

# Committed to Doing More

Crowne at Wailuna  
March 5, 2019



## COMMITTED TO DOING MORE FOR CROWNE AT WAILUNA



- Built on Hawaii's most proven and reliable network infrastructure
- Hawaiian Telcom TV launched July 2011
- FREE fiber upgrade to your property at no cost to the AOA
- 100 AOA's who have Bulk Service Agreements with Hawaiian Telcom

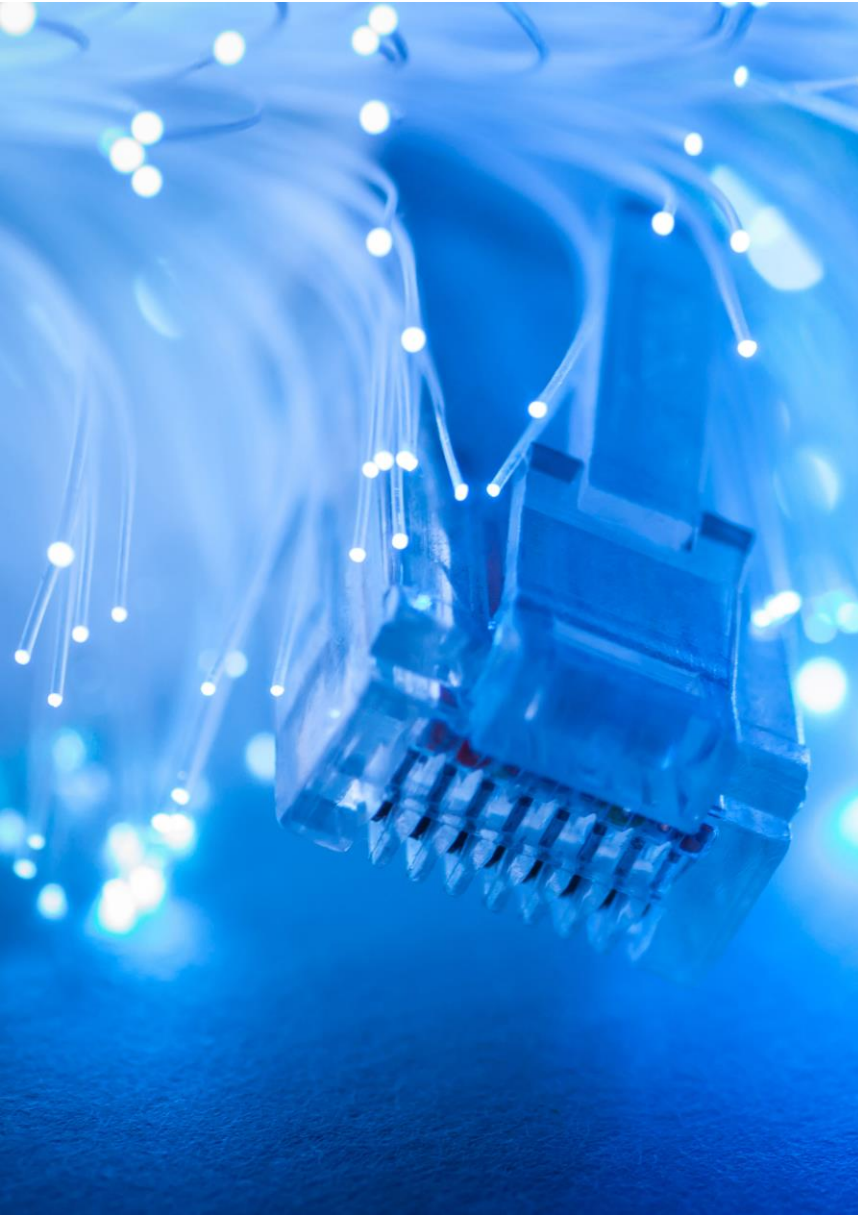
# MUCH MORE TO LOVE

- 100% digital signal for brilliant color, crystal-clear, life-like images
- 100% Dolby Digital sound for crisp audio



- Up to 1 Gbps available to the unit
- Dedicated Bandwidth
- Fastest high speed internet in Hawaii





