

LEARNING OBJECTIVES

This is a review session for healthcare quality professionals who are preparing for the Certified Professional in Healthcare Quality (CPHQ) exam, or who want to expand their existing quality management skills.

Attendees will be able to identify areas within the CPHQ certification content outline where they are strong in their knowledge and where they are weak, and thus require further study, knowledge, and/or experience prior to taking the CPHQ certification exam.

This course is designed as an adjunct to CPHQ exam preparation. Attendance provides no guarantee of successful completion of the CPHQ exam.

RECOMMENDED TEXTBOOK (Not required for session)

The Healthcare Quality Handbook, 2018, 30th Edition:

Editor Susan Mellott PhD, RN, CPHQ, CPPS, FNAHQ. To order, go to www.jbqg.com and use the Coupon Code – SUSAN \$29 at checkout.

HQ –Solutions: Essential Resources for the Healthcare Quality Professional, 4th Edition

Register online at

<https://2019cphqreviewcourse.eventbrite.com>.

CEs: This program has been approved by the National Association for Healthcare Quality for a maximum of 14.0 CPHQ continuing education credits for this event.

Oregon Association
for Healthcare Quality
(OrAHQ)

2019 CPHQ Review Course



Who should attend?

Quality and patient safety professionals,
process improvement specialists,
data analysts, case managers, infection control
practitioners, health care consulting or anyone
interested in a refresher in healthcare quality or
looking to take the CPHQ exam

Oregon Association
for Healthcare Quality
proudly presents:



**Wellspring Conference
Center – Legacy Health**

Hawthorn Room

**1475 Mt Hood Ave.
Woodburn, OR 97071**

**Friday & Saturday
November 15th & 16th, 2019**



REGISTRATION FORM

Oregon Association for Healthcare Quality
2019 Educational Conference

Name _____

Title _____

Organization _____

Address _____

City, State, Zip _____

Phone () _____

Fax () _____

E-mail _____

REGISTRATION FEES

OrAHQ Member
\$275 by Oct. 21, 2019
\$350 after Oct. 21,
2019

Non-Member
\$325 by Oct. 21 2019
\$400 after Oct. 21 2019

Wheelchair
 Service Animal

Dietary Restrictions

Register online at

<https://2019cphqreviewcourse.eventbrite.com>.

By mail, send registration form & check payable to:

OrAHQ (Tax ID # 93-0998491)

Paula Derr
3700 NW Falcon Ridge
Bend, OR 97703

100% refund if cancellation received by Oct 25th

Cancellations: You may cancel registration through Oct. 26, 2018 minus a \$25 fee. Cancellations made between Oct. 27 thru Nov. 2, 2018 will be refunded at 50% of the registration fee. We regret that we are unable to process refunds after Nov. 3, 2018. We reserve the right to issue refunds by check for registrations paid for by credit card. Cancellation funds are not able to be credited to a future event.

Parking: Complimentary parking in parking lot at front of the building.

2019

CPHQ Review Course

November 15th, 2019

8:00 – 8:30	Introduction & Test Taking Tips
8:30 – 9:15	Healthcare Basics
9:15 – 10:00	Quality Leadership
10:00 – 10:15	Break
10:15 – 12:00	Performance Measurement
12:00 – 12:45	Lunch
12:45 – 3:30	Performance Measurement
3:30 – 3:45	Break
3:45 – 5:00	Information Management

November 16th, 2019

8:00 – 9:30	Information Management
9:30 – 9:45	Break
9:45 – 12:00	Information Management
12:00 – 12:45	Lunch
12:45 – 2:30	Patient Safety
2:30 – 3:00	Accreditation, Licensure & Survey Questions and Evaluations
3:00	Questions and Evaluations

SPEAKER INFORMATION

Over the past forty plus years Dr. Mellott has focused on healthcare quality and patient safety in multiple settings including hospitals, long term care centers, home health settings, clinics, and networks. She has experience with patient safety, improving patient/customer satisfaction and quality, decreasing costs, medical staff credentialing, and other areas while involving teams from the facility.

Currently, Dr. Mellott is a Professor for Texas Women's University in Houston, Texas nursing program. Also, she is President, CEO of Mellott & Associates LLC., which provides educational services to healthcare facilities and groups and she is a member of the State of Texas Healthcare Safety Advisory Committee.

Dr. Mellott has held CPHQ certification since 1991, her CPPS certification since 2015, and has been a Fellow of the National Association of Healthcare Quality since 1999. Dr. Mellott has numerous publications and addresses groups around the country regarding healthcare quality, patient safety, and performance improvement. Dr. Mellott's research focus is patient safety and performance improvement.

HOTEL

Best Western Woodburn

2980 Tom Tennant Dr., Woodburn OR 97071
503-982-6515

Super 8 By Wyndham Woodburn

821 Evergreen Rd, Woodburn OR 97071
503-902-6364

La Quinta Inn & Suites by Wyndham

120 N Arney Rd, Woodburn, OR 97071
503-982-1727

Questions: mdsutch@icloud.com

Disclaimer: OrAHQ reserves the right to substitute faculty or rearrange program material due to unforeseen circumstances.