

2019 PENN STATE CITRUS BOWL

December 30, 2018 - January 2, 2019

Hyatt Regency Orlando

WELCOME TO THE 2019 VRBO CITRUS BOWL TOUR!

To ensure that all goes smoothly, please read the following tour information carefully, as it will provide valuable information about your trip. Please remember to visit the CAT/CFT Tour Hospitality Desk at the Hyatt Regency Orlando for any tour updates. Thank you for traveling with us and we look forward to seeing you in Orlando!

» DISTRIBUTED AT THE HOTEL

- » Credential Name Badge, Lanyard, and Ticket Holder
- » Souvenir
- » Citrus Bowl Game Ticket (if purchased through the travel package)
- » I-Ride Trolley Pass

» OFFICIAL TOUR CREDENTIAL

Your tour credentials will be distributed in Orlando at the Tour Hospitality Desk at the Hyatt Regency Orlando. To help our tour hosts identify you as part of the CAT/CFT group, we require you to wear your official tour identification credential (name badge) for your transfer to the stadium on game day.

» GAME TICKETS

If you purchased game tickets as part of your package, they will be distributed at the hotel at the Tour Hospitality Desk. You will be required to show photo ID for game ticket pick-up. Please keep your game tickets in a secure location until you board the motorcoach the day of the game.

» KNOW BEFORE YOU GO

Weather

In December, the daily highs in Orlando average 70 - 72, while evening temperatures are typically, in the low-50s.

Clothing

There is no specific dress code for any of the program inclusions other than your blue and white Penn State gear. The Penn State team will be wearing white, Kentucky will be in blue, so make sure to wear your white on game day!

Meals

Meals, unless otherwise specified are not included in your package price. When planning meals, please allow enough time to be on time for scheduled group departures.

» AIR PACKAGES

AIRPORT INFORMATION

For complete airport and flight details, please refer to the detailed information provided in the email.

BAGGAGE

To ensure proper handling of your baggage, please adhere to the following instructions:

- » Make sure you have a valid form of ID on your bags complete with your name, address and cell phone number.
- » Limit yourself to one (1) carry-on item and one (1) small, personal item that must fit in the overhead compartment or beneath the seat, and one (1) checked bag. **Be sure to keep all necessary medications with you.**
- » You do not need color-coded, hotel specific baggage tags for your departure.

Note: If you purchased an air package and that airline charges for baggage, please pay your baggage fees when you check-in for your flight. You may then present the receipt to the Tour Hospitality Desk at the hotel for reimbursement. Or, you may be reimbursed after the trip is over, if you choose.

AIRPORT CHECK-IN

NO AIRLINE TICKET ACCOMPANIES THIS ITINERARY. All ticketing has been done electronically – please present your ID at the airline counter to check-in.

Please arrive at the airport one-and-a-half (1.5) hours prior to departure to allow enough time to check-in and go through the TSA lines. If parking at the airport, please allow extra time.

Upon arrival at the airport, proceed to the ticket counter designated in the email. A government-issued photo ID (federal, state or local) is required to check-in and receive your boarding pass. You may be asked to show this ID at subsequent points, such as TSA screening, along with your boarding pass.

Please verify that the name(s) listed on your final confirmation EXACTLY matches the name(s) on your photo ID.

ARRIVAL IN ORLANDO

Upon arrival in Orlando, make your way to the Baggage Claim area. A CAT/CFT representative will meet you there. After claiming your luggage, you will be transferred to the Hyatt Regency Orlando.

Once at your hotel, you will be directed to the CAT/CFT Tour Hospitality Desk to pick up your room key and additional tour items. Since all baggage handling gratuities are included in your package price, it is not necessary to tip the bell staff. If someone else's baggage is mistakenly placed in your room please contact the Tour Hospitality Desk immediately.

If your arrival occurs prior to the hotel's standard check-in time (3:00 pm) your room may not be ready. In this case, your luggage will be stored in a secure location and will be delivered to your room after you receive your room key.