## GET MORE WITH HAWAIIAN TELCOM FIBER

- Foundation of Hawaii's **most advanced network**
- **More reliable** and consistent
- **Faster.** Internet speeds of up to 1 Gbps to the unit
- **Simpler.** Single, easy-to-use modem for TV, Internet + Wi-Fi  
Included at no charge
- **More exciting TV experience** with IPTV technology
- **Dedicated** bandwidth



# PRODUCT OVERVIEWS

Hawaiian Telcom High-Speed Internet + TV + Phone

# GET MORE FROM YOUR HIGH-SPEED INTERNET EXPERIENCE

**Up to 1 Gbps available to the unit**  
versus Spectrum 940 mbps max

**Free Wi-Fi service included**  
with no additional hardware required



**Free Wi-Fi hotspots statewide**  
Get access at over 200 locations

# GET MORE FROM YOUR HAWAIIAN TELCOM TV EXPERIENCE

## Interactive Program Guide

Lets you search by actor, title, or director

## 100% Digital High-Definition

Brilliant color, crystal-clear, life-like images



## 300+ Video and Music Channels

Including popular ones in HD

## One Subscription, All Access

Get the same channels and features  
throughout your home



# GET MORE FROM YOUR HAWAIIAN TELCOM TV EXPERIENCE

Hawaiian Telcom  
HAWAII'S TECHNOLOGY LEADER™

STARZ. TLC. bravo. FX. amc. CN. CMT. A&E. HBO HD

ANIMAL PLANET HD. COOKING CHANNEL. DESTINATION AMERICA. Discovery CHANNEL. Disney CHANNEL HD. E! HD. Lmn. HD. H2

HGTV. ESPN Classic. CNN. SCI. NATIONAL GEOGRAPHIC CHANNEL. abc HD. food network. sprout

OWN. msnbc HD. SPEED. travel CHANNEL



GOLF CHANNEL



ESPN2 HD  
THE BIG PICTURE IN SPORTS™

nickelodeon

CTI 中天電視



# GET MORE FROM YOUR WHOLE HOME DVR EXPERIENCE

**Watch and record 6 streams total**

**No additional fees**  
to enable DVR on STBs in other rooms



**Remote DVR online application**  
to schedule, delete or update recordings

**Up to 500 hours of SD storage**  
or 130 hours of HD storage

## TAKE CONTROL OF YOUR TV WITH INTERACTIVE PROGRAM GUIDE

- **Advanced search** lets you search by show title, actor, or director
- **Instant channel change** means less delay when channel surfing
- **Picture-in-Picture browsing** lets you see what's on before you leave your current show
- Enhanced **Last Button** shows you a menu of the last 5 channels you've watched
- **Two-Week View** lets you plan out the programs you want to watch ahead of time
- **Parental controls** lets you control what your kids may (or may not) watch



