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Volume 25, Number 8

published monthly except July and August

April 2012

APRIL Calendar

Tues., April 3rd – 2:00 – 5:15 pm Combined meetings. Fellowship Hall. (No separate evening meeting.) Reception at 5:30pm.

St. Paul's Episcopal Church, East Ave. & Westminister Rd across from George Eastman House; enter thru rear door.

Tues., April 10th —Board of Directors
7:30 pm – Justin Vigdor Room, Al Sigl Center

Tues., April 17th – PAC mtg., Al Sigl Center

Wed., April 25th – between Noon & 3pm –
RWC movie, Loew's Webster. Check theatre for movie & exact time; then social time.

SAVE THESE FUTURE DATES

Sunday, May 6th-Walk4Hearing, Perinton Park

Tues., May 15th – CI mtg., **IS CANCELLED.**
(Due to June 5th daytime Chapter meeting with Cochlear Implant panel - (see page 5))

Tues., May 22nd – Annual Chapter Dinner and Awards

Wed, May 23rd – RWC movie, Loew's Webster

WELCOME ALL NEWCOMERS TO HLAA!



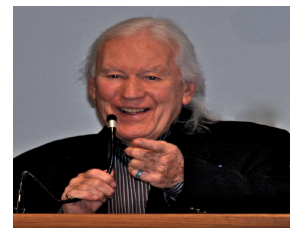
APRIL PROGRAMS

(at St. Paul's Church, East Ave. & Westminister Rd.)

Tuesday, April 3rd – Special Time 2:00 – 5:15 pm

**“LIVING WELL WITH HEARING LOSS:
STRATEGIES TO LIGHTEN UP YOUR LIFE”** –
Sam Trychin, Ph.D.

HLAA-Rochester's first annual Featured Speaker Program highlights nationally known psychologist **Sam Trychin, Ph.D.** His



discussion of hearing loss-related communication, its challenges and strategies, takes place from **2:00 – 5:15pm**, Tues., April 3rd, in the Fellowship Hall at St. Paul's Church. A reception follows immediately afterward. Funded by proceeds from the Walk4Hearing, Dr. Trychin's presentation is free and open to the public.

Note-- there is no evening meeting Tues., April 3rd.

Dr. Trychin is a teacher and author who has worn hearing aids since his service in the US Air Force. He conducts training programs, presentations, and workshops for people with hearing loss, their families and the professionals who serve them. He has spoken frequently at HLAA National Conventions.

A psychologist in private practice and a consultant to Stairways Behavioral Health in Erie, PA, Dr. Trychin has written 15 books, authored numerous professional

(continued on next page)

Hospitality Duties for April

Special Event - catered

Board of Directors – Jo Owens

Chapter Meeting April 3rd - (continued from page 1)

book chapters and journal articles, and produced a variety of videotapes related to coping with hearing loss. He and his wife, Dr. Janet Trychin, an Audiologist, often present workshops jointly.

Dr. Sam Trychin earned his Ph.D. in psychology from the George Washington University, Washington, DC. From 1994-1997 he was the director of Training at the Mental Health Research and Training Center for Hard of Hearing and Late-Deafened Adults, California School of Professional Psychology in San Diego. Prior to that, he was Professor of Psychology and Director of the Living with Hearing Loss Program at Gallaudet University from 1981-1995.

His specialty is the application of psychological concepts, principals, and procedures to problems and issues related to hearing loss.

(Note: Sam Trychin photo provided by Trudy Green)

HLAA-Rochester April 3 chapter meeting is held in the Fellowship Hall at St. Paul's Episcopal Church, East Ave. at Westminster Road, across from George Eastman House. All programs are audiolooped & captioned. Those needing a sign language interpreter should contact Linda Siple at 585 475 6712, or at lasnss@rit.edu, a week in advance.

The Hearing Loss Association is a nationwide organization dedicated to advocacy, education and support for people with hearing loss. For more information visit www.hlaa-rochester-nv.org or, telephone 585 266 7890.