» LAND-ONLY PACKAGES

Transportation to Orlando is not included in the tour package. The tour will begin upon your arrival at the hotel. For information regarding ground transportation options at Orlando International Airport please visit www.orlandoairports.net. Estimated taxi fare from the airport to the hotel: \$40 - \$60. Mears Shuttle also provides transfers to the Hyatt for \$21 per person (call 407-423-5566 or book at their airport desk – located on ground level). Uber is usually \$20-\$25

Upon hotel arrival, please proceed to the front desk where you will check-in and receive your room key. Your room and tax have been pre-paid; however, you will be required to present a credit card for incidentals (i.e. Room service, parking, etc.). Once you have checked-in, stop by the Tour Hospitality Desk at your convenience to pick up your credential name badge, lanyard and ticket holder, Citrus Bowl game tickets (if ordered through the tour), I-Ride Trolley pass and souvenir.

Should you arrive prior to the hotel's standard check-in time of 3:00 pm, your room may not be ready. You may, however, check your bags with the bell staff until your room becomes available.

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» TOUR HOTEL

HYATT REGENCY ORLANDO



9801 International Dr
Orlando, FL 32819

(407) 284-1234

Check-in: 3:00 pm

Check-out: 11:00 am

Self-Parking: \$25 + tax nightly

Valet Parking: \$27 + tax night

NOTE: Guests of CAT/CFT receive complimentary self-parking for one car (per guest room)

INCIDENTAL ACCOUNT

You must present a major credit card upon check-in at the Hyatt Regency Orlando to cover any incidental charges incurred throughout your stay. The travel package does not include items such as room service or restaurant charges, valet parking or gift shop purchases. We recommend that you do not use a debit-type card as the hotel will place a hold on a set amount until check-out.

» TOUR HOSPITALITY DESK

A Tour Hospitality Desk will be staffed during your stay to provide assistance during dedicated hours (see below). At your convenience, please proceed to the Tour Hospitality Desk, located at the Convention Entrance (behind the B Line Diner) to check-in and collect your items.

Hours:

Sunday, December 30: 10:00 AM - 6:00 PM

Monday, December 31: 8:00 AM - 3:00 PM

» DAILY ITINERARY

SUNDAY, DECEMBER 30, 2018

10:00 am - 6:00 pm	Tour Hospitality Desk will be staffed The CAT/CFT Tour Hospitality desk will be staffed at your hotel. Please plan to stop by at some point during your stay to pick up your credential name badge, lanyard and ticket holder, Citrus Bowl game tickets (if ordered through the tour), I-Ride Trolley pass and souvenir.
Free Day in Orlando	Enjoy your free day in Orlando. Pointe Orlando (a shopping, dining, entertainment center) is located directly across the street from the hotel. Or use your I-Ride Trolley pass to explore International Drive.

MONDAY, DECEMBER 31, 2018

8:00 am - 3:00 pm	The CAT/CFT Tour Hospitality desk will be staffed at your hotel.
4:00 pm	The Penn State Pep Rally will be held at Pointe Orlando, directly across the street from the hotel. The Blue Band, cheerleaders and Nittany Lion mascot will be on hand to perform for fans, with a guest appearance by Coach James Franklin.
New Year's Eve	Options for celebrating New Year's Eve in Orlando are numerous. Pointe Orlando will be busy, with many restaurants offering New Year's Eve specials. We suggest making reservations in advance for any restaurants you want to visit on New Year's Eve.

TUESDAY, JANUARY 1, 2019

8:00 am - 9:30 am	Chalk-Talk Pre-game Breakfast in the Manatee Springs Ballroom Enjoy a pre-game breakfast while listening to BlueWhite Illustrated's Phil Grosz and Nate Bauer as they break down the game against Kentucky, provide updates on recruiting and answer your questions.
10:30 am	Hotel Departure Motor coaches depart the Hyatt for Camping World Stadium WEAR YOUR EVENT ID LANYARD AND DON'T FORGET YOUR GAME TICKETS!
11:00 am	Stadium gates open
1:00 pm	2019 VRBO Citrus Bowl Kick-off! #12 Penn State Nittany Lions vs #14 Kentucky Wildcats GO LIONS!
Following the game	Motor coaches will depart the stadium for the Hyatt Regency 45 minutes after the conclusion of the trophy ceremony. Look for the signs for the Penn State CAT/CFT group to help direct you to the motor coaches. Motorcoaches will "load and go" after the game.

