

Quick Guide to Successful Claims Submission Falling Colors

Check Medicaid Eligibility for the Client

Before any Claim is submitted to Falling Colors be sure that you check the client's Medicaid eligibility for the date the service was provided. We do not accept claims for services that should be billed to Medicaid.

Register the Client in BHSDSTAR

Before any Claim is submitted to Falling Colors be sure that you register the client in BHSDSTAR. The Client ID from star needs to be included in the Claim.

Required Claims Fields

Always be sure to include:

- Client First and Last Name
- Client Address
- Client DOB
- Client Gender
- BHSDSTAR Client ID
- Rendering Physician NPI or BHSDSTAR Staff ID (if staff member does not have an NPI)
- Billing NPI
- Rendering Location NPI
- Date of Service
- Procedure/Service Code and Appropriate Modifier (Must be from the Vendor's approved BHSD/CBHD Fee Schedule)
- Diagnosis(es) (Must be ICD-10)
- Diagnosis Pointer(s)
- Units
- Charge Amount
- Billing Provider Tax ID

Services that also require an Attending Provider NPI

Services Code
0114
0124
0134
0144
0459

Check the Diagnosis and Services for incorrect combinations

- Be sure to bill for Mental Health services with a Mental Health Diagnosis
- Be sure to bill for Substance Abuse services with a Substance Abuse Diagnosis

Claim Format

For details on 837 P and I required fields refer to the 837 Companion Guide on the bhsdstar.org Manuals & Forms tab.

Submit Claims To

Claims can be submitted to Falling Colors through our Clearinghouse Claim MD. www.claim.md

Providers can enroll with Claim MD at <https://www.claim.md/fallingcolors/> and submit claims via manual entry or via electronic upload of an 837P or 837I. There is No Cost to the provider for submitting claims directly to Falling Colors via Claim MD. (existing Claim MD customers do not need to re-enroll, but will just submit a claim using payer ID FCC20)

Providers can also submit claims to Claim MD via an already established relationship with their own Clearinghouse. Please ask your Clearinghouse to contact Claim MD at (855) 757-6060. Our Payer ID is FCC20.