Hearing loss is a daily challenge. You do not have to face hearing loss alone. You do not have to hide your hearing loss.

CAPTIONED CHAPTER MEETINGS

CaptionCall is providing remote captions for our Day and Evening chapter meetings! This will run from September thru June, 2012 (at a cost of about \$3,000 to CaptionCall.)

Tim Whitcher and Bruce and Candi Nelson have worked hard to get this new captioning system up and running at meetings. And have been faithful in attending all sessions!

About HLAA

The Hearing Loss Association of America (HLAA), founded in 1979, opens the world of communication to people with hearing loss through information, education, advocacy and support. HLAA publishes the bimonthly Hearing Loss Magazine, holds annual conventions, a Walk4Hearing, and more. Check out <http://www.hearingloss.org/>. HLAA has chapters and state organizations across the country.

LEADERS COLUMN

By Don Bataille

**You said you wanted to participate in Chapter Activities!**

OK! Here's a great program. Join us and participate in our Feature Speaker Program, funded by HLAA- Rochester

Chapter, Walk4Hearing. The program is intended not only for someone coping with hearing loss issues, but everyone connected to someone with hearing loss. Spread the word and invite family members, friends, and work associates to our April Meeting.

TUES., APRIL 3rd – FEATURE SPEAKER

SAM TRYCHIN, Ph.D., an internationally known author, psychologist, educator, and lecturer at Penn State (and hearing aid user) will present a program entitled “LIVING WELL WITH HEARING LOSS: STRATEGIES TO LIGHTEN UP YOUR LIFE.” Dr. Trychin has presented programs at HLAA-National Conventions which are standing room only. The program will be at St. Paul's Church, Fellowship Hall, from **2:00 to 5:15 pm** in lieu of our usual day and evening program meetings. You are also invited to attend the Meet the Speaker reception with refreshments at 5:30 pm.

SUN., MAY 6th – WALK4HEARING (W4H)

This year's W4H is our 7th walk. Come walk, run or cheer...there's something for everyone! Come participate in increasing hearing loss awareness in our community! There will be music, refreshments, clowns, face painting and a silent auction. Registration starts at 8:30am; runners start at 9:30 and the walkers start at 10am. It's not too late to start your own W4H walk team. Go to www.hlaa-rochester-ny.org to participate. Join us for this year's W4H walk and help us meet our goal of **500** participants. (see article on page 4.)

TUES., MAY 22nd - ANNUAL DINNER

We'll all have the chance to come together on **Tuesday, May 22nd**, for the Annual Dinner of the Rochester Chapter of HLAA. From 6:00 - 9pm, we'll get to know our scholarship winners and their families. And, recognize and honor just some of the people who make a difference to our Chapter.

Watch this Newsletter for details on location and menu, as well as the Reservation Form. Mark your calendars now for Tuesday, May 22nd.

(continued on next page)

LEADERS COLUMN – (continued)

WED., JUNE 13th - LOOPING ROCHESTER

HLAA-Rochester, W4H, in conjunction with NTID/RIT and SWBR Architects are sponsoring an information program about the newly updated ADA-Assistive Listening System requirements and induction loops in public places. Richard McKinley, national speaker on the use of induction loops in Europe and USA, will talk about how loops are used in meeting rooms, classrooms, banks, airports, sporting venues and even taxi cabs. The program will also cover the new ADA accessibility requirements. 'Save the date' as we finalize planning for this event.

THE DEBUT FOR A NEW WEBSITE
DEVOTED TO CAPTIONING

By Michelle Gross

If you'd like to have more information and input into captioning services, you may want to visit the website of the "collaborative for Communication Access Via Captioning (CCAC) <http://www.ccacaptioning.org/>".

