

# Village School School Portraits 2018

## Mark Your Calendar!

*Beginning of September*

Receive order packet.

*September 10*

Deadline to return completed order form and payment (to classroom teacher).

*September 11, 12, 13*

School photos to be taken.

*Sunday, October 14*

Family Portrait and Makeup / Retake Day.

*Week of October 29*

Family portrait proofs available.

*December 8*

Deadline for family portrait print orders to ensure pre-holiday delivery.

## **Who**

Your child, classmates, teacher, and Northwest Exposures Photography.

## **What**

School photographs of your child, classmates, and teachers.

## **Where**

The Village School, outdoors on the beautiful Village School campus

## **When**

Tues. Sept 11, Weds. Sept 12, Thurs. Sept 13

## **How does Northwest Exposures differ?**

### **Quality & Variety**

All prints are produced by the photographers.

Choose color, classic black and white, and even sepia tone prints – or combine them in your package!

### **Choice**

Have it your way! Package offerings, a la carte selections, and custom prints of all sizes, custom framing & matting.

### **Display Options**

Tasteful photo holders, frames & mats, and multi photo displays.

### **Service**

We are accessible to parents and families for questions, assistance, or concerns. Just email or call!

### **Satisfaction Guarantee**

We hope our photographs please you and bring lasting pleasure. If not, please let us know and we will schedule a retake.

## How to reach us

Email: [info@northwestexposures.com](mailto:info@northwestexposures.com)  
541.654.1921 / 541.687.5969

*Northwest Exposures Photography*

[www.northwestexposures.com](http://www.northwestexposures.com)

Answers to Frequently Asked Questions 

# Frequently Asked Questions about *Northwest Exposures* School Photography

- **What if I do not turn in the order packet to the classroom teacher by the deadline?**

Order packets will be distributed early September. If the packet is lost, or you don't receive one for whatever reason, extras will be available in the school office. If you miss the deadline for giving it to the class teacher, then please give it to the office staff or photographer directly. Also, feel free to contact us with any questions regarding the packet or ordering process.

- **What if my child is absent on the day photos are taken?**

Your child may attend our makeup session. However, class photos are taken on the same day as the individual student photos. If your child misses the class photo, unfortunately he/she will not be included, as we are unable to retake class photos.

- **My child doesn't like having her picture taken, but I want a school portrait of her. What can I do?**

Our photographer and assistant have a lot of experience helping children relax in front of a camera. The key is to take the necessary time and allow the child to become comfortable working with the photographer. Sometimes, seeing other students have their photos taken, or getting classmates to engage each other, helps the process. Generally, the children find the picture taking stress free, and often fun.

- **I have two (or more) children at the school. How do I pay?**

For our system to work smoothly, we need **one order form per child**. However, if you wish to write a single check for both orders, please indicate that payment covers more than one child on the provided area of the order form. Please be sure to cross-reference individual orders so we know that payment covers more than one student.

- **What if I'm not happy with the photos I've received?**

We do our best to produce a high quality photograph in every way. At the same time, we acknowledge that parents and family members are often better judges of their children's expressions than we are, because they know their child so well. We want you to be satisfied with your school photos and offer the opportunity to have them retaken. However, to help us be aware of how to improve the photo, we like to understand *why* you feel it is less than successful so we can address the issue. Please contact us to schedule a retake session.

- **What if I want a different size photo than what's offered on the order form?**

No problem! We can accommodate your request, whether just a different size or a custom size to fit an existing frame or display. We do custom printing to any size, so let us know your wishes.

- **What if I need a frame to fit a nonstandard size print?**

Since we make our own prints and custom cut our frames, we can accommodate any print size.

- **What form of payment may I use?**

We're flexible. You may use cash, check or credit card.

- **If I have a question or want to share anything about my child with you, may I contact you?**

Yes, absolutely! Feel free to contact us with any of your questions, concerns, or comments.

*Interested in seeing some of our photography?*  
Visit our website: [www.northwestexposures.com](http://www.northwestexposures.com)  
or visit us on Facebook

*Northwest Exposures Photography*