

# 2017 PENN STATE FIESTA BOWL

December 27 - December 31, 2017

Doubletree Paradise Valley Resort

## WELCOME TO THE 2017 FIESTA BOWL TOUR!

Welcome to the PlayStation Fiesta Bowl! To ensure that all goes smoothly, please read the following tour information carefully, as it will provide valuable information about your trip. Please remember to visit the Collegiate Athletic Travel/Centre For Travel Tour Hospitality Desk at the DoubleTree for any tour updates. Thank you for traveling with us and we look forward to seeing you in Phoenix!

### » DISTRIBUTED AT THE AIRPORT

- » Luggage tag for your checked bag.

### » DISTRIBUTED AT THE HOTEL

- » Credential Name Badge, Lanyard, and Ticket Holder
- » Souvenir
- » Game Tickets (if purchased through the travel package)

### » OFFICIAL TOUR CREDENTIAL

Your tour credentials will be distributed in Phoenix at the Tour Hospitality Desk at the hotel. To help our tour hosts identify you as part of the CAT/CFT group, we require you wear your official tour identification credential (name badge) for all group events and motorcoach transfers.

### » GAME TICKETS

If you purchased game tickets as part of your package, they will be distributed at the hotel at the Tour Hospitality Desk. You will be required to show photo ID for game ticket pick-up. Please keep your game tickets in a secure location until you board the motorcoach the day of the game.

### » KNOW BEFORE YOU GO

#### Weather

In December, the daily highs in Phoenix average 65-70, while evening temperatures are typically, in the mid-40s

#### Clothing

There is no specific dress code for any of the program inclusions other than your blue and white Penn State gear – keep in mind that the **Fiesta Bowl will be a WHITE OUT** for Penn State fans!

#### Meals

Meals, unless otherwise specified are not included in your package price. When planning meals, please allow enough time to be on time for scheduled group departures.

### » CHARTER AIR PACKAGES

#### AIRPORT INFORMATION

For complete airport and flight details, please refer to the detailed information provided in the email.

#### BAGGAGE

To ensure proper handling of your baggage, please adhere to the following instructions:

- » Make sure you have a valid form of ID on your bags complete with your name, address and cell phone number.
- » Hotel specific baggage tags will be distributed at the airport by CAT/CFT staff. These will ensure that your bags are delivered to the appropriate hotel upon arrival in Phoenix.
- » Limit yourself to one (1) carry-on item and one (1) small, personal item that must fit in the overhead compartment or beneath the seat, and one (1) checked bag. Southwest Airlines charges a \$75 fee per bag for any bag over 50 lbs. This fee will be collected by the ticket agent upon flight check-in. We can take a limited amount of golf clubs as a checked second bag at no additional charge, however weight restrictions still apply. **Be sure to keep all necessary medications with you in your carry-on!**

#### AIRPORT CHECK-IN

##### NO AIRLINE TICKET ACCOMPANIES THIS ITINERARY.

Please arrive at the airport one-and-a-half (1.5) hours prior to departure to allow enough time to check-in and go through the TSA lines. If parking at the airport, please allow extra time.

Upon arrival at the airport, proceed to the ticket counter designated in the email. A government-issued photo ID (federal, state or local) is required to check-in and receive your boarding pass. You may be asked to show this ID at subsequent points, such as TSA screening, along with your boarding pass. Your CAT/CFT tour representative will be stationed in front of the ticket counter should you need assistance.

Please verify that the name(s) listed on your final confirmation EXACTLY matches the name(s) on your photo ID.

#### ARRIVAL IN PHOENIX

Upon arrival, you will deplane directly onto the tarmac and will be transferred by private motorcoach to your hotel.

Once at your hotel, you will be directed to the CAT/CFT Tour Hospitality Desk to pick up your room key and additional tour items. Since all baggage handling gratuities are included in your package price, it is not necessary to tip the bell staff. If someone else's baggage is mistakenly placed in your room please contact the Tour Hospitality Desk immediately.

Since your arrival occurs prior to the hotel's standard check-in time (4:00 pm) your room may not be ready. In this case, your luggage will be stored in a secure location and will be delivered to your room after you receive your room key.

### » LAND-ONLY PACKAGES

Transportation to Phoenix is not included in the tour package. The tour will begin upon your arrival at the hotel. For information regarding ground transportation options at Phoenix Sky Harbor International Airport, please visit [www.SkyHarbor.com](http://www.SkyHarbor.com). Estimated taxi fare from the airport to the hotel: \$40 - \$60. Super Shuttle ([www.supershuttle.com](http://www.supershuttle.com)) also provides transfers to the DoubleTree for \$27 - \$42 per person. Alba offers a shuttle for \$35 (up to four people) – (480) 404-1717.

