ridgeway, RN MN
Education Chair**

Kristi is a Registered Nurse with over 20 years of experience. She received her undergraduate degree from the University of Washington and her Master's Degree from Washington State University. She has experience in the acute care environment, physician clinics, community health, and academia. She currently works for Providence St. Joseph Health, for Risk and Integrity Services. Her role is focused on decreasing risk while improving the quality of care that patients receive.



**Jan Brice, RN BS
Secretary**

Jan earned her RN at Portland Community College and her BS in Healthcare Administration at Concordia University in Portland. She previously worked as a Quality Management Coordinator at Kaiser and most recently as the CQI Program Manager for Emergency Medicine at OHSU. Jan is presently retired.



**Amanda Lovell, MSN RN CNOR CPHQ NE-BC
Communications Chair**

Amanda is passionate about clinical systems and improving outcomes for patients. She has a Bachelor's degree in Nursing from Oregon Health Science University and a Master's degree in Nursing Leadership and Administration of Health Care Systems from Excelsior College. She currently works in Hospital Quality and Patient Safety as the NW Regional Quality Consultant for Perioperative Services at Kaiser Permanente. She loves her role and is honored to work with such dynamic and patient centered teams.



**Cindy Hamilton, MA CPHQ
Washington Liaison**

Cindy received her Master's degree from the University of Kansas and her Bachelor's degree from California State University at Fullerton. She was a Clinical Audiologist for 10 years before making a change to healthcare operations. She has worked in Quality Improvement for the past 17 years, managing disease management programs and performance improvement initiatives predominantly on the health plan side. She presently is a Quality Management consultant. Cindy enjoys her work with the OrAHQ Board and is inspired by the professionalism of the membership. In her spare time, Cindy enjoys spending time with friends and family.