

# Healthcare Facilities Roundtable Discussion

Maximizing Tech, Emergency Response,  
Succession Planning, and Facility Operations



# This Webinar is Presented by **ARC Facilities**



We Liberate Critical Building Info Trapped in Paper or Digital Files by Delivering Instant Access to Facilities Professionals in the Field via Mobile Devices

# Learning Objectives



**Strategic Staffing Solutions:** Learn how healthcare facilities address staffing shortages, talent acquisition and retention using technology



**Succession Planning:** Explore succession planning, retention strategies, and the benefits of training versus new hires.



**Predictive Facility Management:** Understand the use of facility condition assessments (FCAs) and strategies to manage supply chain issues in maintenance.



**Adapting to Environmental Changes:** Gain insights on how healthcare facilities respond to extreme climate conditions, cyberattacks, and workplace violence to enhance patient care.

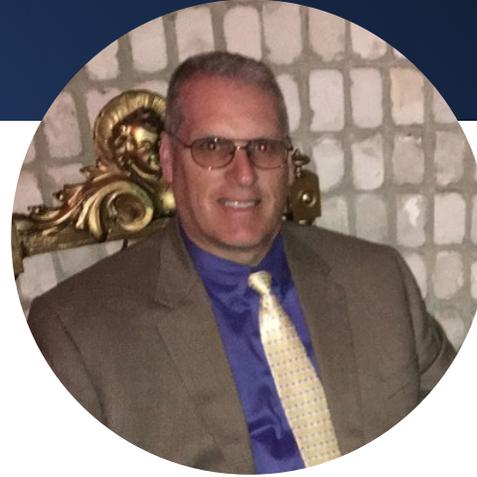
# Panelists



**John Crouch**  
Executive Director of  
Facilities  
**AdventHealth**  
**Wesley Chapel**



**Dr. Walter Lamar Ph.D.**  
Executive Director of  
Occupational Health,  
Safety & Compliance  
**University of Miami**  
**Health System**



**Bobby Baird**  
Facilities Director  
**University of**  
**Florida Health**



**David Trask**  
National Director  
Facility Voices Host  
**ARC Facilities**

# Strategies for Attracting & Retaining Talent

The complexities of succession planning are further amplified by labor shortages and retirements. We'll explore strategies for attracting and retaining talent while offering benefits like on-the-job training and clear paths for career advancement.

# Panelist Insights

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Where can we find top talent who'll thrive in a patient-focused environment?



# Doing More with Less

Facility teams cope with staff shortages, but technology advances enhance maintenance, emergency response, training, recruitment, and planning, freeing up time for daily tasks.

# Panelist Insights

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Losing key people can have a ripple effect on organizations. What are some ways this has impacted your teams and what are some things you've implemented to help retain key people?



# Succession Matters

The complexities of succession planning are amplified by labor shortages and retirements. Capturing institutional knowledge is key. Documenting critical information for full visibility and access by all team members minimizes knowledge loss so information stays with the building and not with a single person.

# Panelist Insights

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With waves of retirements and the current labor shortages around the country, what are some of the ways you are working to fill those gaps? (Recruiting, retention, career ladders, technologies, etc.)



# Predictive Maintenance = Better Outcomes

Supply chain issues affect maintenance and parts and equipment procurement. Facility Condition Assessments (FCAs) give visibility of current conditions for more accurate planning. However, they are a snapshot in time.

# Panelist Insights

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How has preventative and deferred maintenance been impacted by supply chain issues and inaccurate information?



