

## **Cancellation Policy**

Cancellation and rescheduling must be done 48 hours before the time booked. Please be advised that the fee cannot be refunded anytime after the above-mentioned period.

Tel: 647-847-2575

[info@amgtv.ca](mailto:info@amgtv.ca)

## **Additional Information & Refund**

- All overtimes less than 10 minutes will be rounded down to an hour and all overtimes more than 10 minutes will be calculated as 1 hour extra.
- If clients pay their slots and the project takes less than the booked time, only the remaining HOURS will be refunded. (not the remaining minutes).
- Half day and full day bookings won't be refunded even if the project takes less than booking time.
- You will have studios clean and you must clean it properly before leave.
- Your cleaning deposit will refund the day after your recording date.

## **Terms & Conditions**

During unexpected conditions (snow, hydro etc.) or any shortcomings which fall within AMG's facilities or equipment, all bookings will be rescheduled (not refunded) at the earliest convenience time for clients and AMG.