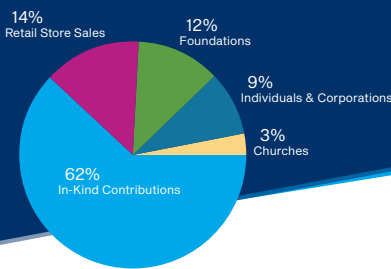




REVENUE SOURCES



CORE VALUES

LOVE We value each person as a unique individual with a right to be respected and accepted. We treat everyone with dignity and respect, regardless of their background or circumstance. Our actions are motivated by love for our fellow man.

INTEGRITY We carry out our mission by conducting our business with honesty, integrity, and fairness.

CLIENT FOCUS We invest in the lives of others. We recognize that our clients are our first priority. We are committed to listen and respond positively to their needs. We treat all those we serve with compassion and kindness.

STEWARDSHIP We are called as God's stewards to manage our finances and resources to our best ability. Through the generosity of many, we have the opportunity to make a difference in our community.

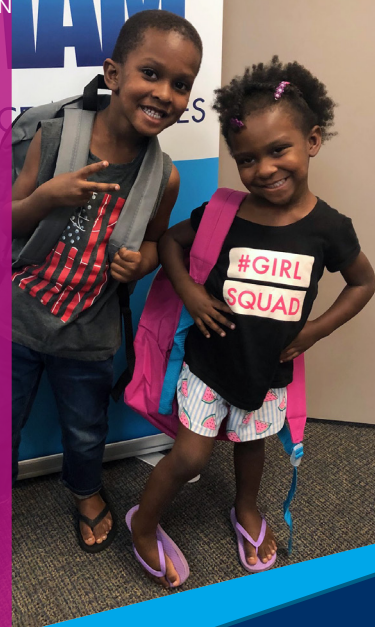
PRAYER We believe that prayer can make a difference. We pray continuously for our team and for the people we serve. We ask for God to provide the resources we need and the wisdom on how to use them.

COLLABORATION We believe in the power of working together. Collaboration requires a special level of trust that is the result of honesty and mutual respect. We encourage collaboration across our team, and also with other organizations to solve complex community problems. Together we can build efficient and effective services to better serve our clients.

EMPOWERMENT We believe in the value of empowering individuals. We provide basic resources they need, but also life skills to assist them in reaching their full potential. When people feel empowered, they find creative ways to resolve their own problems and better contribute to society.

POPULATION HELPED

- 42,283 INDIVIDUALS
- 18,547 FAMILIES
- 494 HOMELESS INDIVIDUALS
- 53% FIRST TIME CLIENTS



ABOUT US

WHAM's mission and focus since 1982 has been to, in the name of Christ, serve those who come to us for help regardless of their background, belief or circumstance. We focus on offering services that prevent eviction and homelessness, including rent and utility assistance, as well as providing access to education and job training to lift families out of poverty, promote independence, and connect them to tools that help build better lives. Together with the other services we provide such as food, clothing, seasonal programs, disaster relief, etc., our programs contribute to alleviating poverty, building thriving communities, and giving hope to the hopeless.

To support our work with those needing a helping hand, please visit www.whamministries.org/donate or mail your gift to the address below.

GET IN TOUCH

WEST HOUSTON ASSISTANCE MINISTRIES
10501 Meadowglen Lane, Houston, Texas 77042
713-780-2727

www.whamministries.org @whamministries

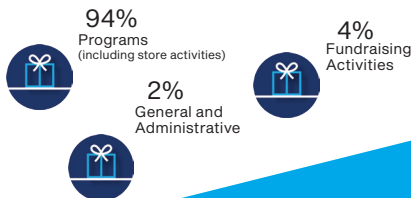
STATEMENT OF FINANCIAL POSITION

TOTAL ASSETS	\$2,527,895
LIABILITIES	\$74,399
NET ASSETS	
UNRESTRICTED	\$2,275,234
RESTRICTED	\$178,262

TOTAL LIABILITIES & NET ASSETS	\$2,527,895
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2019 Operating Revenue	\$4,787,683
2019 Operating Expenses	(\$4,833,308)
Changes in Net Assets	(\$45,625)

WHERE DOES YOUR DONATION GO?



