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Volume 25, Number 10

published monthly except July and August

June 2012

### JUNE Calendar

#### **Tues., June 5<sup>th</sup> – 11:00 am Daytime meeting**

Brown bag your lunch, then Program at Noon.

**7:00 pm – Refreshments and Social Time**

**7:30 pm – Evening meeting.**

St. Paul's Episcopal Church, East Ave. & Westminster Rd  
across from George Eastman House; enter thru rear door.

#### **Tues., June 12<sup>th</sup> —Board of Directors**

7:30 pm – Justin Vigdor Room, Al Sigl Center

**Wed., June 13<sup>th</sup>** - Looping Conf, NTID (see p.5)

**Mon., June 18<sup>th</sup> – Program Planning (Evening Meetings)** (see article on p. 3)

**June 21 – 24** – HLA National Convention

**Wed., June 27<sup>th</sup>** – between Noon & 3pm –  
RWC movie, Loew's Webster. Check theatre  
for movie & exact time; then social time.

### **SAVE THESE FUTURE DATES**

**Tues., July 10<sup>th</sup> – Program Planning (Daytime Meetings)** (see article on p. 3)

**Sun., Aug. 26<sup>th</sup>** – Picnic at Miller's on Keuka Lake  
(see article on p. 6)

### **Hospitality Duties for June:**

Daytime Meeting – Elaine VanderBrook  
Evening Meeting – Lisa Bailey, Ginger Graham  
Board of Directors – Laura Chaba



### **JUNE PROGRAM**

(at St. Paul's Church, East Ave. & Westminster Rd.)

#### **Tuesday, June 5<sup>th</sup> – Daytime Meeting – 11 am**

#### **IS THERE A CI IN YOUR FUTURE? –**

*Kristine Rafter, Advanced Bionics; Sonya Reschel,  
Cochlear Americas; Parri Tantillo, MedEl*

The days have past when your audiologist sighed, "There's nothing more I can do for you." If hearing aids are no longer adequate for your increasing deafness, join us to see representatives from the three companies distributing cochlear implants in the US as they demonstrate their products. Advanced Bionics, Cochlear Americas, and Med-El are all FDA-approved devices. More people qualify for them, insurance covers most of their costs, and they are becoming better known.

Hope exists for even the very deaf to participate in the hearing world. Severely-profoundly hearing disabled people are allowed significantly more hearing than 15 years ago to be considered candidates for cochlear implants. Very young children are implanted routinely today.

Whether or not you're ready for a CI, it is very important to know when to begin considering one and what cutting edge technology is now available. These and other questions will be answered today.

All three products are available in western New York. If you or someone in your family is considering a cochlear implant, you'll want to attend this discussion.

(continued on next page)

**Tuesday, June 5<sup>th</sup> - Evening Meeting – 7:00 pm****ASSISTIVE DEVICES TO WARN AND HELP YOU***- Kristen J.M. Nolan, MS, CCC-A*

People with hearing loss cannot rely on their ears alone to warn of danger or, even amplified, to understand speech. We can, however, take advantage of new technology—gadgets, gizmos, devices—to augment our hearing aids/cochlear implants to partially overcome our disability and cope better in a noisy world.

**Kristen Nolan**, senior clinical audiologist at Rochester Hearing and Speech Center, demonstrates amplified telephones, smoke detectors, doorbell alerts, neck loops, Bluetooth technology and FM systems. Knowledge is power—if you are unaware of these devices, you are missing out on ways to help yourself.

Ms. Nolan specializes in pediatric and geriatric audiology and assistive devices. She has earned degrees from Nazareth College and SUNY Fredonia.

