



Return and refund policy

CharMats™ guarantees you will be 100% satisfied with our mats or we'll refund your full purchase amount including the shipping costs. We are dedicated to making sure that every customer has a positive experience and loves using our product. We'll supply a return label for shipping and refund you completely once the mats are received to our returns department. If your order arrives damaged, we will replace the damaged items at no cost to you.

Thank You and Happy Grilling,

All of Us at CharMats