



Creatures Professional Pet Care, LLC

Professional Pet Sitting for Domestic & Exotic Animals

1000 Josiane Dr., Kalamazoo, MI 49009

269.686.6004 * tami@creaturespetcare.com

www.creaturespetcare.com

Pet Taxi Policies

Creatures Professional Pet Care, LLC agrees to provide the services stated in this contract in a reliable and trustworthy manner. In consideration of these services, and as an express condition thereof, the client expressly waives any and all claims against Creatures Professional Pet Care, LLC, and its owner, unless arising from negligence on the part of Creatures Professional Pet Care LLC.

Creatures Professional Pet Care, LLC is not responsible for actions of destination facility and shall not be held responsible for the loss, injury, death, or actions of any pet while *not* in the care of Creatures Professional Pet Care, LLC.

We always do our very best to keep your appointment time; however, due to the nature of the service, there may be times when we are behind schedule, because of an extended previous visit. We will notify the facility if this should occur. If we are unable to agree on a new appointment time with destination facility, we will notify the client.

Payment & Cancellation Policy

PLEASE NOTE: Full payment is due on or before the day of the trip. We accept payment in the following forms: cash, check, major credit cards, Paypal (to tami@creaturespetcare.com) Facebook messenger and Venmo (@CreaturesPetCare).

Cancellations must be received 24 hours prior to scheduled service or the cost of that scheduled service will be billed to client. Creatures Professional Pet Care, LLC reserves the right to deny service or terminate service.

Health & Temperament Requirements for Pet Passengers

The client understands that all animals transported must have a veterinarian, and according to law, dogs must be up-to-date on their rabies vaccination. Please speak to your veterinarian regarding other vaccinations recommended for your pet's protection. Creatures Professional Pet Care, LLC does not accept aggressive animals.

Pet Transport Safety Requirements for Pet Passengers

All pets transported must be secured, either by riding in a pet carrier/crate, or by being clipped to a seatbelt tether. In order for a dog to ride seat belted, they must be wearing a harness. Seatbelt tethers will not be clipped to a dog's collar, for safety reasons.

Client Responsibilities

Client is responsible for making arrangements with, appointment with, and payment to other pet care professionals the pet(s) will be transported to or from (such as veterinarian, groomer, boarding facility, etc). Creatures Professional Pet Care, LLC is not responsible for any fees due to other pet care professionals that the client is doing business with.

Prior to service, please take a photo of, or scan: 1. This signed Policies document & 2. A copy of your pets' current vaccination record(s). You can send the images by text to 269.262.6004 or by email to tami@creaturespetcare.com.

Client name (printed) _____

Client signature _____

Date _____