*HLAA-Rochester chapter meetings are held in the Vestry Room at St. Paul's Episcopal Church, East Ave. at Westminster Road, across from the George Eastman House. All programs are audiolooped & captioned. Those needing a sign language interpreter should contact Linda Siple at 585 475 6712, a week in advance.*

*The Hearing Loss Association is a nationwide organization dedicated to advocacy, education and support for people with hearing loss. For more information visit [www.hlaa-rochester-ny.org](http://www.hlaa-rochester-ny.org) or telephone 585 266 7890.*

*Hearing loss is a daily challenge you can overcome. You do not have to hide your hearing loss. You do not have to face hearing loss alone.*

**CAPTIONED CHAPTER MEETINGS**

CaptionCall is providing remote captions for our Day and Evening chapter meetings! This will run through **June, 2013** (at a cost of about \$3,000 to CaptionCall.) (see page 8)

**Tim Whitcher and Bruce and Candi Nelson have worked hard to get this new captioning system up and running at meetings. And have been faithful in attending all sessions!**

**LEADERS COLUMN***By Don Bataille*

WOW, time is up already! The end of 2011-2012 HLAA –Rochester Chapter Year is quickly approaching, and I would like to say “Thank You” for the opportunity to serve as Board President for the past two years. I would also like to extend a very special “**Thank You**” to the members of the Board, various Committees, and Professional Advisory Committee who helped make the past two years a success for HLAA-Rochester--too many folks to list in one Newsletter.

Our Chapter has grown in stature and has become the premier source for information about hearing loss in our community. Thanks to our informative Chapter programs, newsletter, webpage, and events, our members know that understanding one’s hearing loss is more than selecting and purchasing hearing aids--it is utilizing tools to better address hearing loss issues at home, work, and in social settings as well as learning new strategies that help us maintain the quality of life that we expect.

HLAA-Rochester Chapter continues to address challenges and embrace opportunities that will allow the Chapter to position itself as a leading educational and support organization. Our Chapter’s vitality has been strengthened through collaborative efforts with local audiologists, universities, businesses, and organizations but the key ingredient has been the impact of chapter member involvement at all levels of our organization. Your volunteerism is what defines HLAA-Rochester, and we can each say with pride, “I am an HLAA-Rochester Chapter member.” Thank you for being an active member.

As we transition into a new calendar year on July 1<sup>st</sup>, please welcome **David Koon**, incoming Board President as well as new Board of Directors members, PAC, and committee members--we all look forward to an exciting new 2012-2013 year.



Thank you and have a great summer. See you in September...hmm, reminds me of a 60’s song.

**HEARING/INDUCTION LOOPS IN TAXIS OF TOMORROW** – By Janice Schacter 4/4/2012; submitted by Don Bataille

The Hearing Access Program announced that the Taxi & Limousine Commission in NYC will include an induction/hearing loop in all Taxis of Tomorrow beginning in 2013. NYC will be the first city in this country to have this feature. This technology has been used in London taxis since 1998. For more information, [www.hearingloop.org](http://www.hearingloop.org).

**HAIKU IN ENGLISH**

(By Carolyn Coit Dancy; published in “Frogpond” Vol.32:2 Spring/Summer 2009)

Originating centuries ago in Japan, haiku is *unrhymed poetic verse* consisting of no more than three lines. The hallmark of haiku is its brevity with fewer than a dozen words. Its genius is creating a multi-layered picture within this tiny framework.

**the encore  
jazz band riffs  
with katydids**

**Subject of Sept. 11th Chapter Meetings**

**Daytime & Evening Meetings:**

Our chapter members and companions will report on the HLAA National Convention held in Providence, RI, in June 2012.

**CENTER FOR HEARING AND COMMUNICATION RINGS BELL**

(excerpt from Laurie Hanin, Executive Director.)

The CHC rang the Closing Bell at the NY Stock Exchange April 26 to celebrate 102 years of hearing health care leadership, and to put the spotlight on healthy hearing. Established in 1910, CHC provides a wide array of hearing health care services to adults and children with listening, learning, and auditory challenges. For info on a free CaptionCall phone, use promotional code **HS1277**, and go to: <https://www.captioncall.com>.