The new group defines itself as a "grassroots not-for-profit captioning advocacy community working for inclusion of text for spoken language wherever needed." The group is made up of all volunteers and includes a forum and issues about all manner of captioning, including Communication Access Real-Time Translation (C.A.R.T.) services. The site is just getting going, and is still a bit "buggy;" however, it pays to take a look and bookmark it for later use. It will be interesting to see how this group develops. I'm not quite ready to join up, but I will follow their activities with interest and may sign up as a member (free) at some point. The group just came out with the first issue of their Newsletter: http://ccacaptioning.com/2012_CCACnews_issue1.pdf.

Subjects of May 1st Chapter Meetings

Daytime Meeting: A Personal Perspective on WWII: Events & People Met Along the Way – Tom Hargrave

Evening Meeting: When do I Need a Hearing Aid or a New Aid? – Panel of Audiologists

**Donations in Memory of Bing Thayer:**

Thank you to everyone who donated in memory of Bing Thayer. A total of \$695 was raised for a "yet to be identified" program/project.

Donations Above Membership:

Genesee Country Audiology Services

Sponsor of Dr. Sam Trychin April 3rd Chapter Meeting:

Rochester Hearing & Speech Center.

CONDOLENCES

Our sincere sympathy to **Trish Prosser** and her family on the loss of her Mother February 26th.

HEALTH APPS – FOR TEENS

(from D&C of 1-4-2012)

There are even apps for scare tactics these days, for example, what will happen if you listen to music that's too loud on iPods. The **free** Auto-Old My Music is designed to scare teens into turning down the volume. It lets them hear Lady Gaga or Kanye West the way their hearing-impaired parents would—muffled and muddy, just like it sounds to someone who can't hear the high pitches any more.



An estimated 6.5 million youths between the ages of 12 and 19 already have some hearing loss. The app is only compatible with Apple products and is free at playitdown.org. Parents of younger children can simply adjust and lock volume controls. Teenagers, however, can out-master most any parent on a music gadget, so the apps are intended to get them thinking about hearing loss. – Gannett

DID YOU KNOW?

(Author Unknown)

The Eisenhower Interstate System requires that one mile in every 5 must be straight. These straight sections are usable as airstrips in times of war or other emergencies.

Roads! Chances that a road is unpaved—in the USA=1%. In Canada=75%.

Woodward Ave in Detroit, MI, carries the designation "M-1" – so named because it was the first paved road anywhere.

WORTH REMEMBERING

"Life is like riding a bicycle. To keep your balance, you must keep moving!"

Albert Einstein

Save the Date! Sunday, May 6, 2012

Walk4Hearing 5K

**Perinton Park....along the Erie Canal
Fairport Road at O'Connor Rd., Rt. 31F**

Registration at 8:30 a.m.

Runners start at 9:30 a.m.

Walkers start at 10:00 a.m.

Come and join us for the HLAA Rochester Chapter's only annual fundraiser. Walk4Hearing is now in its 7th year; raising and providing funds for **scholarships** for high school seniors going on to postsecondary education, live captioning for theater performances at the Rochester Broadway Theater League, assisting national HLAA in its support, education and advocacy of millions of people with hearing loss and so much more. An added attraction will be Channel 10 News Anchor, Rebecca Leclair, who will be our emcee again this year!



We need your support! How can you help? Become a Team Captain and gather a group to walk on Walk day. Become a walker and walk along the beautiful Erie

Canal. You don't have to walk the entire 5K -- any distance you walk is fine! Don't care to walk? Show up and root for us! Feeling especially energetic...Run the 5K at 9:30 am.

There will be lots of fun--light breakfast, clowns, face painting, music, a silent auction full of great gift cards and other goodies from local merchants. We also need **Event Sponsors**. If you know of any business you think would be willing to sponsor us, please let us know, asap.

Contact Sue Miller at: SusanLeeMiller39@cs.com. Mark your calendar today for this exciting event: Sunday morning, May 6, 2012...see you at the Walk!

2012 Walk4Hearing Committee: Kelly Barrett, Laura Chaba, Mary Chizuk, Pete Fackler, Jeannette Kanter, Cindy Kellner, David Koon, Barb Law, Carol and Gerry Loftus, Art Maurer, Sue Miller, and Gerianne Puskas.