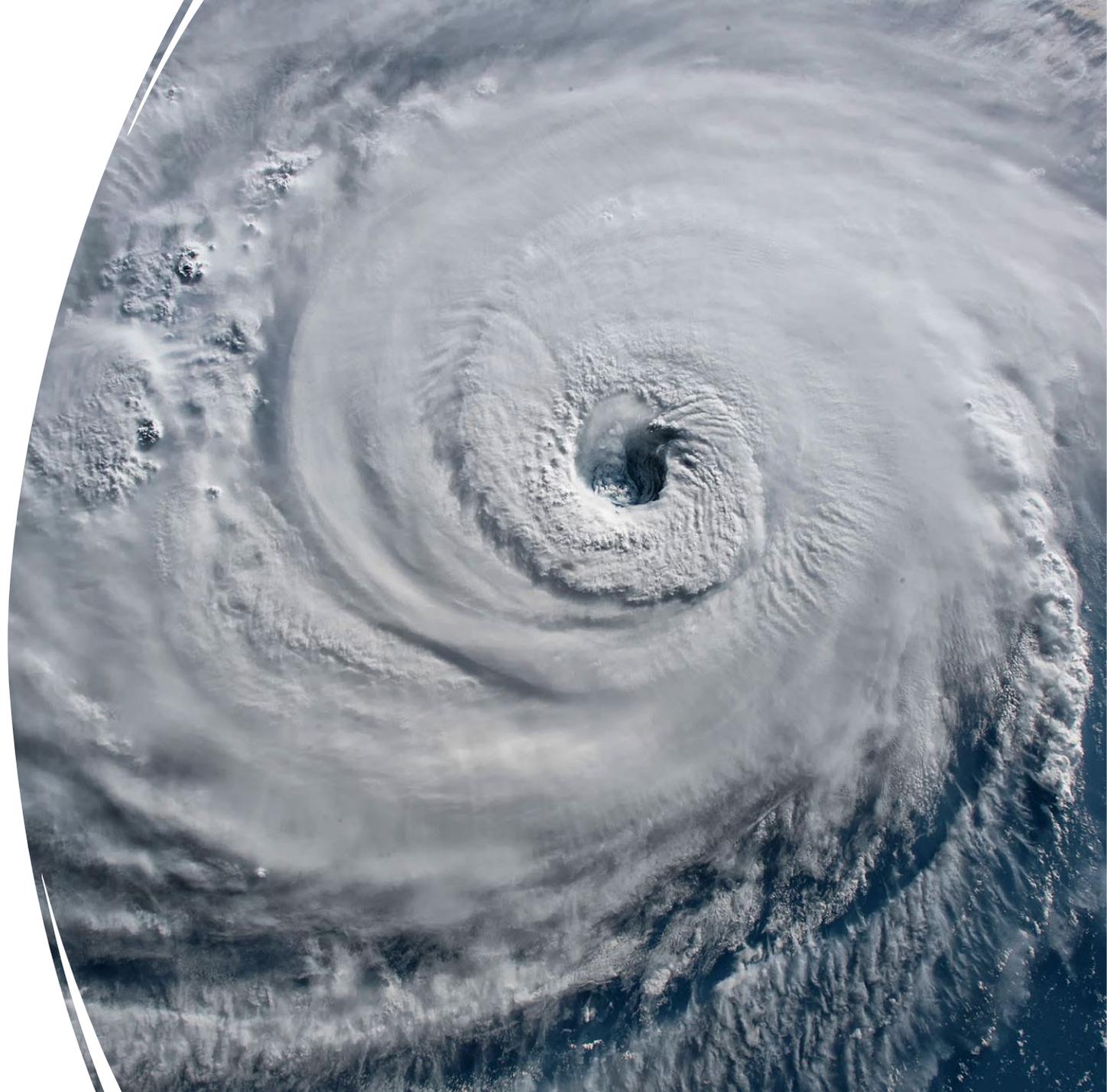
# Embracing the Evolving Environment

Extreme climate conditions and rising global concerns about environmental challenges are pushing us to excel in emergency responsiveness and proactive planning. Summers are scorching, floods and hurricanes are more frequent and cyberattacks and workplace violence in the healthcare industry are on the rise.

# Panelist Insights

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How can healthcare organizations improve emergency responsiveness during extreme climate events? What proactive measures can protect patients and healthcare workers from cyberattacks and workplace violence?



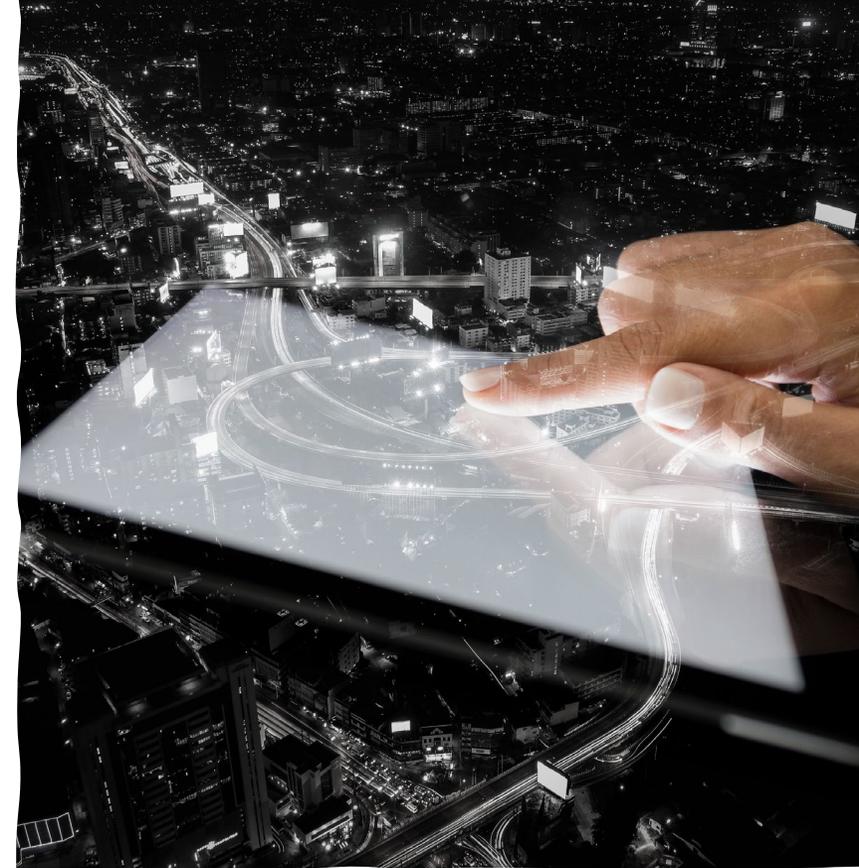
# Technology's Future is in our Hands

The future of facility management is tech-driven. We're seeing improvements in data collection, processing work orders, and reducing paper documentation with the power of artificial intelligence and machine learning

# Panelist Insights

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How can artificial intelligence and machine learning improve data collection and work order processing in facility management? What are the key benefits of reducing paper documentation through advanced technology in facility management?



# Transforming Access to Facilities Information

Instant Mobile Access to Building Plans and Information



## Q & A

### **Contact ARC Facilities:**

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