

Learning Objectives

Welcome to the OrAHQ 2018 Annual Fall Conference!

At the end of this conference participants will:

- Know what it takes to create a workplace where people can truly thrive and perform
- Identify how to persuade employees to identify problems, share ideas, and find solutions - even when these behaviors were discouraged in the past
- Demonstrate an understanding of the components of a proven collaborative quality improvement model
- Recognize a best practice to improve care at their site
- Gain confidence in applying Six Sigma tools
- Determine how to implement evidence-based practices to improve processes

Reminder!

The Winter CPHQ Review Course will be held **November 16 & 17, 2018** in Springfield, OR at the RiverBend Annex in the Shasta Room.

Please visit www.orahq.org for more information and to register.

CEU's Approved: OrAHQ has applied for CEU's for the Annual Fall Conference through the National Association for Healthcare Quality (NAHQ).

Oregon Association for Healthcare Quality (OrAHQ)

2018 Annual Fall Conference



Who should attend?

Quality and patient safety professionals, process improvement specialists, Risk Management, Organizational Development, health care consulting, outcomes management, nursing leadership, or anyone interested in healthcare quality.

**Friday
October 19th, 2018**

**Oregon Association
for Healthcare Quality**
proudly presents:



**Providence St. Vincent Medical Center
Souther Classrooms**

**9205 SW Barnes Road
Portland, Oregon 97225**

(503) 216-1234

Registration Form

Oregon Association for Healthcare Quality
2018 Annual Fall Conference

Name _____

Title _____

Organization _____

Address _____

City, State, Zip _____

Phone () _____

Fax () _____

E-mail _____

Registration Fees

☐ **OrAHQ Member**

\$150 by Sept 21, 2018

\$225 after Sept 21, 2018

☐ **Non-Member**

\$200 by Sept 21, 2018

\$275 after Sept 21, 2018

☐ Wheelchair

☐ Service Animal

☐ Dietary Restrictions _____

Register online at OrAHQ.org

By mail, send registration form & check payable to:

OrAHQ (Tax ID # 93-0998491)

Paula Derr, 3700 NW Falcon Ridge
Bend, OR 97703

Cancellations: You may cancel registration through Sept 28, 2018 minus a \$25 fee. Cancellations made between Sept 29 thru Oct 8, 2018 will be refunded at 50% of the registration fee. We regret that we are unable to process refunds after Monday, Oct 9, 2018. We reserve the right to issue refunds by check for registrations paid for by credit card. Cancellation funds are not able to be credited to a future event.

Directions and Parking: Providence St Vincent's is located off Hwy 26 and Barnes Road in Portland, Oregon.

Complimentary parking in parking structure in front and behind hospital.

2018 Annual Fall Conference

October 19, 2018

7:30 – 8:00	Registration & Networking Breakfast
8:00 – 8:15	Opening Welcome
8:15 – 9:30	Renee Smith – Make Work More Human
9:30 – 10:45	Vickie Kolios-Morris – Using Data to Improve Care – A Regional, Collaborative Quality Improvement Approach
10:45 – 11:00	Break
11:00 – 12:30	Malik Keshwani – Six Sigma in Healthcare: A dream or real necessity
12:30 – 1:00	Lunch
1:00 – 2:00	Annual OrAHQ Meeting
2:00 – 3:30	Cindy Spain – Enhanced Transitional Care and Readmission Reduction
3:30 – 3:45	Break
3:45 – 5:00	TBD

Speaker Information

Renée Smith, MSOD is the Lean Transformation Services Director for the Washington State Department of Enterprise Services. Renée will discuss how to decrease fear and increase safety in order to achieve better workplace outcomes.

Vickie Kolios-Morris, MSHSA, CPHQ is the Senior Program Director at SCOAP for the Foundation for Health Care Quality. In this session you will understand how clinician-led, data-driven, collaborative quality improvement programs can improve patient outcomes and reduce variation in care.

Malik Keshwani, MSc, PhD is the Scientific Affairs and Innovation Manager at Abbott Molecular Inc. He will discuss how to utilize Six Sigma in healthcare by providing helpful tools that you could implement Monday morning.

Cindy Spain, BS, MSN, RN, CCM is the VP of Integrated Clinical Services at United Healthcare. She specializes in innovative process improvements and patient-centered care management practices. She will examine how to enhance transitional care and better manage readmission prevention.

Hotels

Shilo Inns Beaverton

9900 Canyon Rd, Portland, OR 97225
503-297-2551

PepperTree Inn

10720 SW Allen Boulevard, Beaverton, OR 97005, 503-641-7477

Comfort Inn and Suites Beaverton

13455 SW Tualatin Valley Hwy, Beaverton, OR 97005, 503-643-9100

Questions: mdsutch@icloud.com

Disclaimer: OrAHQ reserves the right to substitute faculty or rearrange program material due to unforeseen circumstances.