

# Volunteer Orientation Enrollment Troubleshooting

## **If you have never made an account:**

1. Enter your email and select **I am a new user**.
2. Enter your full name.
3. Agree to the acceptable use policy and complete the “I am not a robot” reCAPTCHA.
4. Select **Enroll in Course**. Canvas will send you an email titled *Confirm Registration: Canvas*.
5. Open that email to create a password and log in to your account.

## **If you have made an account:**

1. Enter your email and select **I already have a Free for Teacher login**.
2. Enter your password.

## **If you don't know your password:**

1. Go to the Canvas Home Page: <https://canvas.instructure.com/>
2. Select **Forgot Password?** below the login button.
3. Canvas will send you an email titled *Forgot Password: Canvas*.
4. Open that email to update your password and log in to your account.