Upon hotel arrival, please proceed to the front desk where you will check-in and receive your room key. Your room and tax have been pre-paid; however, you will be required to present a credit card for incidentals (ie. Room service, parking, etc.). Once you have checked-in, stop by the Tour Hospitality Desk at your convenience to pick up your event ID lanyard, Fiesta Bowl game tickets (if ordered through the tour) and souvenir.

Should you arrive prior to the hotel's standard check-in time of 4:00 pm, your room may not be ready. You may, however, check your bags with the bell staff until your room becomes available.

Driving Directions to the DoubleTree Resort by Hilton Paradise Valley – Scottsdale from Phoenix Sky Harbor International Airport (20.4 miles):

202 East, exit on Scottsdale Road. Go North 5 miles. Resort will be on the right, East side of Scottsdale Road, between Vista and Jackrabbit

# 2017 PENN STATE FIESTA BOWL

December 27 - December 31, 2017

Doubletree Paradise Valley Resort

## » TOUR HOTEL

### DOUBLETREE RESORT PARADISE VALLEY



5401 N Scottsdale Rd  
Scottsdale, AZ 85250

(480) 947-5400

Check-in: 4:00 pm  
Check-out: 12:00 pm

Self-Parking: No charge  
Valet Parking: No charge

## INCIDENTAL ACCOUNT

You must present a major credit card upon check-in at DoubleTree to cover any incidental charges incurred throughout your stay. The travel package does not include items such as meals (room service or restaurant charges), valet parking or gift shop purchases. We recommend that you do not use a debit-type card as the hotel will place a hold on a set amount until check-out.

## » TOUR HOSPITALITY DESK

A Tour Hospitality Desk located in the DoubleTree lobby will be staffed during dedicated hours (see below) to provide assistance. At your convenience, stop by to receive your tour credential and souvenir.

Hours (times listed in MST):

Wednesday, December 27: 10:00 AM – 5:00 PM  
Thursday, December 28: 8:00 AM – 5:00 PM  
Friday, December 29: 8:00 AM – 1:00 PM  
Saturday, December 30: 8:00 AM – 10:30 AM

## » DAILY ITINERARY

Please note, Phoenix is on Mountain Time.

### WEDNESDAY, DECEMBER 27, 2017

10:00 am - 5:00 pm Tour Hospitality Desk will be staffed  
The CAT/CFT Tour Hospitality desk will be staffed at your hotel. Please plan to stop by at some point during your stay to pick up your event ID lanyard, Fiesta Bowl game tickets (if purchased as part of the package) and souvenir.

Evening At your leisure, enjoy your free time in Phoenix

### THURSDAY, DECEMBER 28, 2017

7:30 am Optional Sedona Tour Departure  
If you registered for the Optional Sedona Tour, please meet in the main lobby of the hotel for departure. Enjoy a full day of exploring Sedona's famous Red Rock Country, as well as visits to Montezuma Castle and Slide Rock. Admissions, driver and guide gratuities included. Lunch on your own.

8:00 am - 5:00 pm The CAT/CFT Tour Hospitality desk will be staffed at your hotel.

10:00 am - 8:00 pm Shuttle to Old Town  
Shuttle operates from the DoubleTree to Fashion Square Mall and Old Town Scottsdale. Check with the Hospitality Desk for schedule.

### FRIDAY, DECEMBER 29, 2017

8:00 am - 1:00 pm The CAT/CFT Tour Hospitality desk will be staffed at your hotel.

9:00 am - 12:30 pm Shuttle to Old Town  
Shuttle operates from the DoubleTree to Fashion Square Mall and Old Town Scottsdale. Check with the Hospitality Desk for schedule.

1:45 pm Pep Rally Departure  
Motorcoaches depart from the DoubleTree for Penn State pep rally at Scottsdale Stadium

3:00 pm Penn State Pep Rally at Scottsdale Stadium  
Celebrate with other Nittany Lion fans at the Penn State pep rally featuring the cheerleaders, Penn State Nittany Lion and other special guests. Food will be available for purchase.

### SATURDAY, DECEMBER 30, 2017

8:00 am - 10:30 am The CAT/CFT Tour Hospitality desk will be staffed at your hotel. Stop by the desk to confirm departure procedures.

11:00 am Stadium Departure  
Motorcoaches depart DoubleTree for University of Phoenix Stadium

**WEAR YOUR EVENT ID LANYARD AND DON'T FORGET YOUR GAME TICKETS!**

1:30 pm 2017 Fiesta Bowl game ceremonies begin

2:00 pm 2017 Playstation Fiesta Bowl Kick-off!  
#9 Penn State Nittany Lions vs #11 Washington Huskies **GO LIONS!**

Following the game Motorcoaches will depart University of Phoenix Stadium for the DoubleTree 45 minutes after the conclusion of the trophy ceremony.