# GET MORE FROM YOUR HOME PHONE EXPERIENCE

**Includes 13 calling features**  
for one low rate

**Enhanced voicemail**  
features like viewing voicemail online



**Unlimited calls within the U.S.**  
and free calls to Canada



## MAKING THE PROCESS EASY FOR YOU

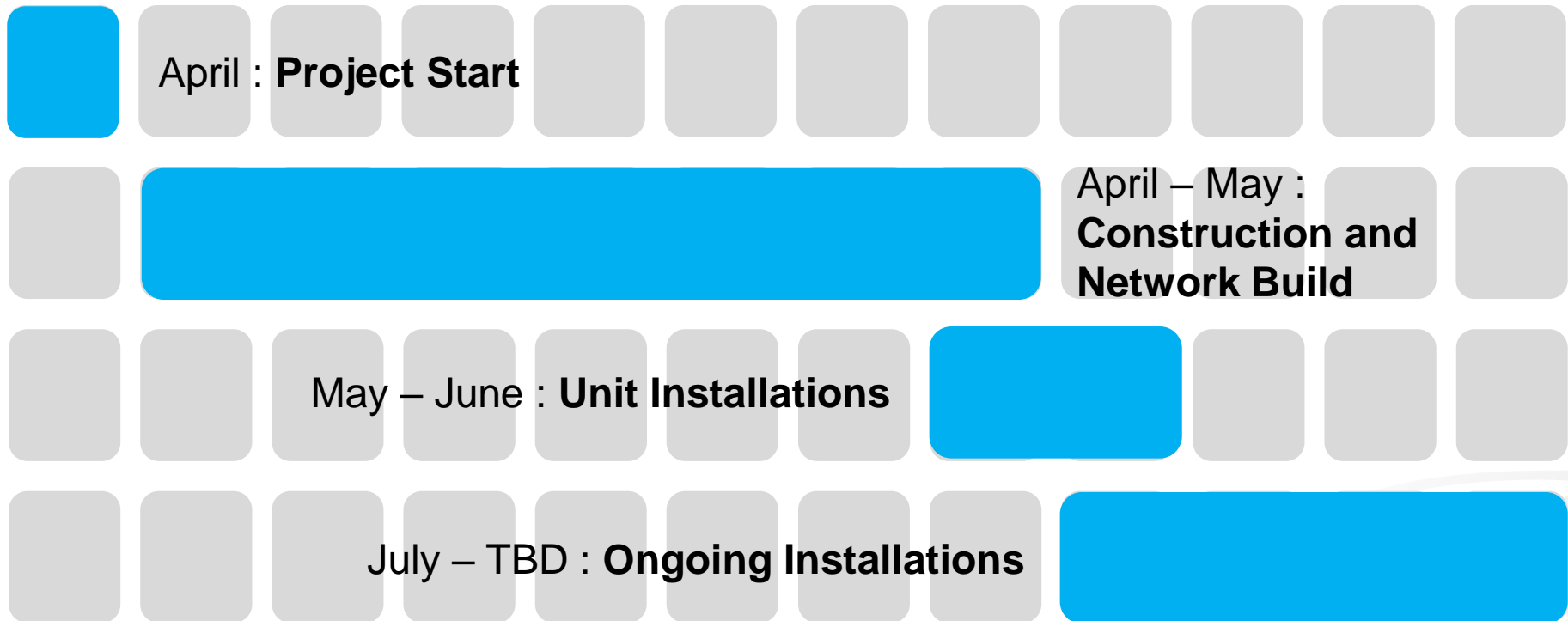
- “Fiber to the home” **solution**
- **Dedicated** account manager, project team, concierge
- **Professional installation at no cost** for residents
- **Resident event** to answer questions, and see a live demo
- **24 x 7** local technical support



# BUILD & INSTALLATION TIMEFRAME

Estimate: **120 Days**

*Contract Signed: **March 2019***



*In-Service Date / AOA Contract Start: **August 1, 2019***

# GET MORE AND BETTER VALUE



## Option 1: High Speed Internet Only

- Symmetrical High Speed Internet service up to **300 Mbps download/300 Mbps upload**
- 1 Residential Gateway
- 1 Optical Network Terminal



## Option 2: Advantage TV

- 175+ video and music channels with Advantage TV
- 1 Set Top Box
- 1 Residential Gateway
- 1 Optical Network Terminal
- High Definition Service

# GET MORE AND BETTER VALUE





## Option 3: Advantage TV + High-Speed Internet

- 175+ video and music channels with Advantage TV
- Symmetrical High-Speed Internet service up to **300 Mbps download/300 Mbps upload**
- 1 Set Top Box
- 1 Residential Gateway
- 1 Optical Network Terminal
- High Definition Service

## GET MORE BENEFITS TO THE AOA

- **Free Wi-Fi:** for the Pavilion and front gate security camera
- **Optional: Message Board Application** available for viewing on Channel 58
  - Valid for options 2 and 3

<div> <div>10:54 AM TUESDAY, NOVEMBER 24, 2020</div> <div>Hawaiian Telcom</div> <div>Contact your Hawaiian Telcom MDU Account Manager or visit <a href="http://hawaiiantel.com">hawaiiantel.com</a> for more information.</div> </div>		
Message Board	Customizable	Contact Us
<p><b>TV Message Board App</b></p> <p>Welcome to the Hawaiian Telcom TV Message Board App. This app allows you to post messages for your residents that they can access using their Set Top Box and Remote. The easy to use interface allows you to customize your messages at any time.</p>	<p><b>More Than One</b></p>  <p>Multiple articles means more information!</p>	 <p>For more information about the Message Board, to schedule a demo, or see if this fits your buildings needs, contact your MDU Program Manager.</p>





**Dedicated account manager**  
**24 x 7 technical support**