NEW TRILINGUAL CHURCH

The River City church is holding services at the Auditorium Center, 875 E. Main St., in Spanish, English, and American Sign Language.

HELP HLAA VIA THE UNITED WAY

We continue to be a United Way "Donor Designated Option" choice. We are not a direct United Way agency and do not receive any funding from their general campaign. Therefore, to donate to HLAA through the United Way, we ask you to consider donating to us through the "Designated Option" on your gift card.

Our United Way number is 2425.



Your past support is deeply appreciated. As with other gifts,

your donation enables our chapter to continue to provide education, help, and advocacy for people with hearing loss, their family and their friends. Alas, even though the local chapter is a totally volunteer organization, there are still costs such as printing, postage, phones, and technical items. Many thanks!

We Welcome All Donations

Please make your check payable to: HLAA-Rochester
HLAA is a 501©(3) organization.

Mail to: Mr. Don Bataille, HLAA Board President,
8 Springwood Lane, Pittsford, NY 14534.

Be sure to designate:

This donation is: In Memory of; or, In Honor of;
or, Birthday congratulations.

And who to send the Acknowledgment to. Thank you.



NATIONAL CONVENTION, PROVIDENCE, RI

The HLAA National Convention will be in Providence **June 21 – 24, 2012.**

It will be held at the award winning Rhode Island Convention Center (RICC) conveniently located in the heart of downtown at 1 Sabin St (02903), and it is connected via Skybridge to the Westin Providence Hotel, One West Exchange St. (02903).

Research Symposium (June 22, 9-Noon) "How the Brain Makes Sense of the World of Sound."

Bring your Smart Phones because all Convention activities--events, programs, exhibits-- will be on a mobile app.

A unique riverside experience called "Waterfire" and a glamorous closing banquet will send you home with knowledge and memories to treasure for years!

Registration and reservations are now open!

Go to: www.hearingloss.org/events/convention/

WELCOME FROM TOWN OF PERINTON !

Dear Rochester Chapter Members,

I am very excited about Perinton's role in hosting the Rochester Chapter of HLAA's seventh annual 5K Walk4Hearing on **May 6th**! What better place to host a 5K walk than Trail Town USA? The site of your walk, the Erie Canal Heritage Trail, was one of the three trail systems in Perinton that helped earn us this national honor. It is a community asset of which we are very proud. As a twice-designated "Top 100 Best Places to Live in America," we are extremely cognizant of those with life challenges. The Rochester/Monroe County area is particularly aware of those in our midst with hearing disabilities, especially with the excellent resources present at NTID. This fundraising effort and its very impressive goal of \$45,000 to support national and local educational efforts is a natural outreach effort and certainly will be a major step (pun intended!) in reaching your organization's goals. We also wish you success in achieving your goal of having **500** participants attend this exciting event!

This is Perinton's 200th year! We certainly are pleased to welcome you and to have had a Walk4Hearing in our midst for seven of those 200 years. We wish you balmy Spring weather and a great turnout!

Sincerely,

James E. Smith, Perinton Town Supervisor

Newsletter Deadline

Saturday, March 31st
(for the MAY Newsletter)

Email: ggraham859@frontiernet.net

COCHLEAR IMPLANT GROUP

The CI meeting is scheduled twice a year. The next meeting Tues., May 15th is CANCELED. There will be a daytime Chapter Meeting **June 5th** involving a panel of Cochlear Implant experts. Please plan to attend.

Our next CI meeting will be in the Fall – Tues., Oct. 16th.

IF YOU MOVE

Please don't forget to notify **Barb Law**, at 25 Harvest Rd., Fairport, NY 14450, or, via email at blaw1@rochester.rr.com, even if your change of address is a temporary one. HLAA is charged for each piece of returned mail, which the Post Office will not forward. When you return, we will resume sending to your local address. Thanks.