WEDNESDAY, JANUARY 2, 2019

Air Packages	Please refer to your departure notice for departure times and instructions. Report to the convention center entrance with your luggage at the designated time. If you would like bell staff assistance, please call one hour before you are scheduled to depart. Since all baggage handling gratuities are included in your package price, it is not necessary to tip the bell staff. Check-out of the hotel at the front desk and pay all incidental charges before boarding your vehicle. Have a safe trip home! Be sure to keep all necessary medications with you in your carry-on!
Land-only Packages By 11:00 am	Hotel Check-Out Check-out of the hotel at the front desk and pay all incidental charges. Have a safe trip home!

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» CAMPING WORLD STADIUM

PLEASE BE ADVISED:

Stadium gates open at 11:00 am. Plan before you enter the stadium, there is a “no re-entry” policy in effect.

SECURITY:

Camping World Stadium will now require magnetic wand for entry to all games. The magnetic wand is a non-invasive device that scans the body for prohibited items. If you decline screening for medical reasons or if a metal detector alert cannot be solved through inquiry or physical inspection, a physical pat-down might be necessary.

Due to this new policy, please arrive at least 15 minutes earlier than your normal arrival time. Your patience and assistance is appreciated while we work through this process in order to keep Camping World Stadium a safe environment for all of our guests.

PROHIBITED ITEMS

To ensure the safest environment possible, the City of Orlando and the Camping World Stadium prohibit the following items from being brought through the gates of the stadium. Please check event specific guides for any additional prohibited items.

- » Air horns
- » Backpacks
- » Bottles
- » Cameras with detachable lenses and/or lenses 6 in. or longer
- » Cans
- » Carts
- » Coolers
- » Cycles
- » Drones
- » Fireworks
- » Hard containers
- » Illegal drugs
- » iPads
- » Laptops
- » Large backpacks
- » Laser pointers
- » Masks
- » Megaphones
- » Outside food & beverage
- » Pets (except service animals)
- » Poles longer than 12”
- » Seat cushions that have pockets, zippers, compartments or covers are not permitted. Seat cushions that have rigid frames are not permitted. Soft, flexible seat cushions without pockets may be carried into the stadium.
- » Selfie-Sticks
- » Signs with indecent or derogatory comments/images, political statements, and commercial references
- » Signs larger than 11” x 17”
- » Skates
- » Skateboards
- » Tablets
- » Unauthorized solicitation, handbills, giveaways, or sampling
- » Umbrellas
- » Video or audio recorders



CLEAR BAG POLICY:

To provide a safer environment for the public and significantly expedite fan entry, Florida Citrus Sports has implemented an NFL-style clear bag policy that limits the size and type of bags that may be brought into the Camping World Stadium.

We strongly encourage fans to not bring any type of bags, but have outlined which types of bags are permissible.

Fans will be able to carry the following style and size bag, package or container at stadium plaza areas, stadium gates, or when approaching queue lines of fans awaiting entry into the stadium:

Bags that are clear plastic, vinyl or PVC and do not exceed 12" x 6" x 12"

One-gallon clear plastic freezer bag (Ziploc bag or similar).

Small clutch bags that do not exceed 4.5" x 6.5" can be taken into the stadium in addition to one of the clear plastic bags.

An exception will be made for medically necessary items after proper inspection at a gate designated for this purpose.

PROHIBITED BAGS

- » Prohibited items include, but are not limited to:
- » Purses larger than a clutch bag
- » Coolers
- » Briefcases
- » Backpacks
- » Fanny packs
- » Cinch bags
- » Luggage of any kind
- » Computer bags
- » Camera bags
- » Any bag larger than the permissible size.

TOUR ASSISTANCE

If you have questions, please contact Centre For Travel or Collegiate Athletic Travel.



CENTRE FOR TRAVEL
BUSINESS LEISURE GROUPS

(800) 255-2140 or (814) 238-4987

9:00 am - 4:00 pm Eastern Time Monday - Friday



(800) 788-4414

8:00 am - 8:00 pm Eastern Time daily