

Carriers Information Sheet – UK Mail

Applies to: All customers unless altered in writing.

UKMail Parcels	This is a Signature Service
<i>UKMail insure this service for upto £10 per kg for Loss or Damage. Delay Claims can be made in line with T&Cs</i>	
Maximum Weight:	30kg Per Parcel (Bagit weight limit is 10kg)
Maximum Dimensions:	Max Length: 140cm Maximum two sides: 80cm
Delivery Service Speed:	Next Working Day unless Saturday Service Selected.
Signature Required	Signature Required
Service Coverage	United Kingdom
Redelivery	Up to 2 Delivery Attempts

Surcharges: All charges below are charged on a per single parcel or consignment basis.			
Out of Gauge: Where a parcel is longer / larger / heavier than UKMails's standard Parcel definition of weight and size. The variance in charge depends on the deviance from those dimensions per parcel.		Surcharges plus outbound rates:	
Long Length over 1.4m	£20.00	Isle of Wight and Isles of Scilly Deliveries	£7.00
Over Weight (Single Parcel exceeding 30kg)	£15.00	Return to Sender Fee	Zone Charge + £3.00 + £1.00 Insurance Cover
Non Machinable Charge (Non Mech such as Tyres, uneven boxed items, etc)	£3.00	Third Party Collection Fees & Carriage Forward Charges*	Collection Zone + Delivery Zone Added Together + £1 Insurance cover
Out of Gauge (Two sides greater than 80cm, awkward shape and or requires more than one person to lift)	£15.00	Nothing to Collect Fee	£13.00
Booked In Delivery	£8.50	Weight Correction Charge	£1.00

UKMail volumise all parcels based on the following volumetrics. The higher weight is based upon when charging. Invoice admin fee applies.

Example calculation volumetric weight

Parcel dimensions: 60 cm x 40 cm x 50 cm (L x W x H)

Calculation: $\frac{60 \times 40 \times 50}{5,000} = 24$

The volumetric weight of the package amounts to 24 Kg.