THE MAIL-ORDER HEARING AID

By Bruce Nelson

A hearing aid for only \$30? My Audiologist charges me hundreds or thousands of dollars! What gives?

The Turbo-Ear hearing aid sells for \$29.95 plus shipping and handling. It is often advertised in magazines or on TV. The ads claim things like "Fits in either ear," "Almost invisible," "Clear sound reception," "Reduces background noise," "Rechargeable – no batteries to buy, which could save you thousands."

Our Technology Committee was asked to look at these mail-order hearing aids to find out if they do work, and if they could replace expensive hearing aids. The committee purchased one, and asked Dr. John McNamara and Dr. Andrea Segmond of Ontario Hearing Centers to test it. Not unexpected...Dr. McNamara's first comment was, "What a piece of junk!" However, to back up the statement, he provided the following details from the testing: The Turbo Ear aid had an equivalent noise rating of 69dB (more noise than speech). Usable speech gain was 3dB, all in the low frequencies with nothing in the high frequencies. Therefore, there is no speech improvement.

He also noted that the external metal contacts for recharging the batteries were quite sharp and could injure the wearer in some circumstances. The hearing aid is far from invisible. It is on the bulky side and when inserted in the ear as far as possible, it still sticks out a bit. It's quite visible!

I don't know about you, but I wear my hearing aids more than 7 hours a day. But the rechargeable batteries only last 7 hours, and they need 12 hours to recharge, so you might need to carry an extra one with you. And you won't save thousands. The worst case of a battery a week at the highest prices locally would only set you back about \$100.

Finally, the real-life test. I wore it in my ear for a while. While it made a few things sound "better," it didn't help listening to

(continued on next page)

THE MAIL-ORDER HEARING AID (continued)

the TV or carrying on a conversation. The conversation was actually worse since it has no venting like a proper hearing aid. It was a bit uncomfortable – the “fits-all” plug isn’t even close to feeling like a hearing aid molded to your own ear.

There is a reason that real hearing aids cost as much as they do. The manufacturers have invested a lot of time and money designing the marvelous active circuits that make them programmable and squeezing it all into a tiny package along with the microphones, speakers, and battery. And your Audiologist will identify your specific needs and recommend the correct hearing aid, will tune it for your hearing loss, and provide ongoing service.

If you want to throw your money away, then buy a mail-order hearing aid “as seen on TV.” If you want to improve your hearing, see an Audiologist.

(Presented as a Tech Talk at March Chapter Meetings.)

MICHAEL CHOROST TO SPEAK AT RIT/NTID

By Mary Ellen Tait

The Edmund Lyon Memorial Lectureship Series, presented by RIT/NTID and the Rochester School for the Deaf, continues to feature exciting researchers and scholars. The final lecture for the 2011-2012 academic year will be:

“Cyborg Ear, Cyborg I: Writing a Book, Rewriting a Life,” Michael Chorost, Ph.D., author and freelance writer in Washington, D.C. Lecture on **Thursday, April 26th, at 7:00 pm** at the Student Development Center (adjacent to L.B. Johnson Building), Room 1300/1310, RIT/NTID.

A recipient of a Cochlear Implant, he has written about communication dynamics and technology. His works explore the condition and experience of being Deaf in a hearing world; and through his presentation, we will have the opportunity to consider anew what we do and how we do it. For presenter biography and event details, go to: www.rit.edu/ntid/lyon.

The lecture is free and open to the public, and there is no charge for parking. An FM assistive listening system is available for use, and Sign Language interpreting provided.

ASSISTANCE TO OBTAIN HEARING AIDS FOR INDIVIDUALS WITH FINANCIAL HARDSHIP

By Sheila Dalzell, Au.D.



If you are in need of hearing aids, and are not able to afford a hearing aid(s), contact your Audiologist. He/she can do a diagnostic audiologic evaluation to determine the amount of hearing loss and discuss the best type of hearing aid(s) for you. Discuss your financial concerns with your

Audiologist so he/she can provide you with information regarding the best agency to contact for those individuals with financial need. Most of the agencies or charitable organizations **require an audiologic evaluation from an Audiologist** to apply for assistance.

