SHIPPING

We have adopted the rare position that shipping is **<u>OUR</u>** responsibility and not **<u>YOUR</u>** headache.

We are delighted to inform you that we can cover the Eastern half of the U.S. in 24/48 hours and all the way to the West Coast in 2 to 4 days via FedEx Ground, Express or Freight!

In all cases your order will be shipped in the most cost efficient and expedient way available.

We utilize a fleet of thousands of trucks; we have four and FedEx owns the rest. We receive the best rates because of our volume shipping and we pass these savings on to you.

We also bear all risk during shipping. If anything goes wrong, we take the heat and send you a fresh batch of plants.

And remember, Minimum Order is ONLY ONE TRAY!!!

Below are some options that we have at our disposal:

• BOXED SHIPMENTS

Most orders below 50 trays will be shipped via FedEx/UPS. Although our Minimum Order is only 1 tray, our standard boxes will hold 4 trays and our boxing fee is \$3.50 per box.

• DASH DELIVERY/LTL

Starting at around 50 trays, we compare Ground Rates with Palletized Freight and opt for the least expensive and most expedient option. Your Freight savings increase significantly on orders of 50 trays or more. Depending on the plants, LTL orders will either be shipped in boxes shrink wrapped on a pallet, or on a one way Disposable Rack. Approximately 84 trays fit on a pallet.

• MEGA ORDERS (Hundreds of Trays)

These are usually shipped on a company truck or common carrier. And they are usually floor stacked (no boxes, no racks) for maximum savings.