



Kathleen Hoven, RN, BSN Care Manager

Kathleen grew up in Clifton Springs and is currently living in the house in which she was raised. She graduated in 1987 from Keuka College with a Bachelor of Science degree in Nursing. Initially, Kathleen worked in pediatrics in both Ithaca, NY & San Antonio, TX. Since 1990, she has worked at Thompson Hospital, starting in ICU & transferring to Cardiac Rehabilitation in 1996. Kathleen continued in Cardiac Rehab until mid-July 2013, when she started her job with Valley View.

As a Patient Care Manager, she will be working with patients with multiple health challenges to assist them in managing their health problems & enhance their coordination of care. Kathleen will also be assisting patients after hospital discharge to help them understand the issues addressed in the hospital, be sure the transition to home and outpatient care goes smoothly, & be more involved in their own health management while at home. In each case, she will help Valley View be a better “Medical Home,” making sure things are coordinated among the patient, those of us at Valley View, specialist consultants and community services and resources. And accomplishing that should improve each patient's sense of control over their health and medical care, as well as reduce the need for Emergency Department visits and hospitalization.