Organizations that your Audiologist may recommend are:

1. **Medicaid and State Aid.** The main Medicaid office is in Rochester located on Westfall Road. We are fortunate that NY State Medicaid has a very generous benefit for hearing aids for individuals that qualify for Medicaid.
2. **Lions Hearing Foundation.** The Lions Hearing Foundation has a local organization and a national organization. Your Audiologist can provide you with contact information and explain the program to you. *(Info from Joe Kozelsky—phone, 1-607-398-7216)*
3. **VESID.** Vocational Educational Association for Individuals with Disabilities is located on South Union Street. At your appointment, your Audiologist can determine if you may be a candidate for VESID and tell you how to initiate the process.

There are additional resources that your Audiologist can suggest; these are the primary resources within our community.

Also, go to: www.sertoma.org.

THOUGHT FOR THE DAY!

“The older I get the greater power I seem to have to help the world. I am like a snowball—the further I am rolled, the more I gain.” – Susan B. Anthony (American Reformer)
(1820 – 1906)

PARENTS COLUMN

By Katy Kuczek

Parent Wiki--The Hearing Loss Association of America (HLAA) has launched a parent wiki at: <http://www.kidsandhearingloss.org/>.

Katy’s column will return next month. Contact her at: kkuczek@rochester.rr.com.

DEAF GIRL ON TV

Katie Leclerc plays a deaf girl in the ABC Family drama “Switched at Birth,” and while she’s not deaf in real life, she does have Meniere’s disease--a genetic disorder that makes her hard of hearing sometimes causing vertigo. The show is on Channel 31, Tuesdays, at 7pm.

ASKING WEGMANS TO USE TECHNOLOGY TO WARN OF RECALLS – *By Daniel Foster, Chili* (Excerpt from article appearing in D&C of 2/8/12)

Since the Rochester area is home to one of the largest concentrations of deaf (and HOH) people in the entire country, it's time for **Wegmans** to do more than simply send automated phone calls to affected Shoppers Club members who have purchased recalled items. I applaud their efforts to communicate, but strongly feel more could be done to reach more people, at minimal cost.

With Wegman's 21st Century technological infrastructure, I sincerely believe they could expand options for product recall notification to include opt-in cellphone text messages, and emails. Both are as quick and affordable as the current automated phone call approach, and they would also benefit far more people than just the deaf and those with hearing loss.

WEBSITES OF INTEREST

Our chapter website is: www.hlaa-rochester-ny.org.

Barb Law, Michelle Gross, and Richard McCollough are updating our website to include the new Scholarship Form, and the Stipend for the Convention in Providence, RI. (Also, Rochester now has a presence on Facebook - thanks to **Cindy Kellner**).

(Submitted by Al Suffredini:)

From the government website for disability. Hearing Aids & Personal Sound Amplifiers-Know the Difference. This article from the FDA explains the difference between HA's and personal sound amplifiers. Signs of hearing loss are also provided. The link opens a PDF document. Go to:

www.fda.gov/downloads/ForConsumers/ConsumerUpdates/UCM187224.pdf.

"This Month in Bethesda" by **Brenda Battat** has returned. Go to Brenda's blog:

<http://brendabattat.blogspot.com/2011/04/this-month-in-bethesda-february-2012.html>.(info from Michelle Gross)

WORTH REMEMBERING

"Discussion is an exchange of knowledge; an argument is an exchange of ignorance."

– Robert Quillen, American journalist (1887-1948)



RBTL LIVE THEATRE--- CAPTIONED!

Sunday, April 8th at 2:00 pm
"Jersey Boys"

Sunday, May 20th at 2:00 pm
"South Pacific"

Tickets become available 6 weeks in advance of each show. Request seats in "open captions" viewing section. Call 222-5000; email, info@rbtl.org.