### SUNDAY, DECEMBER 31, 2017

Charter Air Packages If you would like assistance with transferring your luggage to the lobby for departure please contact a bellman one hour before your motorcoach departure. Since all baggage handling gratuities are included in your package price, it is not necessary to tip the bell staff.  
Be sure to identify your luggage before entering the motorcoach and see it placed into the luggage compartment of the motorcoach. Only checked luggage should be placed underneath the motorcoach. Take any carry-ons onto the motorcoach with you. **Be sure to keep all necessary medications with you in your carry-on!**

Land-only Packages By 12:00 pm Hotel Check-Out  
Check-out of the hotel at the front desk and pay all incidental charges. Have a safe trip home!

# 2017 PENN STATE FIESTA BOWL

December 27 - December 31, 2017

Doubletree Paradise Valley Resort

## » UNIVERSITY OF PHOENIX STADIUM

### PLEASE BE ADVISED:

Stadium gates open at 12:00 pm. Plan before you enter the stadium, there is a “no re-entry” policy in effect. While the University of Phoenix Stadium has a roof, it does not have heat. A decision to open or close the roof will be announced two days before kickoff. Inside and outside temperatures will be cool and guests are encouraged to dress appropriately. Small/foldable umbrellas will be allowed into the stadium, large golf-type umbrellas will not. For more details, please call the Roof Hotline number at (632) 433-7663, which will be activated game day morning.

### SECURITY:

All fans are subject to security screening prior to entering the stadium, including a physical pat-down or metal detector wand and inspection of all items brought inside the facility. Fans can expedite this procedure by removing their hats and emptying their pockets of any items before reaching security. Fans who elect not to consent to this security screening will be denied entry. Due to these security procedures, fans are encouraged to enter the stadium at least 45 minutes prior to kickoff. There are no lockers available outside the stadium to secure non-permissible items nor can items be held by security staff.

### SMOKING POLICY:

In accordance with the Smoke-Free Arizona Act, the stadium is a nonsmoking facility, including e-cigarettes. There are three designated smoking locations on the main concourse located outside Gate 2 and outside the doors at section 102 & 137. Fans on the club, loft and terrace levels may access the designated smoking locations on the north ramp. Fans outside the stadium must be at least 20 feet from any stadium entrance while smoking. Fans who do not comply with the smoking policy are subject to ejection.

### BAG POLICY:

In accordance with the NFL's Public Safety Policy, fans can bring one of the following approved bags inside University of Phoenix Stadium: 12" x 6" x 12" clear plastic bag, or; 1-Gallon Plastic Freezer Bag, or; Small Clutch bag no larger than 4.5" x 6.5" in size. Fans should be prepared to open their bags for inspection and may be asked by security staff to shift and possibly remove the contents. Non-approved bags will be denied entry into the stadium and fans will be asked to return the bag to their vehicle or dispose of it. There are no lockers outside of the stadium to store items nor can any items be held by staff members.



### Prohibited Items

Guests are reminded that the following items will not be permitted inside University of Phoenix Stadium. There are no provisions to store items not allowed inside and items cannot be held by security staff members.

- » Aerosol cans
- » Alcohol
- » Animals (except for service animals)
- » Bags larger than 12" x 6" x 12"
- » Balloons (helium)
- » Banners or signs larger than 3' x 2' (obscene language prohibited)
- » Beverages other than one (1) factory-sealed, non-frozen 500 ml (16.9 fl. Oz) plain bottle of water (sport drinks and flavored water not permitted)
- » Beverage containers – bottles, cans and thermos bottles
- » Brooms, poles or sticks of any kind, including “Selfie-Sticks”
- » Cameras with professional photo lenses (larger than 8 inches)
- » Chewing tobacco and E-cigarettes
- » Coolers of any kind
- » Fireworks
- » Folding chairs
- » Food (except for children under the age of two)
- » Footballs and beach balls (inflated or deflated)
- » Illegal drugs
- » Laptop computers
- » Laser Pointers
- » Mono/tripods
- » Noise Makers (whistles, horns, bells, etc)
- » Umbrellas larger than 12 inches in length
- » Video cameras
- » Weapons – including, but not limited to, firearms & knives
- » Any item deemed inappropriate or hazardous by stadium security

## » TOUR ASSISTANCE

If you have questions, please contact Centre For Travel or Collegiate Athletic Travel.



(800) 255-2140 or (814) 238-4987

9:00 am - 4:00 pm Eastern Time Monday - Friday



(800) 788-4414

8:00 am - 8:00 pm Eastern Time daily