**PLANNING THE PROGRAMS FOR YOUR CHAPTER MEETINGS**

Are you tired of “the same old subjects” at our Chapter meetings? We hope not!! But we do need your input and **new ideas for programs!** Please plan to attend either the Daytime Program Planning meeting held by Sue Miller, or, the Evening Planning meeting held by Barb Law, to give them your ideas for possible topics for the new season from September, 2012, to June, 2013.

**Planning meeting for Evening sessions:**

**Mon., June 18<sup>th</sup>, 6:30 pm, Barb Law, Justin Vigdor Room, Al Sigl Center; light refreshments.**

**Planning meeting for Daytime sessions:**

**Tues., July 10<sup>th</sup>, 9:30 am at Sue Miller’s home, 16 Buckthorn Run, Victor.**

**RSVP:** Please email (or, call) either Sue or Barb and let them know you’re attending. Hope to see you at one of the meetings! We’re eager for your suggestions!

Barb Law: [Blaw1@rochester.rr.com](mailto:Blaw1@rochester.rr.com); (585) 381-8640  
Sue Miller: [SusanLeeMiller39@cs.com](mailto:SusanLeeMiller39@cs.com); (585) 924-8933



**Donations in Memory of Bing Thayer:**

Thank you to everyone who donated in memory of Bing Thayer. A total of \$745 has been raised for a “yet to be identified” program/project.

**For Your Donation to HLAA:** Genesee Country Audiology Services.

**Newsletter Deadline**

**Tuesday, July 31st  
(for the September Newsletter)**

**Email:** [ggraham859@frontiernet.net](mailto:ggraham859@frontiernet.net)

No Newsletter is published in July or August.

## SOMETHING NEW WITH SCHOLARSHIPS!

By Don Bataille, and Janet McKenna

Participants in RIT/NTID's "TechBoyz" summer program are invited to apply for a newly-announced scholarship funded by the Hearing Loss Association of America-Rochester Chapter. The scholarship for \$650 will be made annually beginning 2012. It benefits one or more boys with financial need from Monroe, Livingston, Genesee, Wyoming, Orleans, Ontario, Yates, Seneca, or Wayne Counties.

Named the "HLAA Rochester Chapter Scholarship for TechBoyz," it will be awarded through the 2016 session of the program.

TechBoyz is a week-long summer camp for hard of hearing or deaf boys entering seventh, eighth or ninth grades with an interest in science, technology, engineering or mathematics. It is held annually at NTID.

For more information contact TechBoyz at [TechBoyz@ntid.rit.edu](mailto:TechBoyz@ntid.rit.edu) or telephone 585-475-7695 (voice/TTY.)

### **We Welcome All Donations**

Please make your check payable to: HLAA-Rochester  
HLAA is a 501©(3) organization.

Mail to: Mr. Don Bataille, HLAA Board President,  
8 Springwood Lane, Pittsford, NY 14534.

Be sure to designate:

This donation is: In Memory of; or, In Honor of,  
or, Birthday congratulations.

And who to send the Acknowledgment to. Thank you.



## **NATIONAL CONVENTION, PROVIDENCE, RI**

The HLAA National Convention will be in Providence **June 21 – 24, 2012**.

It will be held at the award winning Rhode Island Convention Center (RICC) conveniently located in the heart of downtown at 1 Sabin St (02903), and it is connected via Skybridge to the Westin Providence Hotel, One West Exchange St. (02903).

**Research Symposium** (June 22, 9-Noon) "How the Brain Makes Sense of the World of Sound."

Bring your Smart Phones because all Convention activities--events, programs, exhibits-- will be on a mobile app.

A unique riverside experience called "Waterfire" and a glamorous closing banquet will send you home with knowledge and memories to treasure for years!

### **For Registration and reservations --**

Go to: [www.hearingloss.org/events/convention/](http://www.hearingloss.org/events/convention/)

## **CAN CELL PHONES CAUSE BRAIN CANCER?**

*(Excerpt from USA Weekend, March 11-13, 2011)*

The short answer: We don't know yet. Many experts agree that to date, there is no conclusive evidence that links cell phone use to brain cancer, but that more research is needed. A 10-year survey of more than 12,000 people from 13 countries suggested a possible increased risk for "glioma" --a type of brain tumor--in heavy cell phone users, but no overall increase in brain tumor risk. More research is necessary on the effects of long-term mobile-phone users.