2019

IMPACT REPORT

WHAM WEST HOUSTON ASSISTANCE MINISTRIES

www.whamministries.org



CLIENT SUCCESS STORIES

Made Possible by You

Sonia



Sonia moved to the United States 2 years ago, having over 15 years' experience in procurement and supply chain management for the Oil and Gas Industry. After numerous job interviews, the only work she was able to obtain was temporary contract work. Notwithstanding this, and having several interviews that never led to job offers, Sonia did not give up. Anxious for a turn in her luck, Sonia reached out to WHAM's Employment Services for career development, in particular, building her resume and interview coaching. After several one-on-one appointments with WHAM's job coaches to prepare her for future interviews, Sonia did receive that long-awaited second interview, and a subsequent job offer as a procurement expeditor at the headquarters of a large multinational company here in Houston, where she has been happily employed for a few months now.

Lisa



Lisa is a single mom who has encountered many challenges that have put her in a precarious financial position. These include a medical condition that led to the loss of her job, and the current Stage 4 cancer of her mother who recently moved in with her so that Lisa can tend to her as she battles the illness. She came to us for assistance with food for the family, and to receive Christmas toys for her young children and a gift card for her older child. The difficulties Lisa and her family face are great, but she knows we can be her safety net until she can find a job and be able to provide for her loved ones once again.

“WHAM...they are truly the real deal...I've never been in the situation I was in, but WHAM made it easy for me to not feel bad about my circumstances, to understand that there are people who actually do care...and who want to help you get your life together and make it through the tough times.”

- Liz W.

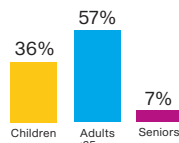
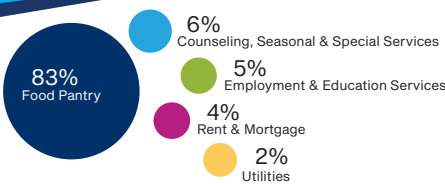


EMPLOYMENT/EDUCATION PROGRAMS

On the Path to Self Sufficiency

- ESL STUDENTS: 98 individuals
- GED GRADUATES: 48 individuals
- JOB LEADS: 2,022 provided
- JOBS FOUND & REPORTED: 76 jobs
- TRANSPORTATION ASSISTANCE: 61 individuals
- COMPUTER LITERACY: 37 students
- RESUME ASSISTANCE: 329 individuals
- COMPUTER ASSISTANCE: 1,011 individuals
- PROFESSIONAL WORK ATTIRE: 40 individuals

AREAS OF MAJOR IMPACT



VOLUNTEERS

Our Heroes

IN THE PAST YEAR
373 Volunteers
44,246 Hours of Service
119 Average Hours Worked
Hours of Service
Valued at \$1,006,943



Won't you join us and become our hero too?
Please contact:
ELLA CLARK, Volunteer Coordinator
832-413-5983
e.clark@whamministries.org

WHAM SERVICES

Providing Hope and Help in the midst of crisis

- AVOIDED DISCONNECTION OF UTILITIES: 783 individuals
- FOOD & MEALS: 34,997 individuals
- KEPT FROM EVICTION/HOMELESSNESS: 1,403 individuals
- ESTIMATED VALUE Food & Dry Goods: \$1,227,036
- OTHER SEASONAL & SPECIAL SERVICES: 3,017 individuals
- POUNDRAGE OF FOOD DISBURSED: 1,563,958 LBS
- RETAIL STORE VOUCHER ASSISTANCE: 1,446 individuals
- EMPLOYMENT & EDUCATION SERVICES: 2266 individuals
- EYEGLASSES: 17 individuals
- HARVEY DISASTER RELIEF: The Need is Ongoing. 291 individuals (16,506 individuals since 9/2017)
- MENTAL HEALTH & OUTREACH: 248 individuals. Food & Financial Assistance Value \$28,564 (\$976,077 since 9/2017)

CHILDREN'S PROGRAMS

- HOLIDAY TOYS & GIFTS: 715 children
- BACK TO SCHOOL: 338 children
- SUMMER MEALS: 950 meals

