

Application Brief – IBUC Diagnostics

L-band Block Upconverters have evolved from "dumb" BUCs used in VSATs for best-effort communications into intelligent replacements for 70 MHz transceivers in mission-critical applications. With the exception of intelligent BUCs, like the IBUC, the customer lacks tools to determine if the BUC is operating properly. Our experience has been that there is a strong tendency to misdiagnose system failures as BUC malfunctions. The net result is needless downtime and lost revenue.

Installation

The ability to set up a link rapidly and with as few pieces of test equipment as possible has called for the incorporation of self-diagnostics into an intelligent BUC. Terrasat's IBUC leads the industry with a complete set of diagnostic tools built into the Block Upconverter. Diagnostics are available on a standard TCP/IP interface, displayed as web pages that are embedded in the IBUC. Using a web browser, the installer establishes a connection to the BUC and is presented with several web pages including those shown in this document.

Monitoring

Monitoring of terminal performance enables local and remote operators to verify performance and may enable them to spot deteriorating links prior to an outage. In networks with QOS performance/availability guarantees and service fee rebates, this can provide vital data about link status. For smaller networks the web page display may provide adequate information without the expense of a Network Management Software (NMS) package. For larger networks the IBUC supports RS232 and RS485 protocols and is SNMP V1 compliant.

Troubleshooting

In the event of a failure at a site, it is possible to monitor the satellite modem and virtually all premise equipment – except for a dumb BUC. After the technician has eliminated every other potential cause, he must take the BUC off line and either replace it and take the suspect unit back to the lab, or set up a test bed to confirm that the BUC has indeed failed. If the technician on site could easily confirm or eliminate the BUC as the source of the failure he would save substantial time and effort. On-board diagnostics in the IBUC bring this to reality.

A few screen shots on the following pages demonstrate the IBUC web page interface.

Alarm Status Screen Shot

IBUC Monitor & Control					
Info Alarm Sensor Tx Cfg	Interface Cfg System Cfg Alarm Cf	g Alarm Log			
Logout IBUC					
	Tx Output	On			
	Tx Output Low	ОК			
	Tx Output High	OK			
	Tx Input Low	OK			
	Tx Input High	OK			
	Simulated Alarm	OK			
	Temperature (Internal)	OK			
	ALC Range	N/A			
	AGC Range	N/A			
	10 MHz Detector	ОК			
	PLDRO Lock	OK			

From the Alarm Status page the technician has an immediate view of potential causes of alarm conditions. He can check for unusual conditions from both internal and external sources. Common errors such as loss of 10 MHz reference or low input level are readily viewed without the need for test equipment. It is not necessary to take the unit out of service for troubleshooting and the source of the problem can be isolated very quickly.

Sensor Page Screen Shot

IBUC Monitor & Control						
Info Alarm Sensor Tx Cfg	Interface Cfg System Cfg Alarr	m Cfg Alarm L	og			
Logout	IBU	Ċ				
	Supply Voltage	47.9	Volts			
	Current Consumption	1.7	Amps			
	Power Consumption	80.2	Watts			
	Tx Input Level	-31.1	dBm			
	Tx Output Level	34.0	dBm			
	Temperature (Internal)	57°	C			
	DRO Tuning Voltage	7.1	Volts			

The Sensor page enables the technician to drill down for additional information about the condition of the IBUC. This page helps track down clues during troubleshooting.

IBUC Monitor & Control						
Info Alarm Sensor Tx Cfg Interface Cf	g System Cfg Alarm Cfg	Alarm Log		7		
Logout	IBUC		-			
	Save Settings	5				
	Tx Output	Enable 💌				
	Power Monitor Frequency	6138 MHz				
	Tx State at Powerup	Enable 💌				
	Tx Powerup Delay	0 Sec		E.		
	Power Read Mode	Continuous 💌				
	Burst Threshold	23.0 dBm	and and			
	Burst Count	8				
	Gain Mode	Open 🛩				
	Attenuation	5.0 dB				
	Tx Input Threshold Low	-60.0 dBm				
	Tx Input Threshold High	-15.0 dBm				
	Tx Output Threshold Low	20.0 dBm				
	Tx Output Threshold High	40.0 dBm				
	Current Gain Control	0.0 dB	-			
	Gain Control Reset	Select 🛩	~	14-1		

Transmit Configuration Screen Shot

The Transmit Configuration page is useful in initial setup of the IBUC and subsequent remote or local reconfiguration. It provides the ability to change configuration settings such as power up state, AGC/ALC, and additional gain. And from it the customer can set alarm thresholds. Access is password protected.