It often takes years between exposure to a carcinogen and the onset of a tumor, so it's possible not enough time has passed to detect an increase in cancer rates that can be directly linked to cell phone use. Cell phones emit radiofrequency (RF) energy, a low-level form of radiation. Keep your phone **off** when not using it, and follow these tips to reduce exposure:

- Use a landline phone when possible.
- Go hands-free. Use speaker phone or corded earpieces.
- Check your bars. The farther you are from a cell tower, the more energy your phone uses to get a good signal, which may increase your exposure to radio waves. Save calls for when you have strong service.

*(Following excerpt from Dr. Paul Donohue, 5/4/2012, D&C)*

About a year ago, the Int'l Agency for Research in Cancer reviewed the evidence and suggested that the electromagnetic fields generated by cell phones might be a possible factor in producing brain tumors. However, I have seen no great increase in brain tumors and feel the possibility is not a threat.

## **COCHLEAR IMPLANT GROUP**

The CI meeting is held twice a year. The next meeting is scheduled for Tuesday, Oct. 16<sup>th</sup> at Noon at St. Paul's church, Vestry Room. Please brown bag your lunch. Coffee/tea provided.

## PROTECT YOUR HEARING WITH ANTIOXIDANTS

(from Wisconsin Newsletter, March 2012)



In a search for methods to protect hearing after noise exposure, Swedish researchers found that the medicinal antioxidant, “acetylcysteine” taken after exposure to intense noise has a protective effect on noise-related hearing loss. The Swedish military have implemented a directive which states that antioxidant should now be found as standard in military medicine cabinets.

Antioxidants also exist in our food, especially in fruits and vegetables. The vitamins C, A and E are some of the most important antioxidants. The researcher concludes that nutrition is vitally important in the fight against developing hearing problems.

### About HLA

The Hearing Loss Association of America (HLAA), founded in 1979, opens the world of communication to people with hearing loss through information, education, advocacy and support. HLAA publishes the bimonthly Hearing Loss Magazine, holds annual conventions, a Walk4Hearing, and more. Check out <http://www.hearingloss.org/>. HLAA has chapters and state organizations across the country.

## DID YOU KNOW?

Lakes! There are no natural lakes in the state of Ohio; every one of them is manmade.

Canada has more lakes than the rest of the world combined. Canada is an Indian word meaning “Big Village.”

Alaska – more than half of the coastline of the entire US is in Alaska. (Author unknown)

## FREE

### Walker W300 Telephone

Big buttons, adjustable volume control with sound level indicator, headset port, neckloop port, night light. Original box, manual, desktop or wall mount. Contact Joan Ewing at [jewing1@frontiernet.net](mailto:jewing1@frontiernet.net)

## “LOOPING ROCHESTER” CONFERENCE



The Looping Conference will be held Wednesday, June 13<sup>th</sup>, from 8:00 am – 12:30 pm, at NTID, CSD Student Development Center, Rooms 1300/1310. It will present state-of-the-art hearing loop systems with an emphasis on the use of loops in places of public assembly. Also, conformance requirements to the revised 2010 ADA-ABA Accessibility Guideline-Communication Elements.

**Richard McKinley**, national speaker on the use of hearing loops in England and USA, will talk about how loops are used in meeting rooms, classrooms, banks, airports, sporting venues, and taxi cabs!

A continental breakfast will be served and various looping systems will be set up for hands-on demonstrations.

**Parking** available in Lot “L” without a permit. A Sign Language Interpreter will be provided.

To register, contact Don Bataille, AIA, at [dbataille@SWBR.com](mailto:dbataille@SWBR.com). Please provide the names of attendees, company or organization, and email addresses.

## NEWS ABOUT OUR MEMBERS

**Vern Thayer and daughter, Connie Welch**, appeared on the Lifetime channel Saturday, April 28, via video, as part of the “Baby Boomers in America” program with Morgan Fairchild.

Ms. Fairchild covered such topics as Long Term Care Insurance, Sam’s Club, hearing loss, and Sprint CapTel phones. Vern reported he can now “hear” by reading captions on his CapTel phone, text on his cell phone, and he no longer has to ask a caller to speak louder! Vern wears a Cochlear Implant. He and Connie gave a top notch skit for the program!

**Sister Veronica Casey** celebrates her **60 years** having entered the congregation in Hornell. She is currently at the Sisters of Mercy house and continues to volunteer as a tutor for Literacy Volunteers and as a bookkeeper for the Judicial Process Commission in Rochester. (The Sisters pray for good weather for our Walk each year.) Congratulations on your anniversary, Sister Veronica!

## SIX HIGH SCHOOL SENIORS NAMED HLAA SCHOLARSHIP WINNERS!

By Janet McKenna and Mary Ellen Tait

Teens aspiring to be a dancer, a carpenter, a biomedical engineer and a nurse were among the six high school seniors with hearing loss awarded scholarships at the HLAA/Rochester annual banquet held May 22 at Cobblestone Creek Country Club in Victor.

Each received a \$1,000 stipend toward his or her further education. HLAA's Walk4Hearing and individual donations fund the scholarships.

Award winners, their high schools and the colleges they plan to attend are:

**Dave Britton "Britt" Coleman III**, Northstar Christian Academy (RIT/NTID)

**Jacob Drew**, Victor High School (Alfred State)

**Jaddua Johnston**, Honeoye Falls-Lima High School (Gallaudet University)

**Colin Lemen**, Victor High School (RIT)

**Kayla Van Wormer**, Rush-Henrietta High (LeMoyne College)

**Marissa Woodruff**, Rochester School for the Deaf (RIT/NTID)

Mr. and Mrs. Stuart MacDonald, **Sue Miller's** parents, initiated the program with a donation in 1996.

Including the six most recent awards, HLAA-Rochester has granted 74 scholarships in 17 years to high schoolers with hearing loss from schools throughout the Genesee Valley and Finger Lakes.

### **RBTL LIVE THEATRE--- CAPTIONED!**



*Summary for new Season*

All performances are Sunday, at 1:00 pm

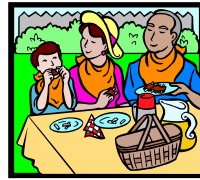
October 14 – Mary Poppins  
December 2 – Memphis  
February 10 – Addams Family  
March 10 – Book of Mormon  
May 12 – Les Mis

Tickets become available 6 weeks in advance of each show. Request seats in "open captions" viewing section. Call 222-5000; email, [info@rbtl.org](mailto:info@rbtl.org).

Note start time of 1:00 pm for all performances.

## **ANNUAL PICNIC**

**August. 26th, at 1 pm, Keuka Lake**



Swimming, boat rides, sunning, good food, relaxation and fun conversation on what we hope/expect will be a sunny day on Keuka Lake. Bring along your Frisbee, horseshoes, Jarts, and more!

**Please bring a dish to pass –salads, or casseroles, or appetizers, or desserts, and serving spoon. The chapter provides beverages, paper products, silverware, and the Meat item.**

Location: Sue & Scott Miller's cottage  
10461 (previously 1050) East Bluff Drive, Penn Yan (south of Keuka College)  
Home phone: (585) 924-8933  
Email: [susanleemiller39@cs.com](mailto:susanleemiller39@cs.com)

**Directions:** Use Canandaigua Exit 44 off the NYS Thruway. Route 332 into Canandaigua. Turn left onto Rt. 5/20. About 9 miles, turn right onto County Rt. 5 (which turns into Rt. 14A), where the sign points to "Hall" and "Penn Yan." Straight into Penn Yan. At the 5<sup>th</sup> traffic light, turn right onto Elm St. (Rt.54A). Follow signs for Keuka College

This will take you onto E. Bluff Drive. Miller's blue lakeside cottage at 10461 E. Bluff Drive is close to the end of the bluff. Keuka Lake will be on your left as you drive South on the bluff. Look for balloons on the mailbox. **Plan to park on the road** due to limited parking down a long, curvy driveway.

**We're looking forward to seeing everyone for a fun day in the sun, Sunday, August 26<sup>th</sup>.**

### **IF YOU MOVE**

Please don't forget to notify **Barb Gates**, at 28 Country Gables Circle, Rochester, NY 14606, or, via email at [cdgblg28@aol.com](mailto:cdgblg28@aol.com), even if your change of address is a temporary one. HLAA is charged for each piece of returned mail, which the Post Office will not forward. When you return, we will resume sending to your local address. Thanks.

## **WALK4HEARING 2012**

*By Sue Miller*



The Walk4Hearing drew the largest crowd ever as the Rochester Chapter continued its efforts to support all people with hearing loss! The 2012

Walk took place at Perinton Park in Fairport under bright sunny skies, temperatures in the 60's, and with an abundance of beautiful Spring flowers along the way. More than 450 members and friends of the Rochester HLAA Chapter attended the event—the 7th to be held since the 2006 inaugural Walk.

The crowd enjoyed a delightful breakfast buffet before the Walk, browsed the silent auction, and enjoyed the antics of **Just Clowning Around**. Lively guitar music was provided by **Bryan Law, Devin Petz, and Joe Ceravola**.

This year, **Sherri McCarthy** coordinated the children's activities: a stretch and lively warm up, face painting; balloon animals, cotton candy, and popcorn were provided for the kids and those who are young at heart.

Channel 10 morning news anchor, **Rebecca Leclair**, introduced celebrity walkers and guests, and asked **Mark Hargrave** and all the children to help with the countdown to launch the Walk.

The support of the team donors and the event sponsorships have topped the \$26,000 mark with Federated Clover Investment Advisors and Manning & Napier Advisors (once again!) leading the way with a generous gift each of \$3,000. They were followed by Xylem (formerly, ITT Residential & Commercial Waters) and The Maco Group each donating \$2,500 again this year. This was a local record for a Walk4Hearing sponsorship! Even though exact financial tallies were not available at press time, treasurer **Pete Fackler** assured us that we easily surpassed our goal of \$45,000, and possibly hit the \$50,000 mark! Details will appear in our September Newsletter.

The Walk Committee is made up of almost 100 people, all working to do their best to make the Walk an outstanding success. Almost all of the area's audiologists participated as well as many of the hearing healthcare providers. Our sincerest thanks to all of you! A special thanks to all the Event Sponsors and Captains who

organized teams, to Boy Scout Troop #31 and to ALL who participated. Our deepest thanks to each and every one of you...including the Sisters of Mercy who prayed all year for good weather on May 6th!

For several months, **Barb Law** recruited, coordinated, and communicated with all 32 Team Captains! This contributed to the record turnout. Enormous thanks!

We'd be remiss if we didn't mention the special contingents from **Binghamton and Buffalo!** Thank you for coming the distance to help us reach our goals.

Also, thanks to **Marlene Sutliff and Cindy Kellner** working behind the refreshment table. On their feet over 5 hours, with Cindy slicing all those hundreds of bagels!

Thanks to **Mary Ellen Tait** for expertly managing the volunteers at the Registration tables. We've heard very positive feedback on how smoothly the registration was handled.

Kudos to **Mary Chizuk** on the Silent Auction items--so many great choices. We don't have a dollar figure yet on how much money the auction took in, but it was a success, as it always is. (Mary was also on hand as our "nurse for the day" if needed.)

**And so many behind-the-scene helpers. We are grateful to everyone who helped make this annual event an outstanding success!**

### **RESTAURANT REVIEW – A CHAMPION OF OUR WALK4HEARING!**

*By Jeannette Kanter*

If you're looking for a really neat place to have lunch, here's the restaurant. "Cole and Parks" is near Eastview Mall at 607 Rowley Rd. (924-8710), off Route 96, in Victor. It's housed in a lovely house and, for the most part, the owners have maintained the rooms, so you have a cozy environment as you taste the fresh salads, Paninis, wraps, and soups. The noise level is good, and I've never had trouble hearing in any of their rooms.

Their coffee is the finest; they have an impressive variety, including Columbian and decaffeinated coffees. After being so good and having only half a Panini, I chose something sweet. The cakes are spectacular, but I'm a cookie lover, and there are no more delicious cookies than those at Cole and Parks. Baked fresh every day, with ten different huge ones to choose from to assuage that sweet tooth. You may have tasted one of them already because they donated 600 cookies to this year's Walk4Hearing! They go like lightning.

## CAPTIONING OF MEETINGS TO BE CONTINUED !

This past year, our chapter members have enjoyed the opportunity to have the Daytime and Evening monthly meetings **captioned**, thanks to CaptionCall! This has fulfilled a wish for our chapter for the past 29 years. We have just learned that they are willing to provide this wonderful service again for the coming year!

The captioning is done remotely by Alternative Communication Services-- it's flawless--plus the people doing the captioning are from all over the country! It's amazing to see the words almost instantly on the screen as soon as they're spoken. The service cost is \$3,000 a year and it is being paid by CaptionCall...such an incredible gift to our chapter.

We also owe a huge debt of thanks to **Candi and Bruce Nelson**, and **Tim Whitcher** for overseeing the technical set-up needed for this service.

All in all, CaptionCall has been a godsend in providing true access for everyone in our chapter...and we thank you!

## ROCHESTER CHAPTER'S FIRST-EVER MEMBERSHIP DRIVE

*By Meredith Low*

For the first time ever, people joining our Chapter for the first time, will receive a few months of membership free! The ten-dollar fee will cover membership from now until June 30th, 2013. **Our goal today is: Ten new members by June 30<sup>th</sup>, 2012!**

The Chapter offers **parents** of hard-of-hearing children information, support and encouragement. A **cochlear implant** support group is active for those considering obtaining a CI, and for those who already have one. We have **monthly Chapter meetings (daytime and evening)** from September to June, each with programs on varied topics related to hearing loss. The new **Featured Speaker** series brings experts from across the country presenting on specialized issues about hearing loss.

Late summer we enjoy our **annual picnic**, long a favorite with members. These are just a few of the events that offer opportunities for making new friends while learning

the latest ways to manage your hearing loss. Find updated details on all events in the Chapter's award-winning Newsletter, or on our website at: [www.hlaa-rochester-ny.org](http://www.hlaa-rochester-ny.org).

## REFRIGERMINDER

### COMMUNICATION TIPS FOR THE FAMILY

*By Joe Kozelsky*

We asked people with significant hearing loss what they felt were the most important things that friends and family could do to help them hear better. We will present one each month in the order of importance, starting with the most important. Other ideas are welcome.



### **FAMILY COMMUNICATION TIP NO. 1**

#### **BE SURE TO FACE THE PERSON WITH WHOM YOU ARE SPEAKING.**

Face-to-face contact is the most important thing that can be done to help someone with a hearing loss.

WEBSTER HEARING 585-787-0660, May, 2012

You can request a free copy of our "New Ten Commandments for Talking with People with Hearing Loss" and our free booklet, "Tips for the Family." (phone number above)

### THOUGHT FOR THE DAY

"All we have of freedom, all we use or know—  
This our fathers bought for us long and long ago."  
*(Rudyard Kipling, 1865 – 1936)*

**THIS IS OUR LAST NEWSLETTER UNTIL SEPTEMBER!** Have a great summer! *Ginger, Ginny, Janet, Joan and Michelle.*





**Difficulty Hearing on the Phone?**

CaptionCall provides written captions of what your callers say.

[www.CaptionCall.com](http://www.CaptionCall.com)

*Captions for your wireless phone calls!*



**Wireless CapTel® by Sprint® app, powered by Raketu, is now available for Android-powered devices.\***

Need a device?  
[sprintrelaystore.com/wcs](http://sprintrelaystore.com/wcs)



Scan to download app or search Wireless CapTel by Sprint in the Android Marketplace.

[sprintcaptel.com](http://sprintcaptel.com)  
**800-233-9130 (Voice/TTY)**

\* App requires an Android-powered device with OS 2.2 or higher.

Although CapTel and Wireless CapTel by Sprint can be used for emergency calling, such emergency calling may not function the same as traditional 911/E911 services. By using CapTel and Wireless CapTel by Sprint for emergency calling you agree that Sprint is not responsible for any damages resulting from errors, defects, malfunctions, interruptions or failures in accessing or attempting to access emergency services through CapTel and Wireless CapTel by Sprint whether caused by the negligence of Sprint or otherwise. ©2012 Sprint. Sprint and the logo are trademarks of Sprint. CapTel is a registered trademark of Ultratec, Inc. Android, Google, the Google logo and Android Market are trademarks of Google Inc. The HTC logo, and HTC EVO are the trademarks of HTC Corporation. Other marks are the property of their respective owners.

**Dalzells Hearing Centers**

<b>Brighton:</b>	<b>Greece:</b>
<b>2561 Lac de Ville Blvd Rochester, NY 14618 585 461-9192</b>	<b>10 South Pointe Landing Rochester, NY 14606 585 227-0808</b>



**Pittsford Hearing & Balance, LLC**  
56 North Main Street  
Pittsford, NY 14534  
877-381-6050

Clifton Springs Hearing Center, Inc 4 Coulter Road Clifton Springs, NY 14432 800-827-0140	West Lake Hearing Center, LLC 229 Parrish Street Suite 240 Canandaigua, NY 14424 877-394-6775
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**Solutions for Better Living with Hearing Loss**

- Hearing assessments
- Hearing aid consultations and fitting/programming
- TV listening devices and other assistive devices
- Expert staff and friendly, supportive service



**ROCHESTER Hearing & Speech Center**  
[www.rhsc.org](http://www.rhsc.org)  
Brighton • Greece • Webster

Call **(585) 723-2140** to schedule an appointment.



**Ontario Hearing Centers**

*Hearing Solutions, to Fit Every Lifestyle*

For 50 years we've been helping the hard of hearing benefit from advances in technology.

**SERVICES:**

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- Hearing Aid Evaluations
- Hearing Aid Custom Programming
- Hearing Aid Repairs
- Custom Sound Plugs
- Evening and Saturday Hours
- Home Service Available

**3 AUDIOLOGISTS:**

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- Andrea M. Segmond Au.D.
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**HLAA Membership Information**

Hearing Loss Association (HLAA) Rochester Chapter, a tax exempt and volunteer group, is a chapter of a national, nonprofit, nonsectarian, educational organization devoted to the welfare and interests of those who cannot hear well. We meet the first Tuesday of the month from September through June at St.Paul's Episcopal Church, East Ave. While our primary focus is directed toward hard of hearing, we welcome everyone to our chapter meetings whatever their hearing ability.

For more information, Call  
**585-266-7890**

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^^

**Newsletter**

*Newsletter deadline first day of the month preceding the issue month.*  
 Send articles to:  
*Ginger Graham*  
 859 Meadow Ridge Lane  
 Webster, NY 14580  
 ggraham859@frontiernet.net

**MEMBERSHIP APPLICATION – ROCHESTER CHAPTER**

Yes, I want to join -- Support entitles me to receive the award winning Newsletter in order to be alerted to interesting and informative articles plus Daytime & Evening Chapter Meetings and Cochlear Implant meetings.

Yes, I need transportation to meetings

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**Send to:** Mr. Donald Bataille, HLAA Board President  
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To join, please see inside back page. HLAA has more than 200 chapters and 14 state organizations. Welcome!

### **Meetings are hearing accessible**

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Entrance to the meeting room is via the rear door next to the fence.

*Everyone is welcome! With or without a hearing loss!*