NEWS OF OUR MEMBERS

Vern Thayer has donated 2 original paintings by his lovely wife, Bing, for the silent auction at our Walk, May 6th in Perinton Park. (We mourn the loss of Bing Jan. 16.)

Sue Miller and Marlene Sutliff attended the Feb. 15th celebration of Susan B. Anthony's 192nd birthday. They were photographed with Rochester RPO director, Arlid Remmereit. Ms. Anthony's home at 17 Madison St. recently gained official status as a museum.

Fred Altrieth, Joe Damico, Trish Prosser, and Vern Thayer represented our Chapter at a Health Fair for the Rush-Henrietta School District held at the Dome Arena.

Don Bataille, SWBR Architects has been recognized by the Rochester Chapter of Illuminating Engineering Society with two awards for work on the Harris RF Communications facility on Jefferson Rd, Henrietta.

Joe Kozelsky returned from a couple of weeks "vacation" driving to New Orleans. He and his wife visited family enroute, but spent a week working with Operation Southern Comfort (out of Syracuse) rebuilding the home of a retired school teacher who was wiped out during Hurricane Katrina. When the owner returned and saw the progress, tears were flowing! Joe likened it to the TV program, *Extreme House Makeover*.

PRESENTATIONS

Barb Gates, Ginger Graham, Michelle Gross, and Vern Thayer gave an HLAA presentation to 22 seniors at the Wolk Manor senior living complex on Jan. 26th.

Barb Gates, Ginger Graham and Sue Miller gave a presentation to 21 seniors at the Cherry Ridge senior living complex, as requested by **Bob Dempsey**.

Living well with
Hearing Loss:
Strategies that will
Lighten Up
Your Life

April 3, 2012

Guest speaker: **Sam Trychin, Ph.D.**
St. Paul's Church
(Fellowship Hall)
East Avenue & Westminister Road

Program: 2:00 to 5:15 pm

Meet the Speaker reception: 5:30 pm



Join us for an enlightening discussion about hearing loss-related communication, its challenges, and strategies for preventing or reducing communication stress, presented by Dr. Sam Trychin. The program will include an in-depth look at the physical and psychological issues behind miscommunication and provide positive solutions for managing its emotional effects.

Sam Trychin, Ph.D., is an internationally known author, psychologist, educator, and lecturer at Penn State. A hearing aid user himself, Dr. Trychin conducts training programs, presentations and workshops for people with hearing loss, their families and the professionals who serve them.

Assistive listening system (loop) and real-time captioning provided.
Sign language interpreting provided.
Program and parking are free.
(Additional parking at George Eastman House.)

For more information: www.hlaa-rochester-ny.org
Program funded by HLAA-Rochester, Walk4Hearing.

 **Hearing Loss
Association
of America**
Rochester Chapter
(585) 266-7890
hlaa-rochester@yahoo.com
www.hlaa-rochester-ny.org

HLAA is a 501(c)3 non-profit consumer based organization and is the nation's foremost membership and advocacy organization for people with hearing loss. HLAA Rochester Chapter is a volunteer organization providing information about hearing loss and communication access. Go to www.hlaa-rochester-ny.org and join us at our program meetings, first Tuesday of the month, St. Paul's Church, 11:00 am and 7:00 pm.



Difficulty Hearing on the Phone?

CaptionCall provides written captions of what your callers say.



www.CaptionCall.com

Captions for your wireless phone calls!



*Wireless CapTel® by Sprint® app, powered by Raketu, is now available for Android-powered devices.**

Need a device?
sprintrelaystore.com/wcs.



Scan to download app or search Wireless CapTel by Sprint in the Android Marketplace.



sprintcapitel.com
800-233-9130 (Voice/TTY)

* App requires an Android-powered device with OS 2.2 or higher.

