

Repair Department Service Form v1.1

Vendors Tech

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Send in your dead unit(s) for us to repair for you then have a spare! Or, mark the core return box when you send in your dead unit, and we'll send you a check for the fixed rate that we pay for your model of unit. Fill out the form below to help us expedite your repair once it arrives. If you have more than 5 units to send in, call us and we'll email you a shipping label and we'll pay for the freight to get them here! We will bill you for return freight only.

Date: _____ **Contact Name:** _____

Phone Number: _____ **Customer ID #:** _____

Total number of units sent in: _____

Return to address:

_____ **Type of repair/return (check one):**

_____ Warranty Repair: _____ Core Return: _____

_____ Regular Repair: _____ Exchange: _____

Credit Card Info:

Call me when the unit is done for card info: _____

No, I'll give it to you now _____if so:

Card type: _____ Card number: _____

Expiration date: _____ Security code: _____ Billing zip code: _____

The full name on the card: _____

Additional comments or description of problems with the units you are sending in:

