



FREQUENTLY ASKED QUESTIONS

TOCA® Touch Trainer™

1. **What is the price of the TOCA® Touch Trainer™, and what is included with each system?**
 - a. The list price of the TOCA Touch Trainer is \$8,490. Each Touch Trainer ships with everything you need to begin your TOCA Training™ immediately:
 - i. 3-piece spiral hopper assembly that holds 18 TOCA Balls
 - ii. 20 custom-sized TOCA Balls
 - iii. AC power charger
 - iv. The TOCA Exercise Database which contains dozens of professionally designed exercises from the TOCA Curriculum in the TOCA Training App.
 - v. User account credentials for the TOCA Training App, which controls your use of the Touch Trainer.
 - vi. One-year Warranty for Non-Commercial Use
 - b. User Manual and Maintenance & Troubleshooting Guide **Now Online!**
 - c. To purchase a Touch Trainer, contact us at sales@tocafootball.com. We will send you the necessary documents to get started. All purchases are paid in advance. Once payment is received, a shipping date can be confirmed.
2. **Can you tell me more about the specifications of the Touch Trainer purchase?**
 - a. Ball Delivery:
 - i. The TOCA Touch Trainer has a wide range of delivery capabilities that you can control through the TOCA Training App:
 1. Angle: left, right and center
 2. Elevation: ground, air, lob
 3. Speed: top speed approaching 50 mph
 4. Interval: number of seconds between each ball
 - b. Dimensions: For transport purposes, Touch Trainers are 25" W x 14"H x 38" L. Fully assembled with its spiral hopper and loaded with TOCA Balls, the Touch Trainer is 37" tall.
 - c. The TOCA Ball: The Touch Trainer's spiral hopper assembly holds up to 18 custom-sized TOCA Balls. An additional spiral hopper section may be purchased for \$250 to create a system that holds 24





TOCA Balls.

- d. Internal Battery: The Touch Trainer runs on an internal battery. That battery is charged when the Touch Trainer is connected to a standard wall outlet via its AC power charger (included). When not plugged in, the Touch Trainer will operate continuously for approximately 2 hours before it needs to be charged.
- e. TOCA Training App: TOCA Touch Trainers are controlled by the TOCA App, downloadable through the App Store. You will receive your login credentials for the TOCA Training App upon shipment of your Touch Trainer. The TOCA Training App communicates with the Touch Trainer via Bluetooth technology. The TOCA Training App is currently available on iOS and Android devices.

3. Can you tell me more about the TOCA Balls used by the Touch Trainer?

- a. The TOCA Ball is custom designed to be lighter and smaller than a standard soccer ball. The TOCA Ball is size 2 (standard soccer balls are size 4 or size 5), and weighs almost half as much as a standard soccer ball. We designate about 7-9 PSI for training use. The Touch Trainer can only shoot the custom TOCA Ball. It cannot shoot a size 5, size 4, or any other size ball not manufactured by TOCA. The TOCA Ball usually lasts for 3 to 4 months before it needs to be replaced, depending on use. TOCA Balls may be reordered in quantities of 10. Each set of 10 is \$100.

4. Can I take the Touch Trainer outside? How will it perform in wet weather?

- a. The Touch Trainer can be used indoors or outdoors. Because it operates via Bluetooth, it can be operated portably either indoors or outdoors, such as out on a field. The Touch Trainer should always be stored indoors, and should not be taken outside in rainy or wet weather (water damage is not covered by your Warranty). If it is not raining but the outdoor environment is wet, ball delivery may not be as true as in a dry environment.

5. Do you sell the orange training targets that I've seen at your TOCA Training Centers?

- a. Yes. The orange training targets sell for \$199 per target. These targets measure 4' x 4', and can present a square or triangular-shaped goal. The targets are produced by our partner, Bownet.





6. What is your policy for service and repair?

- a. The Touch Trainer is built to accommodate high-use environments like our TOCA Training Centers. It comes with a One-Year Limited Warranty that covers any defects in materials and workmanship. A User Manual and a Maintenance & Troubleshooting Guide are also included. It is important that you read and get familiar with these materials. They will help you use your Touch Trainer and TOCA Training to their best advantage, and prolong your Touch Trainer's life. But should you have an issue with the Touch Trainer that is not covered in the Maintenance & Troubleshooting Guide, you can reach our support hotline at 844-444-TOCA.

7. What are the shipping costs? How long until I receive my Touch Trainer?

- a. Shipping costs and time vary by shipping destination. All Touch Trainers ship from our production facility in Southern California.
- b. After the advance payment is received, you can expect 5-10 business days before your Touch Trainer arrives if your unit ships within the continental United States. The estimated cost of shipping tends to range from \$250-\$500 within the Continental United States.