Although CapTel and Wireless CapTel by Sprint can be used for emergency calling, such emergency calling may not function the same as traditional 911/E911 services. By using CapTel and Wireless CapTel by Sprint for emergency calling you agree that Sprint is not responsible for any damages resulting from errors, defects, malfunctions, interruptions or failures in accessing or attempting to access emergency services through CapTel and Wireless CapTel by Sprint whether caused by the negligence of Sprint or otherwise. ©2012 Sprint. Sprint and the logo are trademarks of Sprint. CapTel is a registered trademark of Ultratec, Inc. Android, Google, the Google logo and Android Market are trademarks of Google Inc. The HTC logo, and HTC EVO are the trademarks of HTC Corporation. Other marks are the property of their respective owners.

Dalzells Hearing Centers

Brighton:

2561 Lac de Ville Blvd
Rochester, NY 14618
585 461-9192

Greece:

10 South Pointe Landing
Rochester, NY 14606
585 227-0808



Pittsford Hearing & Balance, LLC

56 North Main Street
Pittsford, NY 14534
877-381-6050

Clifton Springs Hearing Center, Inc
LLC
4 Coulter Road
Clifton Springs, NY 14432
800-827-0140

West Lake Hearing Center,
229 Parrish Street Suite 240
Canandaigua, NY 14424
877-394-6775

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3 AUDIOLOGISTS:

- John J McNamara, Au.D.
- Andrea M. Segmond Au.D.
- Christopher A. Cisterna, M.S.

**Stay connected to your friends
and family with New York Relay
Captioned Telephone Service.**



**Don't miss another word from
your family, friends, or loved ones.**

New York Relay Captioned Telephone Service
enables individuals with hearing loss to read
what their caller says, while they speak and
listen on the telephone.

- 24-hour service is offered at no cost to users*
- Spanish Captioning is available for
Spanish-to-Spanish calls
- Hours are from 8 am to 12 midnight EST
- CapTel phone has a large
5" screen with easy-to-read display
- It has a volume control (up to 40dB)
and is easy to adjust during a call

For more information, go to
www.nyrelay.com/captel

* CapTel users are responsible for their
own long distance charges.



Small enough to serve you *best.*

**W
WEBSTER
HEARING**

Joe Kozelsky, M.S., Audiologist
Joan Mullings, Au.D. Audiologist
Dawn Patrick, M.A., Audiologist
Tara Fisher, A.A.S., Reception



From left to right:
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HLAA Membership Information

Hearing Loss Association
 (HLAA) Rochester Chapter, a
 tax exempt and volunteer group,
 is a chapter of a national,
 nonprofit, nonsectarian,
 educational organization devoted
 to the welfare and interests of
 those who cannot hear well. We
 meet the first Tuesday of the
 month from September through
 June at St.Paul's Episcopal
 Church, East Ave. While our
 primary focus is directed toward
 hard of hearing, we welcome
 everyone to our chapter
 meetings whatever their hearing
 ability.

For more information, Call

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Newsletter

Newsletter deadline first day of the
month preceding the issue month.

Send articles to:

Ginger Graham

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Webster, NY 14580

ggraham859@frontiernet.net

MEMBERSHIP APPLICATION –
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☐ Yes, I want to join -- Support entitles me to receive the
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More than 36 million people in the US have a hearing loss which can hinder daily communication-- one in five people! By age 65, one in three Americans has a hearing loss.

This invisible condition affects the quality of life of the individuals with hearing loss as well as family, friends, co-workers and everyone with whom they interact. HLAA believes people with hearing loss can participate successfully in today's world. The mission of HLAA is to open the world of communications to people with hearing loss through advocacy, information, education, and support.

HLAA is the largest international consumer organization dedicated to the well-being of people who do not hear well.

To join, please see inside back page. HLAA has more than 200 chapters and 14 state organizations. Welcome!

Meetings are hearing accessible

St. Paul's Episcopal Church, East Ave. and Westminster Rd., across from the George Eastman House. Parking available at the George Eastman House, if needed.

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Entrance to the meeting room is via the rear door next to the fence.

Everyone is welcome! With or without a hearing loss!